



Big Data & Big Business

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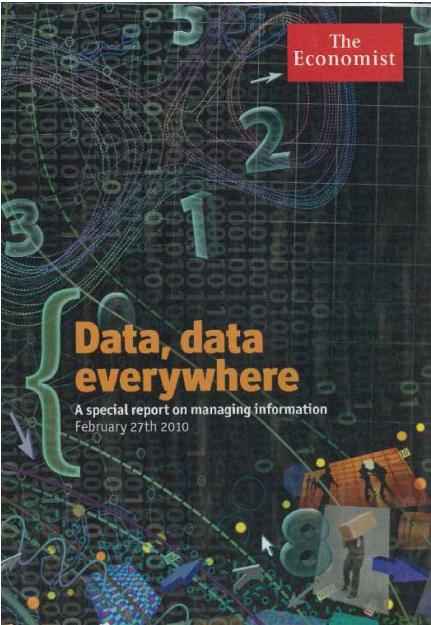
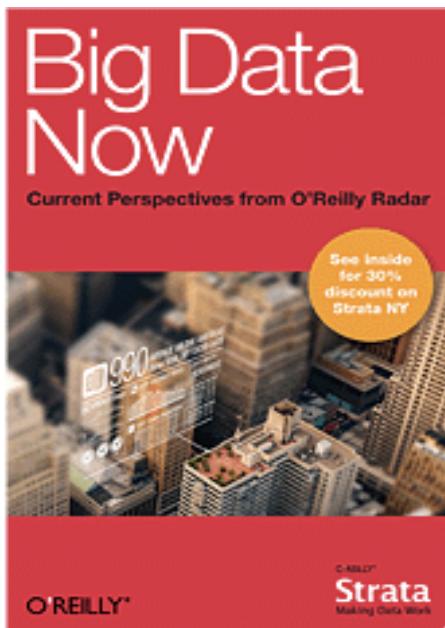


IBM Software &
Innovation Day 2012
Smarte Software für Ihr Business



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Big Data – ein Hype ?



Searches for "big data" on Gartner's website have increased 981%
(between March 2011 - October 2011)

"We're in an environment where negative blogs can lead to an emergency board meeting." (Edmond Moutran, Chief Executive Officer, Memac Ogilvy & Mather MENA (Middle East & North Africa))

"Big Data: The next frontier for innovation, competition and productivity"
McKinsey Global Institute

2012 will be the year of 'big data'
BBC Nov 30 2011

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Die Herausforderung - Digitale Datenexplosion



Analyse von Logfiles,
Datenspeicher und
Netzwerken



Unterstützende
medizinische
Diagnostik



Vorhersage von Wetter-
mustern zur optimalen
Planung von Windkraftwerken,
Vorausschauende Wartung



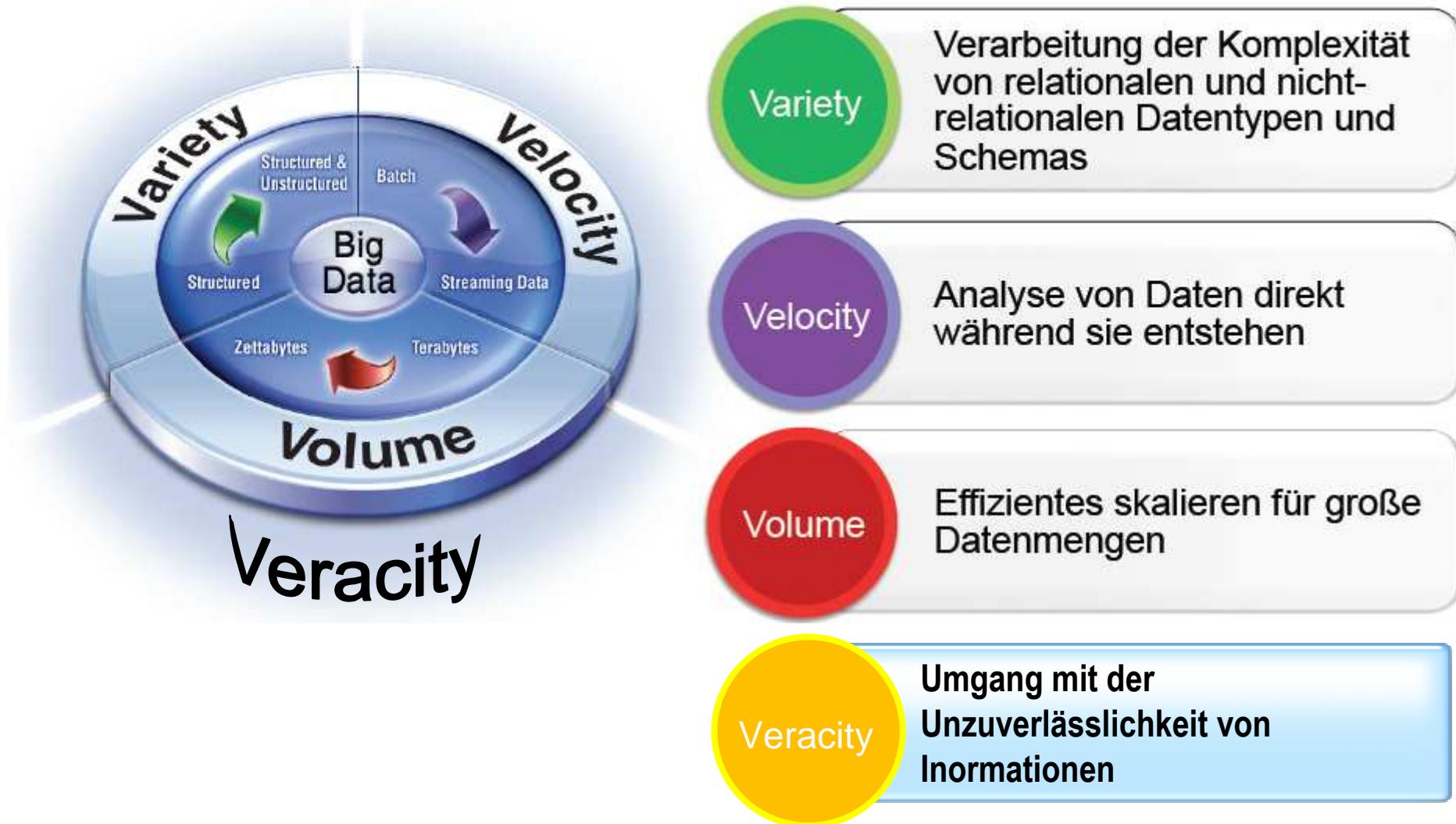
Risiko-Entscheidungen auf
Basis von Analysen in
Echtzeit treffen



Identifizierung von
Gefahren aus Video, Audio
und Datenströmen
Verkehrsplanungen

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Was ist Big Data ?



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Das neue Big Data Vorgehen zur Analyse

Traditionelles Vorgehen *Strukturierung & wiederholbare Analysen*

Fachbereich

Bestimmen,
welche Fragen
gestellt werden



IT

Strukturiert die
Daten, um die
Fragen zu
beantworten



Monatlicher Umsatz
Profitabilität
Kundenanalyse ...

Big Data Vorgehen *iterative & forschende Analysen*

IT

Bereitstellen einer
Plattform für kreative
Datenanalysen



Fachbereich

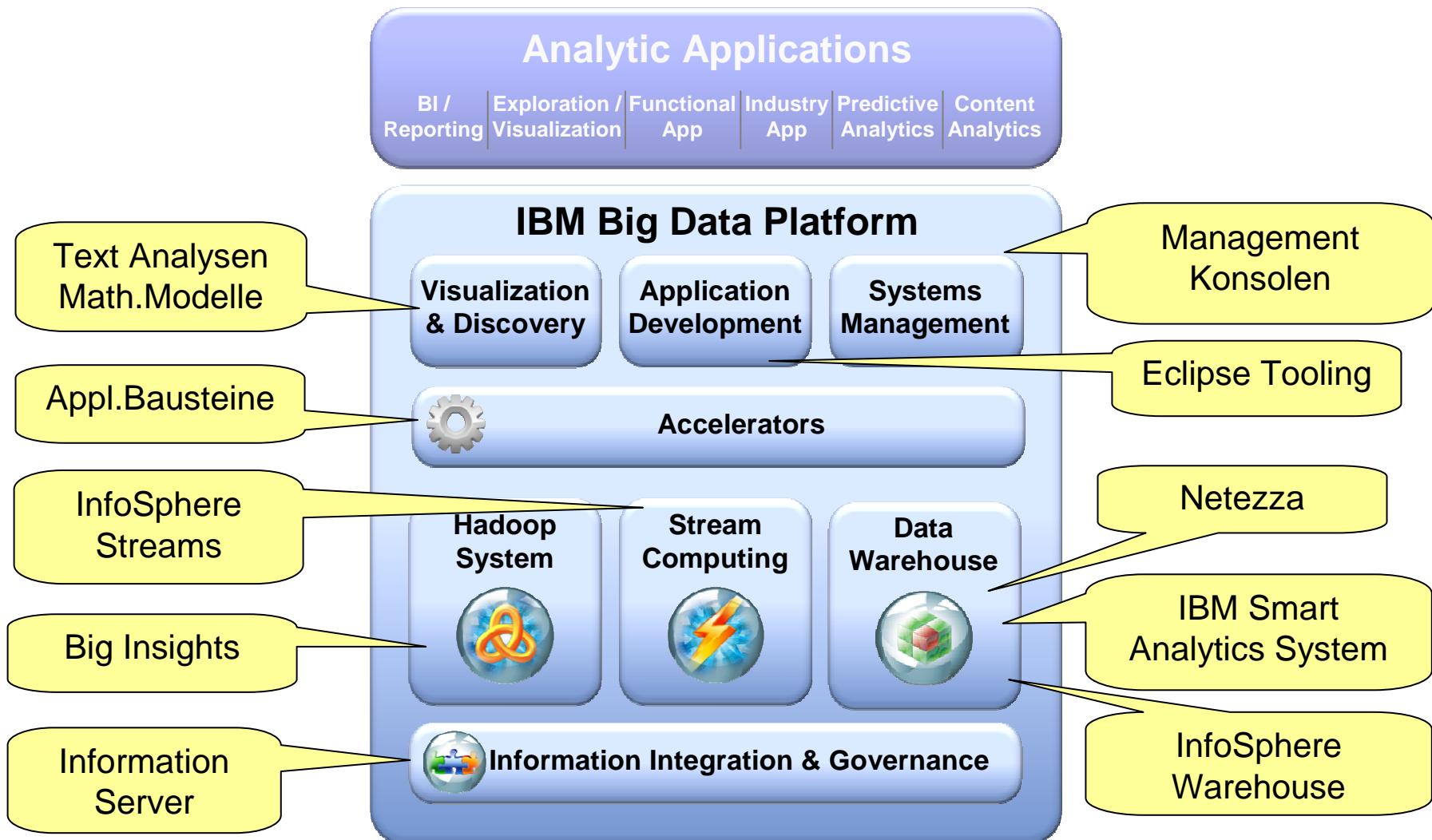
Gewinnen von
Einsichten und
Erkunden von
Informationen



Reputation der Marke
Produktstrategie
Gewinnvorhersagen
Sentimente ...

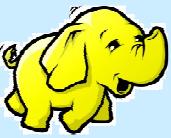
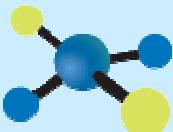
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Die umfassende IBM Big Data Plattform



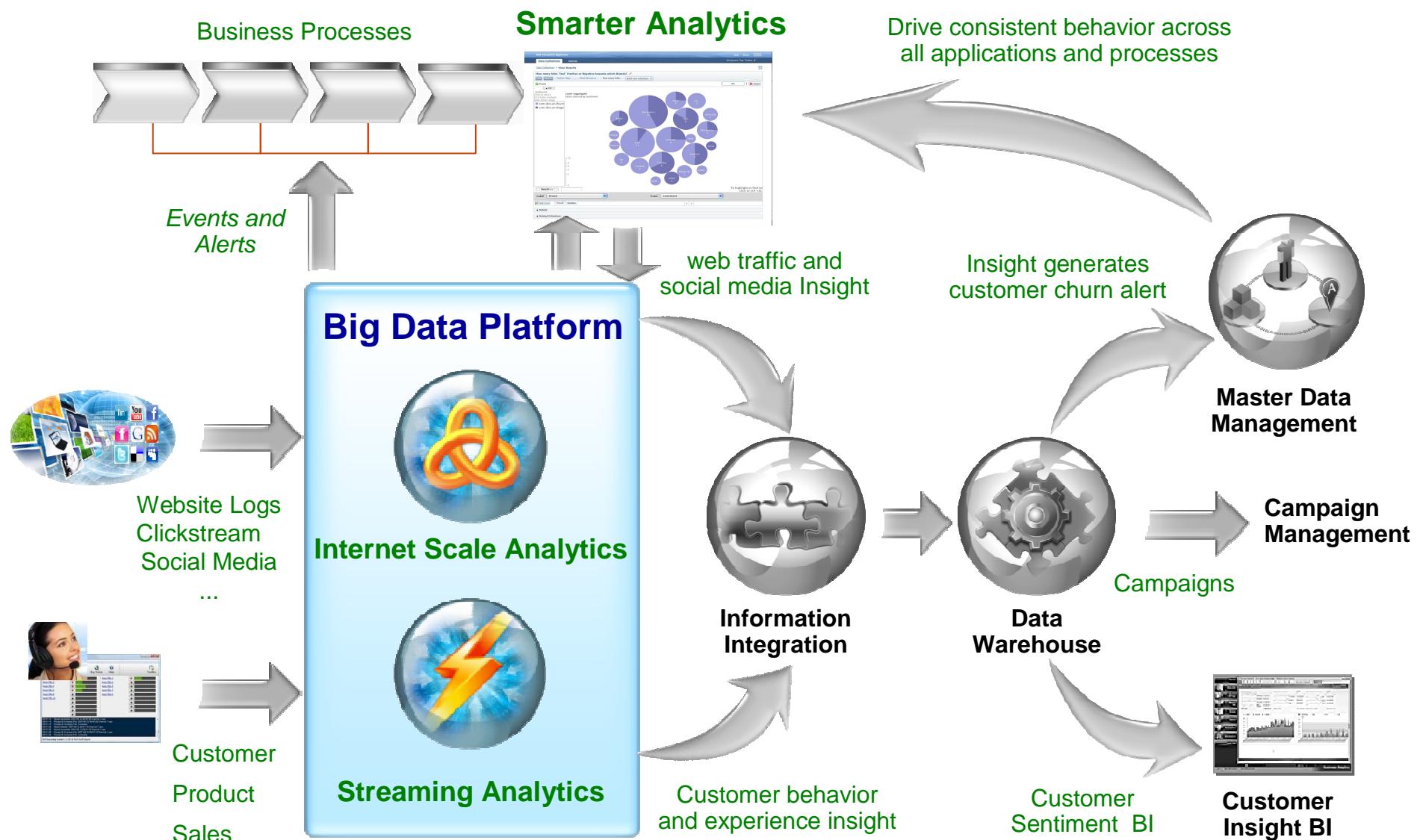
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Leistungsfähigkeit einer Big Data Plattform

	<i>Technology</i>	<i>Description</i>
Process & Store huge volume of any data	 Hadoop & Map Reduce InfoSphere BigInsights	Distributed File System
Structure and control data	 Data Warehouse Netezza & ISAS InfoSphere Warehouse	Parallel Processing Engine
Process Streaming Data	 Complex Event Processing InfoSphere Streams	Stream Computing Engine
Analyze Unstructured Data	 Text Analytics Engine InfoSphere Streams InfoSphere BigInsights	Analyze textual content for insights
Integrate all data sources	 ETL, Data Quality InfoSphere Information Server	Integrate, transform, and manage meta data

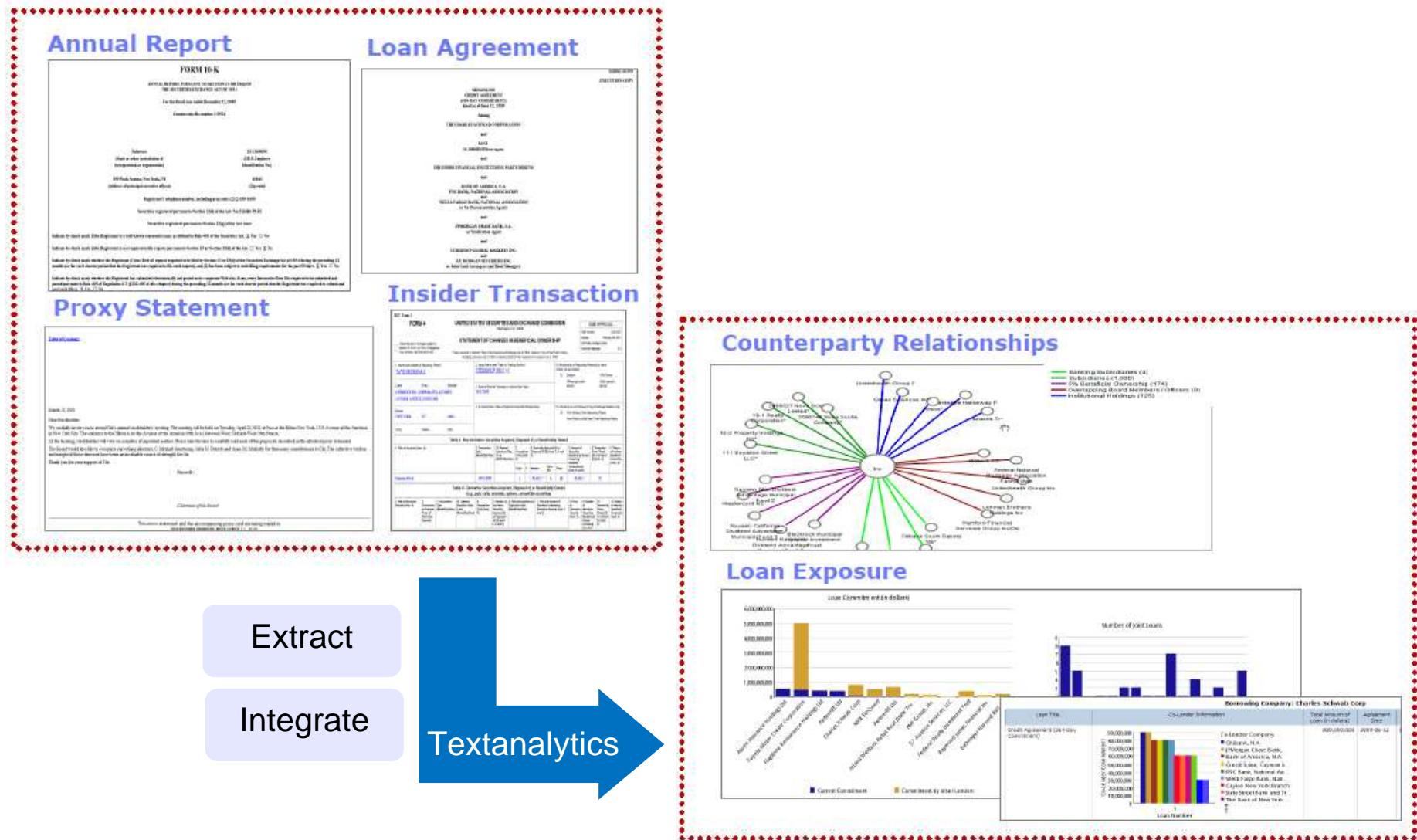
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Typische Architektur



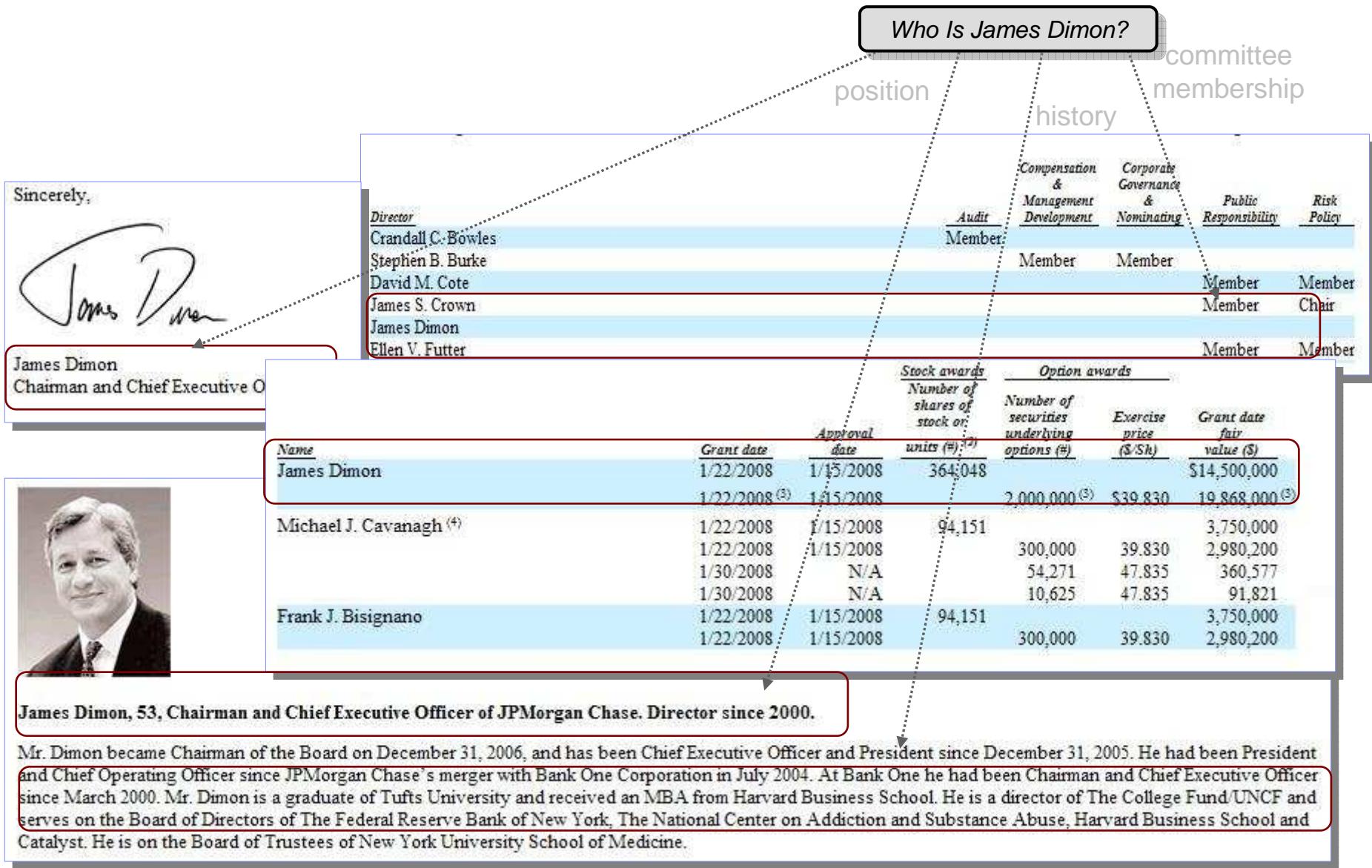
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Beispiel: Risikobewertung



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Beispiel: Wer ist Wer ?



Beispiel: Analyse von Kaufverhalten

APPLICATION: Lead Generation Reputational Risk Disease Tracking

Lead Generation Real Time Dashboard

Actions: Resume Microsegmentation Information

Name	Sources	Intent	Gender	Location	Interests	Tweet
	Twitter, Tumblr	Laptop	Female			I need a new laptop.
	Twitter, Facebook	Phone			Foodies	I need a phone.
Abdul Yab	Twitter, Tumblr	Car	Male	Cairo		Need a car.
kesha rose	Twitter	Trousers	Female	Bristol		omg i cant find any black trousers. i need some for my trial at john lewis tomorrow.
vanessa natal	Twitter	Conditioner	Female			I need to find a good conditioner...my hair is growing so thin..:(
Chris Castle	Twitter	Juicer		Seattle	Sports	@bdtrimberger whoa! I've been thinking about getting a juicer. I might have to try yours out!
Matt Arlauckas	Twitter	Diner	Male	Rochester	Foodies	@shotbykim Holy Moley! I need a diner, STAT!
Jodi	Twitter	New Car	Female			Thinking about test driving cars this weekend. When's the best time of year to buy a new car? (best=cheapest)
chris	Twitter	Shoes				@TGODcaponi nah just for chillin. i need a new pair of blue shoes.
Courtney Morrison	Twitter	Ice Cream				I really want some ice cream. I shoulda got that instead of these cookies.

Real-time product intents enriched with consumer attributes

Entries contain promotional messages, wishful thinking, questions, etc

Micro-segmentation of product intents by occupation

Integration across Social Media sites

Real-time tracking by micro-segmentation

For many of the attributes we need to extract, cleanse, normalize and categorize

Phone Intents by Occupation

Occupation	Percentage
accounting	1.2%
education	3.8%
food	2.8%
health	9.3%
IT	34.4%
law	15.0%
management	7.3%
marketing	17.8%
sports	1.2%

Sample of Top Products

Product	Intents
Coffee	1.5
Car	5.0
Massage	1.5
Phone	1.5
Tattoo	0.5

Hobbies

Hobby	Number of Users
dance	150,000
sports	120,000
football	90,000
basketball	60,000
soccer	60,000

Micro-segmentation of consumers by hobbies

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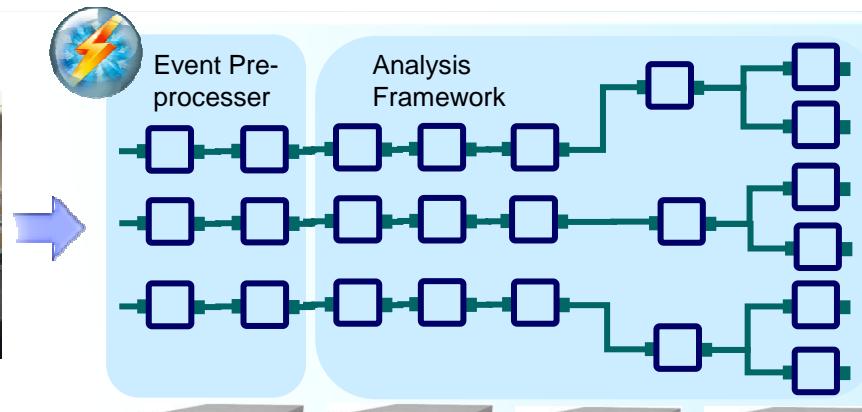
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Beispiel: Unterstützende medizinische Betreuung



University of Ontario Institute of Technology

- Anwendungsfall
 - Überwachung von Früh- und Neugeborenen
 - Vorhersage von Infektionen bis zu 24h
- Lösung
 - Zentrale Überwachung von 120 Kindern: 120K msg/sec, billion msg/day
 - Ausweitung auf Spitäler in US und China



Stream-based Distributed Interoperable
Health care Infrastructure

Sensor
Network

Solutions
(Applications)

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Anwendungsfälle in jeder Branche

Gesundheitswesen



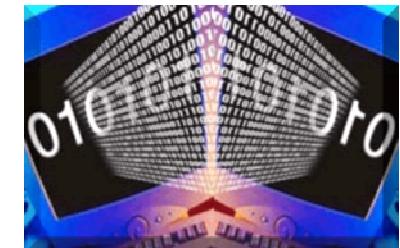
Handel



Finanzwesen



IT Security



Sicherheitsdienste



Verkehrsleitsysteme



Telekommunikation



Marketing



Produktion



Handelsanalyse



Betrugserkennung

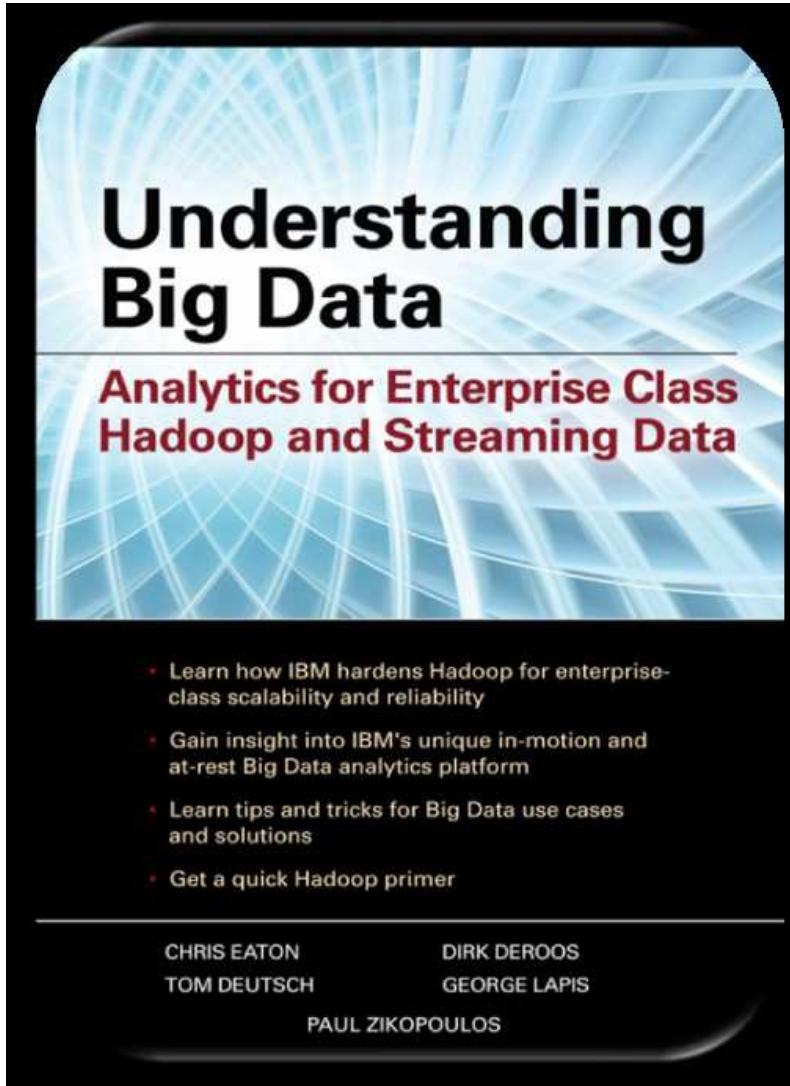


Bestes Angebot



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Weiterführende Informationen



ibm.com/bigdata

ibm.com/smarteranalytics

Demo Points

- Pure Systems
- Analytics Solution
- Netezza (Big Data)

Business Partners

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THINK Big – Big Data



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