

IBM Upgrade Services for Informix Dynamic Server 9.x



Highlights

- **Upgrading from IBM® Informix® Dynamic Server version 7.x to 9.x ensures that you maximize the return on investment by improving performance and providing access to the latest developments in database technology.**
- **IBM Software Services professionals have a wealth of in-depth experience working with both the 7.x and 9.x families of IBM Informix products. As well, IBM consultants work closely with our research and development organizations to bring you advanced product knowledge.**

The IBM Upgrade Services for Informix Dynamic Server from IBM Software Services for Data Management provides a proven approach to performing an upgrade and optimizing your environment to take advantage of the capabilities of the new technology.

A successful upgrade from one database environment to another requires in-depth planning and testing, particularly when converting mission-critical, operational data.

What's Involved

The IBM Software Services team encourages client participation throughout the process, making it possible for you and your staff to be integrally involved in all aspects of the

upgrade. To ensure a smooth process, our consultant works closely with your staff to analyze your system to minimize compatibility and resource issues. The upgrades are performed in a well documented, tested and repeatable fashion for each database engine in your environment.

Three levels of service are available in the IBM Upgrade Services for Informix Dynamic Server 9.x Program: basic, standard, and premium.

Basic Service

With Basic Service, our consultant assesses the system environment, reviews software compatibility and resource issues, and creates an upgrade checklist. Specifically, our consultant is available to review compatibility with existing Informix development tools; identify drivers and database interfaces that require updates; recommend resources for creating a test environment; and customize an upgrade checklist for your environment.

Standard Service

In addition to the components of Basic Service, the Standard Service offering includes assistance in testing the upgrade process, executing the upgrade and post-upgrade tuning activities. Our consultant works with you to ensure that the upgrade is performed in a well documented, tested and repeatable fashion for each database engine used in your environment. After the upgrade is complete, our consultant will tune the new database, and recommend how new features can be used to add value to your existing business.

Premium Service

In addition to the components of Standard Service, the Premium Service offering is designed to support customers with complex environments that include High-Availability Data Replication (HDR) or Enterprise Replication (ER) features. Due to the additional system and skill set requirements and to ensure your success when using the HDR or ER features, you should choose the Premium Service offering. Our consultants are experts in defining the requirements for successful upgrades in these complicated environments.

Requirements

- *Access to a stable and representative test environment*
- *Version 7.x and 9.x IBM Informix product media*
- *Technical support access for all software used in your environment*
- *Access to both the database administrator and system administrator for questions*

For more information

To learn more about IBM Software Services for Data and the IBM Upgrade Services for Informix Dynamic Server 9.x, please contact your local IBM sales representative or send an e-mail to dmskills@us.ibm.com.

For more information on IBM's many DB2® information management software services or to locate your IBM services sales representative, visit our Web site at ibm.com/software/data/services

IBM Software Services for Data, IBM Global Services (IGS) and IBM business partners work closely to provide you with expertise in all aspects of your information management solution; whether you're looking for deep product expertise, business consulting or project management, you can rely on experienced consulting services from IBM and its partners.



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Software Group
1133 Westchester Avenue
White Plains, NY 10604
U.S.A.

Published in Canada
11-03
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