**BusinessConnect and SolutionsConnect** 

It's time to make bold moves.

# Creating the Smarter Workforce

Glenn Dittirich, Director, Smarter Workforce, IBM Asia Pacific



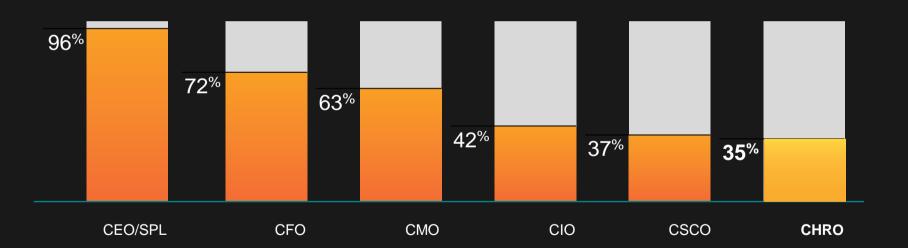






# The CEO is not turning to the CHRO enough to formulate strategy

## Involvement in organization's business strategy according to the CEO



Source: Question CEO2-Which senior executives are involved in formulating the organization's business strategy?; n=701 [CEO only]

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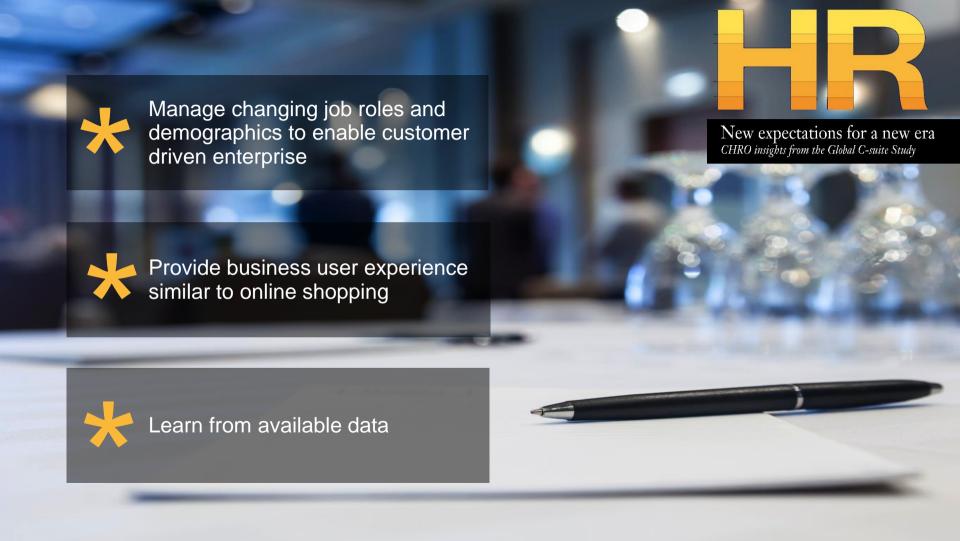


# Financial outperformers are much more likely to identify themselves as effective in addressing workforce challenges



Source: Question CHRO2-How effective is your organization in addressing today's workforce challenges?; n=321 [CHRO only]

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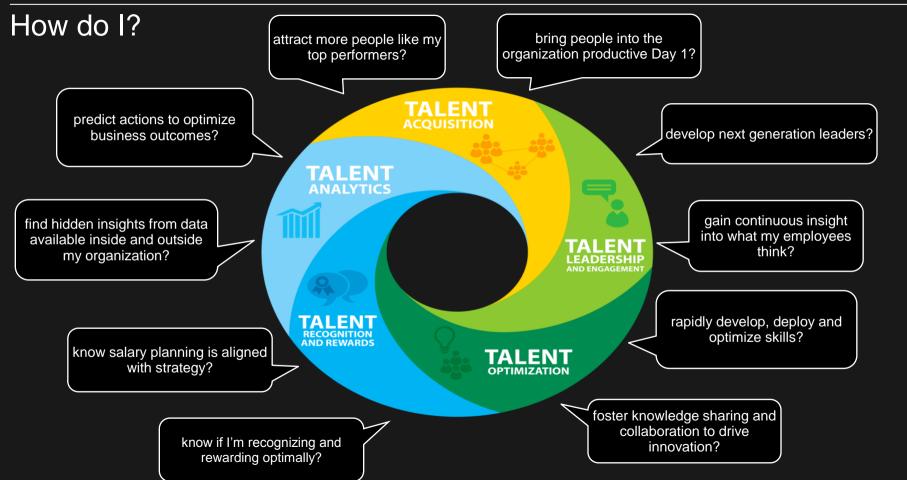




If we harness the power of big data and analytics with human insight, human behavior and workforce solutions, along with social and mobile technologies, we can bring people and employers together to do *more meaningful and valuable work.* 

# We call it **Smarter Workforce**







**NEE PROGRAM COMPONENTS** 

**SOON TO BE BLUE** 

**NEW TO BLUE** 

SUCCEEDING @ IBM: GETTING ORIENTED

> SUCCEEDING@IBM EDVISOR

**DEEPER INSIGHT** 

# NEE PARTICIPANTS

NEE Participants are New Employees that participated in one or more of IBM's New Employee Experience program components within 12 months of being hired by IBM Profiles -

## Communities







Community Actions -

### Soon 2 B Blue - A Community for IBM Pre-Hires

(2)

### Soon 2 B Blue - A Community for IBM Pre-Hires



### Overview

Recent Updates

Status Updates

Members

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Wiki

Bookmarks

Events

▼ Tags

No tags yet



Arrange the sections on this page to see the

### → Community Description

### Succeeding@IBM: Soon 2 B Blue Community Welcome to Big Blue! Your journey starts here.











Learn

Share

Events

IOIN OUR "INTRODUCTIONS TO IBM CONNECTIONS AND COMMUNITIES" SESSION!

November 14, 1 PM GMT Details here

### Our Purpose, Values & Practices

For more than a century IBMers have been animated by an enduring Purpose to be essential.



Discover how exceptional client experiences are created and delivered by IBMers. Visit our special wiki page.

### Important Bookmarks

A Conversation with Ginni Rometty

A Smarter Planet Blog IBM Business Conduct Guideline

**IBM** Developerworks

Follow this Community

IBM Pre-Hire Website

**IBM Social Computing Guidelines** 

IBM Terminology

IBM Tumbir

IBM.com - it all starts here

Interbrand - Best Global Brands 2012 - IBM Introducing the Smarter Workforce Profile

Smarter Planet Tumblr

### Members



View All (29496 people)

### **Upcoming Events**

"Introduction to IBM Conne...

Tomorrow 10:00 AM

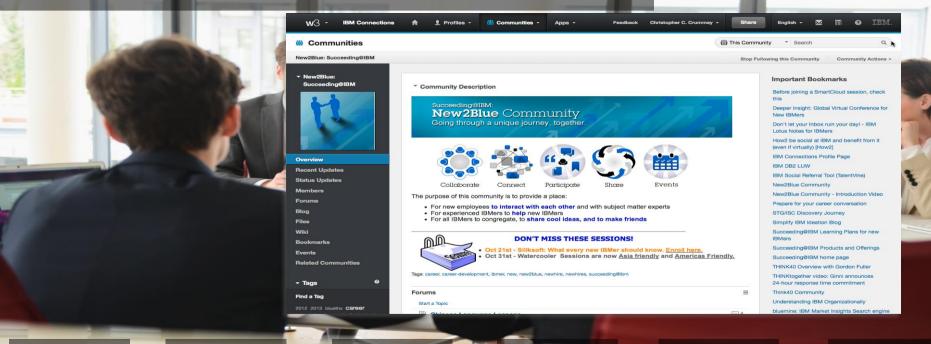
Joining IBM Nov 25 (All Day)

View All Events

Community Leader



# Talent Optimization



MY SOCIAL NETWORKS

MY PROFILE AND MY EXPERTS

MY "TIPPERS"

WISDOM OF THE CROWDS

SPEED & INFO FLOW INNOVATION & IDEA STACKING





40% INCREASE
IN FREQUENCY
OF MEETING
FINANCIAL
TARGETS

5.3%
INCREASE IN CUSTOMER LOYALTY

60%
REDUCTION IN
REWORK

3x
REDUCTION IN
ACCIDENTS



# CHRO = Amplify Customer Service Culture









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LIFETIME GUARANTEE FREE SHIP-TO-STORE On Standard Weight & Size

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Basic Guide: Teaching A Kid How To Ride A Bike

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...

Participants (2)

Samantha Daryn

Tod Amado

+ chat.greenwell.com/hiringmanager

my tasks communities profiles

learning center

search



#### Welcome, Samantha

We are so happy you're here and lined up everything you need. Are you ready to start your journey?

13 tasks to complete

information is Secure

time to finish 29 min

Complete new hire information

Complete and sign forms

Read and sign policies

start my tasks



# Manager's Message

"I am excited for you to join our team! Please Contact me if you have any questions Ted Amado"



# Learning Center

view all



## **Meet Your** Team

view at



## Recommendations

view all



Eventyn Stanwood

- · You share colleagues
- · You share a bookmark
- · You share a forum thread
- · You have used the same tag

invite to connect

Remove

### News Feed

My Team w



#### Mike Motter

Congrats to Brian for winning the e Fishing Challenge.

Appreciate - Comment - Share - 2 min

Write a comment...



#### Jacqueline Oronez

Support Breast Cancer Awareness Sponsored 5K Run/Walk on Octob encourage staff to participate and ' Appreciate Comment Share 8 min

1 share

Write a comment



#### Greenwell

We are looking for creatives to add Please visit greenwell.careers.com your best work. Comment - October 1

View all 5 commonts



#### Matthew Pierpoint That's Av about an hour ago

Write a comment.



#### Boyd Gossens

Collaborating Dina Maroni and Paul Singh on a new display setup in the Saginaw store.

Appreciate - Comment - Share - 8 minutes ago



Maureen Leclair The display is looking good about an hour ago



**GREENWELL SPORTS** 

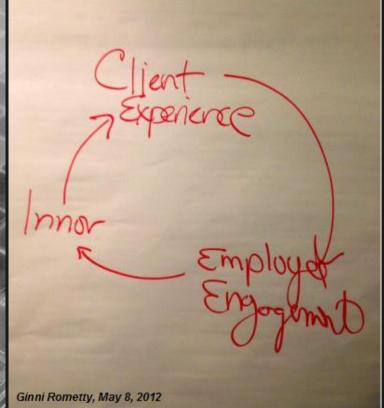






# Power of Employee Engagement: Smarter Workforce









SOCIAL AND MOBILE COLLABORATION

EXCEPTIONAL DIGITAL WORKPLACE EXPERIENCE

ANALYTICAL INSIGHTS

So, how can an engaged workforce grow your business?