

IBM FileNet IDM Desktop

Overview

IBM FileNet IDM Desktop is a Windows-based, client interface for accessing, viewing, revising, sharing and distributing content across your enterprise. It gives your customers, suppliers and partners access to accurate and up-to-date information while promoting improved collaboration regardless of geographic location or network environment.

The ability to access information quickly is critical to making informed decisions. IBM FileNet IDM Desktop enables Microsoft® Windows-based clients to view, manage, revise, share and distribute documents anywhere across your entire enterprise. A client-level access interface, it integrates seamlessly with industry-standard software applications such as Lotus Notes and Microsoft Office products, giving users access to the content they need to make quick, cost-effective business decisions.

Adding IDM Desktop to Windows-based applications simplifies content access and management. With content- and property-based searches and viewing capabilities for more than 200 document types, it is ideal for high-volume and line-of-business users as well as casual users and ad hoc queries.

Features & Benefits

Any Document, Any Desktop

Provides ability to access key documents and information that are accurate and up-to-date.

Intuitive User Interface

Provides immediate access to virtually all document types including fax, word processing, spreadsheets, scanned paper documents, HTML forms, computer-generated

reports, electronic data interchange information, and even audio and video, through a standard Microsoft Windows Explorer interface.

Full-Featured Document Search and Viewing

Includes intuitive content-based or property-based search and query capabilities. With the new search templates, predefined searches can be created and stored to make complex searching tasks as simple as a point and click.

Easy Integration

Enables IDM Desktop solutions to be customized quickly and cost-effectively. Using COM Objects and ActiveX Controls, IDM Desktop speeds the application development process and streamlines integration with IBM FileNet Enterprise Content Management (ECM) solutions and other third-party products. It also provides a comprehensive toolkit that dramatically reduces complexity and development time.

Compound Documents

Creates compound documents by manually linking one document to another when adding documents or during the check-in process. Microsoft application OLE subdocuments can also be edited and controlled for improved team collaboration.

Simplified Deployment and Administration

Supports Microsoft Systems Management Server (SMS) for automated deployment across large networks.

Ready for Globalization and Localization

Conforms to Microsoft globalization and localization standards, speeding and simplifying global rollout of ECM applications. This not only reduces training and support costs, but improves product reliability for all of your users, regardless of location.

General Features

- Context-sensitive online help
- Integration with other FileNet ECM solutions like IBM FileNet Image Services, Content Services, and Report Manager
- Easy, intuitive search, browse and query capabilities using Windows Explorer
- Simple, advanced and stored searches and search templates
- Flexible security for users, groups, folders, documents, and searches
- Check-in/check-out and versioning of documents
- Document publishing interface with IBM FileNet Content Services Engine
- Compound documents and complex document support
- Replication interface with Content Services
- Integration with virtually any Windows desktop application
- Ability to view documents of more than 200 types without the native applications resident
- Easy viewing of images with rotate, stretch, magnify, scale, print and zoom
- Annotate, stamp and highlight images using freehand, color, arrows or sticky notes

- Graphical workflow author for fast process map creation
- Parallel, sequential and conditional routing of work for process improvement
- Status tracking and report generation
- Ability to define agents that automate workflow tasks
- Share and reuse workflows
- ActiveX Controls and COM Objects for rapid application development
- Comprehensive suite of ActiveX Controls for Integration with Microsoft Office, including Word, Excel, PowerPoint, Outlook and Access
- Set of COM objects for management of Lotus Notes attachments and access to the FileNet repositories
- MAPI main support for email integration including Microsoft Outlook
- SAP certified integration with mySAP
- Siebel-validated integration with Siebel CRM

Technical Specifications

Works With

- IBM FileNet Content Services
- IBM FileNet Image Services
- IBM FileNet Report Manager
- IBM FileNet Capture Desktop and Professional
- IBM FileNet Application Connector for SAP
- IBM FileNet Application Connector for Siebel

Desktop Requirements

Hardware

- Pentium 133 MHz
- 123 MB disk space
- 64 MB RAM

Software

- Microsoft Windows 98
- Microsoft Windows 2000 Professional
- Microsoft Windows XP Professional
- Microsoft Windows NT 4.0 Workstation and Server



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