

IBM Content Manager for iSeries



Running Content Manager on the iSeries platform provides users a high-performance solution for electronically archiving their most valuable business documents.

Highlights

- **Quickly capture, store and access print output from across your enterprise**
- **Support e-business applications with browser-based access to digital content**
- **Improve productivity through workflow management**
- **Integrate content with your business applications.**

Whatever the industry, businesses today are reservoirs of content, from text files to e-mails and video clips. Companies that leverage these information content assets for e-business, customer service and operational efficiencies can serve their markets more successfully and generate greater business value.

Increasingly, business leaders are choosing IBM Content Manager for iSeries™. Serving as an electronic clearinghouse for business-critical information, Content Manager is especially powerful when it runs on the IBM @server iSeries platform—a platform known for its ease of deployment and maintenance, as well as high performance.

Seamlessly integrating with Content Manager, IBM Content Manager OnDemand for iSeries, V5.1, provides high-volume capture of computer output. It also supports archiving of scanned documents, enabling enterprise report management and electronic statement presentation.

To maximize your business opportunities and profits, look to Content Manager and Content Manager OnDemand for iSeries to deliver access to your digital content to the employees, partners and customers who need it most.

Efficiently capture and manage your digital information

Turn your business content into an information goldmine

Content Manager and Content Manager OnDemand for iSeries are strategic components of the IBM Content Manager portfolio. Both are equipped to serve the needs of small departmental applications or act as an enterprise solution for a large corporation.

Providing document imaging and workflow technology to support a wide variety of formats, Content Manager for iSeries also features:

- *Improved capture, audit and storage management capabilities.*
- *Content organization through multi-level auto-folding and electronic file cabinets that logically organize business information. The solution also automatically migrates documents from disk to optical or tape media for optimal storage utilization.*
- *Access and viewing through Microsoft® Windows® clients that support searching, viewing, printing and faxing. iSeries applications can be integrated using APIs to enable viewing from familiar 5250 screens from within your existing applications. You can also take advantage of graphical annotations and electronic notes to highlight key information.*
- *Browser access, which is available through the Content Manager eClient, provided with either IBM Enterprise Information Portal or the EIP Client Kit for Content Manager.*
- *Advanced workflow, with an intuitive interface that enables you to automate, optimize and improve control over day-to-day operations. Parallel routing, decision points and rendezvous capabilities can accelerate business processes such as loan origination approvals, insurance claim servicing or new customer account setup. And*

you can gain greater flexibility in mapping your electronic work process to your business process with improved decision points, enhanced collection point information, improved suspend or pend options and work package ownership.

- *Support for Content Manager CommonStore for SAP, allowing SAP® R/3® customers to archive aging business data to maintain high system performance. Inbound and outbound business documents may also be captured and accessed directly from the SAP desktop or inbox as needed.*

Keep search time short — even as digital content grows

From customer statements and invoices to management reports, Content Manager OnDemand for iSeries enables you to electronically capture and archive large volumes of computer-generated information. By minimizing search time for such information, you can foster greater employee productivity and more responsive customer service.

An iSeries server can support multiple Content Manager environments, and allow multiple departments to run distinct applications on the same physical server. Security features allow you to prevent users from accessing information managed for business areas other than their own.

“The indexing in Content Manager is perfect for when we get calls regarding specific shipments. In a matter of seconds we can see what the status of a particular shipment is. That makes a real difference for the numerous people and organizations with whom we coordinate shipments.”

—Tom Anastasi, Vice President of Northern Border Operations, TowerGroup

The Content Manager OnDemand for iSeries server is called the Common Server and results from a port from IBM's industry-leading Content Manager OnDemand for Windows and UNIX® product. The OnDemand Common Server provides enhanced indexing capabilities for documents and reports, providing users more flexible ways to search for key information.

Content Manager OnDemand for iSeries also features:

- *Automatic document indexing and storage, by extracting index information from source streams and then segmenting and storing the data within minutes. Report data is significantly compressed and automatically migrated from disk to optical or tape media for efficient storage utilization, tuned according to your availability needs.*
- *Document retrieval and viewing through multiple interfaces, including the Content Manager OnDemand Windows client, browser access through either the Content Manager eClient or the OnDemand Web Enablement Kit or a familiar 5250 interface for upgrading existing environments. Users can enter specific search criteria to find a select document across multiple report types. In addition to powerful search*



Whether meeting with clients or with colleagues, business users can be at their most productive with access to critical business information assets provided by Content Manager for iSeries.

facilities, Content Manager OnDemand also offers advanced client capabilities such as logical views, named queries, electronic sticky notes, e-mail support and flexible print and fax options.

- *Report mining, through integration with Monarch software from Datawatch, which transforms static data files into easily manipulated, spreadsheet-like formats. Users can create custom views of information by developing graphs and charts and by filtering, sorting and summarizing report data.*

- *Comprehensive archives of any binary large object, such as bank item indexes or images, through a set of APIs that archive-enable existing applications. Through these APIs, users can easily access archived information with ContentManager OnDemand.*
- *System administration and security with the Content Manager Operations Navigator plug-in. Simplifying administration and report oversight, the Operations Navigator allows you to define multiple report types, storage collection parameters and storage migration characteristics. Highly granular security controls allow you to limit user access to specific sections within a report.*

Two optional features in Content Manager OnDemand provide even greater control and better access to business content. The PDF Indexer for Content Manager OnDemand Common Server enables you to extract index data from PDF files as you store them in Content Manager OnDemand. The OnDemand Web Enablement Kit for Content Manager OnDemand Common Server provides searching, retrieval and viewing of documents and reports stored in Content Manager OnDemand Common Server, using either Netscape Navigator 4.06 or later or Microsoft Internet Explorer 4.01 or later. The kit includes CGI scripts and Java™ servlets that provide Web access to your business documents, providing electronic statement or invoice viewing by your customers.

Bolster your bottom line by leveraging your information

To support your efforts in maximizing profitability, you can count on Content Manager and Content Manager OnDemand for iSeries. By integrating, storing and providing easy access to your critical content and multimedia assets, you can help secure customer loyalty, optimize business productivity and reap the efficiency advantages that e-business brings.

For more information

Please contact your IBM marketing representative or an IBM Business Partner, or call 1-800 IBM CALL within the U.S. Also, visit our Web site at ibm.com/info/cm/cd5



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08-01
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GC27-1479-00