# Register and try IBM® ShopzSeries Version 8.1 today!

Life just got easier!

# z/OS & OS/390

#### **Product Orders:**

Order your z/OS® and OS/390® software (including any of the subsystems like DB2®, IMS<sup>TM</sup>, CICS®, etc...) through ShopzSeries.

ShopzSeries analyzes your SMP/E CSI List Feature or SMP/E 3.2 consolidated software installed inventory report and maps it to your IBM licensed inventory records and the latest IBM software product catalog. It gives you a pre-selection of your upgrade options including migration from OS/390 to z/OS!

#### Service Orders:

You can now use
ShopzSeries to order z/OS,
z/OS.e and OS/390 service
for your installed FMID's
or products! This feature
gives you the flexibility to
service selected FMID's or
products found in your
installed software reports.
ShopzSeries tailors your
service to compliment the
service already installed. The
size limit for Internet
Delivered service orders has
been increased to 4 GB.

Ask for Internet Delivery of products and service through ShopzSeries. Note: CBPDO Internet delivery is available in the United States and select additional countries. If Internet delivery is supported in your geography, ShopzSeries displays "Internet" as a CBPDO delivery option.

## VM

### **Product Orders:**

For VM customers
ShopzSeries provides the ability to order software products for the z/VM and the VM/ESA operating environments. For z/VM and VM/ESA, the products are packaged in VM SDOs. Like with other ShopzSeries orders, your shopping experience is tailored for you based on your existing software licenses.

Internet delivery of your ShopzSeries z/VM SDO licensed products is now available! With Internet delivery your orders are ready for download in a fraction of the time. If Internet delivery is supported in your geography, ShopzSeries displays "Internet" as an SDO delivery option.

# **VSE/ESA**

#### **Product Orders:**

For VSE/ESA customers ShopzSeries provides the ability to order the operating system and products. The VSE/ESA 2.7.x Operating System package can also be used as a Release Upgrade via Fast Service Upgrade (FSU).

ShopzSeries will check existing software licenses and provide ordering guidance based on those licenses.

Internet delivery of your ShopzSeries VSE/ESA
Operating System and licensed products is now available! Receive your software with all the speed and convenience the internet can provide. In order to use internet delivery you will need VSE/ESA 2.7.x and TCP/IP. If Internet delivery is supported in your geography, ShopzSeries displays "Internet" as a delivery option.

For more information on ShopzSeries visit www.ibm.com/Software/shopzseries

### Additional capability within ShopzSeries:

- Products in the ShopzSeries catalog now include an icon to indicate whether they are 100% enabled for Internet delivery. This capability is ideal for those who require or prefer to have their entire order, including all related publications and CD images, delivered electronically. Product eligibility status for Internet delivery is identified in the ShopzSeries product catalog.
- Additional support is now provided for Publication CD images. CD images containing additional
  materials, such as code, provided in ISO9960 format are ready to write to your own CD or use
  with virtual CD software.
- Provides the ability to view your IBM z/OS, OS/390, VM & VSE licensed inventory (with or
  without your installed inventory and the latest available products) and you can also view version
  upgrade opportunities across your entire establishment.
- Allows access to three reports which provide valuable information required as part of planning software upgrades for all zSeries operation platforms (z/OS, z/VM, OS/390, VM/ ESA and VSE/ESA).

### How can I get started using ShopzSeries?

- The best place to start with ShopzSeries is right at the website: http://www.ibm.com/Software/shopzseries
- There you will find some great video clips about ShopzSeries.
- You will also be able to see the online user's guide.
- Register at the website to start using all of the function of ShopzSeries.

### What is the customer reaction to ShopzSeries to date?

Since its initial deployment in late summer of 2000, this new self-service capability has been a big success with customers. Customer satisfaction is high, running about 85% satisfied!

## Is ShopzSeries available in my country?

Currently, ShopzSeries is generally available in the US and all of Western Europe. Additionally, ShopzSeries is available in most other countries for ordering corrective and preventive service. For specific capabilities and availability for your country, please refer to the ShopzSeries Web site at: <a href="http://www.ibm.com/Software/shopzseries">http://www.ibm.com/Software/shopzseries</a> for details.

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