# **zOS RAS Guidelines**

# and Debug Guide

# for Ported Software

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# **zOS RAS Guidelines for Ported Software**

#### 1. Introduction

When applications are ported to the zOS environment, they generally inherit the defaults and protections of (and can take advantage of) the broad Reliability, Availability and Serviceability (RAS) facilities that are provided by zOS. Reliability is the capability of a program to perform its intended function under specified conditions for a defined period of time. Availability is the capability of a program to perform its function whenever it is needed. Serviceability is the ability for a program to capture failure data and enable quick error analysis to determine the cause and solution to a problem that affects the operation of the program. When a C/C++ application fails, the system ensures that the application is isolated from other work going on in the system, and its recovery doesn't result in a re-IPL ("reboot") of the system. The server's availability characteristics are better, but the characteristics of the ported business application remain the same as in its original environment, unless the application is changed to take advantage of the additional RAS services that are supported by zOS (the base MVS operating system and its associated member functions).

If a failure occurs within the application itself, the zOS UNIX System Services recovery default is to terminate the process (usually corresponding to an MVS address space), which reflects the same behavior that would occur in a standard UNIX server. A basic storage dump is provided by the MVS Language Environment component to help describe the state of the program at the time of the problem. But, in general, the RAS characteristics of ported applications, without further investment, are the same as on their source platforms. Very often only sketchy information is provided for debug purposes (error logs, traces, etc.). Many of the programs were originally written to run on workstations or PC servers, where rebooting the operating system is an acceptable recovery action, and an outage only impacts a single or a few users on those systems. The zOS equivalent of canceling and restarting the application may clear up an unknown problem that couldn't be diagnosed, but will adversely affect the application's availability delivered to the many hundreds, or even thousands, of clients using the service. Therefore, the typical UNIX recovery action (i.e., re-boot the server) is unacceptable when running on zOS servers.

At the broadest level, zOS customers may assume that, when the application terminates, it could be restarted automatically through the use of the installation's automation product. However, this requires that the automation product be able to intercept the "signal" from the application that it has encountered some error. This level of function is currently unavailable, unless the application explicitly raises its errors in a form that is recognized by MVS, such as issuing generic alerts, or "write-to-operator" (WTO) message to the MVS system log.

To obtain RAS characteristics consistent with those expected by zOS customers, a level of investment must be planned. zOS customers require that products remain continuously available. This means that software products must recover from failures, even if some requests are caused to fail. Useful diagnosis information about product failures must be captured the first time they occur so that problems can be identified and fixes applied (if possible), to minimize

reoccurrence. This automatic gathering of information is called "first failure data capture", and promotes serviceability. The resulting actions that are required include:

- require good development techniques like creating descriptive messages with unique message identifiers, and returning erroneous requests with unique error codes
- apply application recovery techniques within your programs, like driving thread termination and retry in the applicable cases (similar to MVS capabilities)
- for each call to a service that can return error indicators, test those indicators
- capture enough diagnostic data in the event of an error to ensure that the cause can be isolated and repaired (first failure data capture)
- allow for the delivery of individual fixes for problems
- provide good serviceability (production diagnosis / debugging) documentation.

Application recovery processing and unique error messages, ABEND codes and reason codes are examples of information that can result in improved availability characteristics of the application environment because it can be better managed. Other forms of serviceability, such as tracing and error logging must be enabled in the application, just as would be done when developing MVS functions to enable rapid identification of the root causes of problems. Some debug tools are provided for C/C++ applications, and are discussed later in this document. Good documentation on what to look for when diagnosing a problem related to the application is of utmost importance.

# 2. Basic serviceability guidelines for ported code

The following high level guidelines are intended to be followed when porting an application to the zOS environment. This section attempts to describe each guideline in terms that do not require MVS expertise, and should be understood by experienced non-390 programmers. Each guideline area is explained in more detail in Section 4 of this document, along with zOS implementation suggestions. You may wish to refer to the detailed sections while determining how to implement each guideline point - the detail follows the same outline as this section.

1. Minimize the impact of a failure, and improve the availability characteristic of the application. Verify the recovery logic of the base application, and provide recovery logic where missing. Ensure that the resulting response is appropriate for a high scale, multi-user environment. The objective is to minimize the impact of a failure, and restart the erroneous thread or process so that client programs and users do not perceive an outage. This approach assumes that one or more pieces of work can be sacrificed or restarted to allow the service to recover and remain available for subsequent requests. It is necessary to differentiate where standard process termination is required, as opposed to errors where thread termination and recovery is more appropriate, to improve the availability characteristics of the overall application.

2. Ensure that clear, unique messages are issued about major events and errors that occur. Ensure that the program provides sufficient information to identify who initiated the work request, clearly convey the context of the event, and identify any related (prior) events. In some cases it may be desirable to make the error data visible through the use of specific tools or product externals. When errors are surfaced, ensure that unique codes are used to identify the root problem and associated data reflecting the error. All messages must have unique message ids to allow them to be easily located in a publication, and to facilitate interception of the messages by system automation. Appendix 2 contains a set of guidelines for issuing and handling system and application messages (applicable to IBM and ISV messages).

**3. Identify and document the appropriate ways to obtain and analyze a dump** of the ported application (and associated regions) when needed, or define other ways to obtain a "snapshot" of processing appropriate for the intended user (application programmer, system programmer, IBM). For cases where your application is dumped, determine whether a dump of a single process (address space) or multiple processes is required for diagnosis.

**4. Provide clear documentation** (via external publications or web site), containing suggested parameter settings, areas to examine when a problem occurs, and data relationships. Identify common setup and runtime errors, suggested solutions, and places to go to for more information.

**5.** Capture the flow of control for an application. Allow the customer to obtain a trace of major events and associated data. If necessary, provide a way for the customer to obtain a trace log of entry/exit points and parameter values (keeping in mind that this will greatly

affect the performance of the application). Any tracing must be specifiable without recompiling the application; it is necessary to allow the trace to be activated dynamically, without requiring the application to be stopped and restarted.

6. Provide the ability to quickly highlight and display key information in an application or system dump. The data provided should help in problem diagnosis, and may be used together with data from other dependent system functions. Enable users of the dump viewing and analysis utility to obtain a summary of activity related to the instance of the ported application in the dump. Initially, provide formatters for major control blocks or object data mappings. Subsequently, a diagnostic summary can be created which examines key control blocks, highlights key attributes, status, or other semantics, and summarizes the current state of the program. Such a summary is extremely helpful when diagnosing problems related to the application. Note that this is primarily an zOS function, although it could apply to other platforms over time.

Again, suggestions for how to implement these guidelines are provided in section 4.

# 3. Debug Guide: Serviceability functions provided by zOS LE

Before discussing specific implementations of the serviceability guidelines, it is important to understand what functions zOS Language Environment (LE) provides to allow the capture of failure data and analysis tools for debugging different aspects of your application. Having a basic familiarity with these tools and services will allow you to more easily select from your options for ensuring that your application can be diagnosed during development, and in production (the field).

LE is an integral part of the processing of any C or C++ (as well as PL/I and COBOL) program. Its primary goal is to provide an interface to many zOS system services from the different language environments. Certain basic recovery features are available without changing source code, by specifying a runtime variable. Other features are provided for programmer use to enhance the basic recovery provided, and some tools are provided for the programmer to use as diagnosis aids. Additional information on all of these functions can be found in the *LE for zOS Programming Guide* and *LE for zOS Debugging Guide and Runtime Messages* publications.

#### Serviceability and dumping - a brief tutorial

zOS prides itself in having good first failure data capture (FFDC) techniques, to capture data for any failures that occur during production. This is important since it is impractical to recreate errors during production, just to collect information about the error. A key aspect of FFDC is the ability to dump specific areas of the system related to the problem, in an efficient fashion. The dump contains a snapshot of the "raw" data areas at the time of the error. The data is not formatted for human consumption until a later point, when a tool called IPCS (Interactive Problem Control System) is used to examine the dump, format data areas and provide a form of analysis related to specific zOS components.

LE, on the other hand, provides a formatted dump of the process in error, reporting environment and program data (depending on the value of certain run-time LE options). Because the LE dump (called a CEEDump) is formatted when the data is captured, its content is limited to the specific formatted information. An zOS unformatted storage dump, on the other hand, contains much more information, which can be interpreted any time after the data is written to a data set.

Debugging tools, like the VisualAge Remote Debugger or DBX, are generally intended for use during the development and test phase. Because a debugger is run in an isolated environment, usually against a program that has been compiled with different options, it is not intended for use with production-level problems where data is captured in a dump.

Because of the differences described above, each type of dump is intended for specific types of environments. In general, a business application that fails during production is well-described by a CEEDump, especially when the program is compiled such that program variables can be included in the dump. For system applications, like areas of DB2, TCP/IP, DCE, Component Broker, or some ISV products, an unformatted dump is best since it contains data that resides in your process address space, or in common storage, which can be interpreted at a later time

without recreating the problem or suffering the time it takes to gather and format a CEEDump. Unformatted dumps come in 2 flavors: a SYSMDUMP that contains an unauthorized address space (process), and an SVC Dump that can contain one or more system address spaces containing operating system function.<sup>1</sup> Any application that depends on either of these forms of dump for debugging must provide a set of IPCS formatters and analysis programs to aid in the viewing of the dump and interpretation of the "snapshot". Internal IBM tools are available to create format models for your key data areas and analysis programs that are ultimately called by IPCS with a dump image.

#### **Base serviceability features**

The following serviceability features provide "first failure data capture" for the application program, specified by an LE runtime variable when executing the program (or via other means, as described in the *zOS Language Environment Programming Guide*). Since each of the approaches are managed through the specification of runtime variables, *they are available to the system programmer or application developer to activate.* 

• Formatted application-level dump (for debug purposes) taken upon the occurrence of an abend (such as a program check). A Language Environment dump, called a CEEDump (Common Execution Environment Dump), describes the status of the application's runtime environment at the time of a failure (or any other point in the program through the use of the *cdump* or CEE3DMP function calls). The CEEDump is typically useful in application environments that do not explicitly utilize other MVS or subsystem services. The type of information that can be obtained is controlled by an LE runtime variable called TERMTHDACT (terminating thread action). The resulting output is a printable/viewable report of key LE structures related to the failed program. The important portions of the CEEDump include:

- Traceback
- Enclave identifier
- Thread identifier
- Condition information for active routines
- Arguments, registers and variables for active routines
- Storage for active routines
- LE control blocks associated with the thread, enclave, process

The content of the dump can be greatly influenced by how the program in error is compiled. If you compile with the -g or TEST option of the C/C++ compiler, the dump will contain all program variables and other program debug data. The 'debug' version of the program contains symbol table information that describes the names, formats and locations of all program variables. LE uses the data to identify the program attributes and values that appear in the CEEDump. An alternative with the C compiler is to specify "TEST(SYM,NOHOOK)

<sup>&</sup>lt;sup>1</sup>An SVC Dump can only be triggered by an authorized MVS program, or through the DUMP or SLIP command. A SYSMDUMP can be requested in the unauthorized program's JCL, or via an LE runtime option, or by using the MVS IEATDUMP service.

GONUMBER" to have the compiler build the symbol information without runtime hooks. So the information is made available without the performance penalty of the plain TEST option, but you do end up with a larger object deck than if you didn't run with TEST at all. In C89 and C++, this option would be specified as "-Wc,TEST\(SYM,NOHOOK\),GONUMBER".

If the program is compiled without -g or TEST, or using one of the optimization options, this information is not available and does not appear in the dump. Then, the traceback becomes the primary piece of available, useful debug information.

You can specify the following options with the TERMTHDACT runtime option, and the following types of reports are generated. In all cases, you must also specify TRAP(ON) as a runtime option to have LE generate a CEEDump.

• TRACE: Traceback, showing the sequence of functions at the time of the failure. This is the default value.

• DUMP: Complete dump of the LE environment, including information about conditions, tracebacks, variables, control blocks, stack and heap storage.

• **The Traceback:** Mentioned several times so far, the traceback is usually the first place to examine to determine the sequence of functions when the program abnormally terminated. It is a report of the LE call stack, which shows the last state of the sequence of programs at the time the dump is taken. Information for each stack element includes:

- address of the stack element
- name of the program file (program unit)
- program unit address and offset
- entry point name
- entry point address and offset
- statement number
- load module name
- Service level information

More information about the traceback can be found in Chapter 3 of the *LE Debugging and Runtime Messages* book.

• Unformatted MVS application dump taken upon the occurrence of an abend. This form of dump, called a SYSMDUMP, contains a snapshot of the application's address space, and must be viewed using a tool (IPCS) that can locate and format program structures in the dump. It is especially useful for locating information that is not formatted by the CEEDump, such as control blocks related to a system service used by the application program, and it is particularly useful for IBM Service diagnosis of complex problems. You can specify the following LE runtime values to have a dump taken. In all cases, specify a SYSMDUMP DD statement in the application's JCL, indicating the location of the MVS dump and that it must be *unformatted*. Here is an example SYSMDUMP JCL statement:

#### //SYSMDUMP DD DSN=datasetname,DISP=SHR

The following are LE dump options that you can specify with the TERMTHDACT keyword:

• UADUMP: Dump taken as a result of an LE 40xx abend, taken after LE's condition handling is completed

• UAIMM: Dump of the immediate abend, taken before the conditional handler's processing. (zOS R7 and later); Note that TRAP(ON,NOSPIE) must be specified as a runtime variable for this option to work. If UAIMM is specified from the shell environment, be sure to specify the BPX MDUMP environment variable to indicate where the dump should be written.

• UATRACE: Dump, plus a CEEDump containing only the Traceback

• Formatted MVS application dump taken upon the occurrence of an abend. Following the same logic related to taking MVS unformatted dumps, if you specify a SYSUDUMP DD statement instead of SYSMDUMP, a formatted MVS dump is taken. This dump may be of limited use in the LE environment, since it does not contain LE-specific data, and cannot be reformatted by a tool. Strategically, SYSMDUMP should be taken to ensure that enough data can be captured upon the first failure.

#### • Where to find CEEDumps that are taken

If a CEEDump is taken while the application is started from the UNIX shell, the dump is usually written to the user's current directory. When running in a forked process or invoked by one of the exec functions, the dump is written to a file in your current directory, unless you are running under the root, in which case the file is written to the /tmp directory. The name of the HFS dump file is Fname.Date.Time.Pid where Fname is usually "CEEDUMP". In zOS R6, when running in the UNIX System Services shell, you can indicate to which directory a CEEDump should be written by specifying the \_CEEDUMP\_DIR(directory) environment variable. Then, when an error occurs, the CEEDump is written to directory specified in the environment variable, if it is found. Otherwise, it will attempt to write the file to the current directory (if not the root (/) directory, and if the directory is writeable) or /tmp.

When not running in the UNIX shell, the dump is written to a sequential data set allocated during the job. For example, the following CEEDUMP DD statement can be specified in JCL: //CEEDUMP DD DSN=my.dataset, DISP=SHR

Note: In general, a "data set" is equivalent to what is known on most operating systems as a "file". An HFS file is a UNIX file and is generally contained in an HFS data set. Application programmers generally do not deal with HFS data sets.

# Recovery capability and debug information that can be coded into the program

The following C/C++ serviceability features are provided to the *programmer* to exploit as part of the program logic.

• Eye catchers for major data areas. All major data areas must include an EBCDIC eye catcher at the beginning of the mapping. This allows the data area to be visible in a storage dump, allowing it to be located easier by the experienced debugger.

• **Conditional recovery logic, specified in your program.** Recovery logic includes program logic defined in the application program that could clean up and terminate the thread while allowing the process to continue operating. Recovery logic could release serialization, free storage structures, or clean up any other resources that could interfere with the operation of succeeding threads in the process.

#### • Specifying the program's release or service level

You can specify your program's service level as part of the code source by specifying the SERVICE option to the C compiler or via a "#pragma options" statement with a string (up to 64 characters) describing the service level of your code. The string is stored into the object module and is displayed in the traceback of the CEEDump if the application fails. The following is an example of the #pragma statement:

#pragma options service(PgmABC 1.0)

The traceback in the CEEDump only contains the first ten characters of the service level string, so be sure to place the most significant information at the beginning of the string. See C/C++ Language Reference for more information on the SERVICE option. *The use of this feature is highly recommended for all applications.* 

#### • Requesting a CEEDump

If you want to generate a dump during your program's logic, such as in a conditional recovery routine, you can use one of the following:

• Call the C/C++ *cdump*, *csnap* or *ctrace* routines. Each generates a "generic" CEEDump, where the most detailed dump is generated using *cdump*<sup>2</sup>. *csnap* generates a "condensed storage dump" with fewer CEE3DMP options, while *ctrace* generates a CEEDump containing only a traceback. Refer to zOS C/C++ Run-time Library Reference for more details about the syntax of these functions and the content of the resulting dumps.

• Call the CEE3DMP callable service, which allows you greater flexibility in requesting a CEEDump with specific types of information. Refer to the LE 1.5 Debugging Guide and Runtime Messages publication for a description and the syntax of the CEE3DMP service.

# Runtime debug analysis tools

The following debug and analysis tools are available to the *application programmer* to use in debugging problems in the application's flow.

#### • mutex trace

LE provides a trace facility, controlled by specifying the TRACE runtime variable. For example: TRACE(ON,4K,DUMP,LE=2). By specifying LE=2, mutex init/destroy and

<sup>&</sup>lt;sup>2</sup>Invoking *cdump* is equivalent to calling CEE3DMP with the option string: TRACEBACK BLOCKS VARIABLES FILES STORAGE STACKFRAME(ALL) CONDITION ENTRY

locks/unlocks from LE member libraries are recorded. When you specify LE=3, both the entry/exit trace and the mutex trace are activated. In all cases, the trace is captured in a CEEDump. For more information, refer to the zOS Language Environment Programming Reference.

#### • Heap Checker:

A common problem in C/C++ programming is accidental overlay of the heap, the storage area provided to you for malloc'd storage. The LE heap checker can be used to isolate the cause of a heap overlay, or other forms of damage to the heap. zOS R4 provides the *heapchk* function, which you can invoke without changes to your program. *heapchk* is available via APAR back to zOS R1. By setting run-time variables, you can control the frequency and starting point of the LE HEAP analysis, which checks the integrity of the heap area whenever storage is obtained. You can activate *heapchk* with the following run-time option:

#### HEAPCHK(ON, *frequency*, *delay*)

where:

• *'frequency'* is the frequency at which heap checks are performed. Specify the frequency value as n, nK or nM. A value of 1 (the default) causes the heap to be checked at each call to an LE heap storage management service. A value of n causes the heap to be checked *at every nth call to the service*.

• '*delay*' is the delay before heap checks are performed. It is the number of calls to the heap management service that are skipped before activating the heap check function. The delay is specified in terms of n, nK or nM. A value of 0 (zero, the default) causes the heap to be checked from the first call to the LE management service. A value of n causes the heap to be checked *following the nth call to the service*.

The IBM default for this value is HEAPCHK(OFF,1,0).

# • Detecting the storing of data into freed storage.

When using the heapchk function, the use of HEAPCHK(ON,delay,frequency) with STORAGE(,heap\_free\_value) results in checking the free areas of the heap. LE sets the storage area to a repeating value of choice, like hex 'FF'. If your program stores into a free area, an error is signaled. The intent is to ensure that the freed storage areas contain the "free value" in them and to verify that your program frees the correct storage area.

#### • Identifying runaway malloc's.

The <u>heaprpt()</u> function is a C runtime function you can place in your code to show heap use counts. The counts are reported each time *heaprpt* is used. Use *heaprpt* in areas of your program that you suspect may be causing storage leaks, and look for spikes in the counts, possibly indicating runaway malloc logic. The function returns the current heap storage counts which you can print to a side file for subsequent analysis. Additional information is in the zOS C/C++ Run-time Library Reference. To use this function, the calling program needs to obtain storage where the heap storage report will be stored. The address of this storage is passed as an argument to <u>heaprpt()</u>. You can activate the LE trace to only capture records related to malloc and free, to provide data allowing you to diagnose storage leaks. Specify the following runtime variable: TRACE(ON,table\_size,DUMP,LE=8) where DUMP indicates that the trace table should be dumped to the CEEDump location when done. Running with this trace active will have some effect on the performance of your application.

#### • Obtaining LE formatting and analysis for unformatted dumps

When invoking DB2, TCP/IP or other operating-system specific functions, an unformatted dump is usually required for diagnosing problems, to allow access to dumped storage that is not ordinarily formatted in the CEEDump or SYSUDUMP. An unformatted dump can be obtained using the TERMTHDACT UADUMP or UAIMM option, or with the use of the MVS DUMP or SLIP operator commands.

IPCS (Interactive Problem Control System) is a dump formatting tool that comes with zOS. It is used primarily by IBM Service and knowledgeable system programmers, as well as ISV service providers. When viewing the dump using IPCS, tools are available for interpretation of the LE data. An IPCS VERBX (or *verbexit*) formatter, called LEDATA, was introduced in zOS R4 and continues to be enhanced to provide much of the information required to debug system functions written in C, C++, COBOL, PL/I or other use of LE services. The LEDATA report shows data like the runtime options, the traceback, storage management areas, condition management areas C/C++ information, as well as a summary of the overall Language Environment at the time of the dump. You invoke it from the IPCS command line as follows:

VERBEXIT LEDATA 'parameter, parameter, ... '

Particularly useful parameters include:

- SUM Summary of the LE environment at the time of the dump
- **CEEDUMP** A CEEDUMP-like report, including the traceback, the LE trace and thread synchronization data areas at the enclave, process and thread levels.
- **SM** a report of the storage management areas related to HEAP or STACK storage. Individual reports can be obtained by specifying just HEAP or STACK.

• ALL - all reports, plus a C/C++ report Note that quotes must be specified around the parameter string, as shown above.

Other LEDATA parameters are available, but are typically used by IBM Service. LEDATA and the output it generates are described in Chapter 3 of the *LE Debug and Messages* book.

• Based on a run-time variable, you can **remove LE's ESPIE** from its recovery path. The ESPIE is an MVS recovery construct that allows fast recovery for program checks in unauthorized environments. However, in doing so, it prevents the activation of POSIX signal handling semantics for abends and program checks. An active ESPIE also prevents the MVS SLIP command from getting control at the time of an abend. Therefore, in some cases the

installation or system component will want to specify the **TRAP(ON,NOSPIE)** runtime variable to turn off the operation of LE's ESPIE.

The resulting recovery in this environment is provided by LE's MVS ESTAE support. This may result in additional overhead when handling program checks in business applications, but it greatly improves the ability to gather diagnostic information in application failure conditions. *This run-time environment is highly recommended for system functions that are too difficult to debug using standard business application diagnostics.* (in zOS R6)

• The **\_BPX\_MDUMP** environment variable allows a user to specify where a SYSMDUMP will be written to (as of zOS R7). Allowable values for **\_BPX\_MDUMP** are:

# • OFF

Request the dump to be written to the current working directory. This is the default.

# • MVS data set name

Request the dump to be written to an MVS data set. The data set name must be a fully qualified data set name and can be up to 44 characters. The name can be specified in upper and/or lower case and will be folded to uppercase.

# • HFS file name

Request the dump to be written to an HFS file. The file name can be up to 1024 characters. The HFS file name must begin with a slash. The slash refers to the root directory, and the file will be created in that directory.

# **Dump Handling Summary**

Prior to zOS R7, you could only generate a system dump (SYSMDUMP) if running the job in a batch environment, where you could specify a SYSMDUMP DD statement. In zOS R7, a system dump can be obtained when the application is started from the zOS UNIX shell. The following steps should be followed to allow this to occur.

1. Specify where the dump should be written. If the dump is to be written to an MVS dataset, specify the following shell command: export \_BPXK\_MDUMP=filename where filename is a fully-qualified dataset name, allocated with the following information: LRECL=4160,

BLKSIZE=4160, and RECFM=FBS. To have the dump written to an HFS file, specify export \_BPXK\_MDUMP=filename where *filename* is a fully-qualified HFS filename (e.g., /tmp/mydump.dmp).

2. Specify LE runtime variable TERMTHDACT(UADUMP) or TERMTHDACT(UAIMM). If UAIMM is specified, be sure to also specify TRAP(ON,NOSPIE). With UADUMP, if you want the CEEDump to be written to a specific directory, specify the following environment variable: CEEDUMP DIR(directory).

3. Run the program. A program check occurs. SYSMDUMP is written to the specified file.

4. If the dump is written to an HFS file, use the "OGET" TSO command to copy the dump from the HFS to a pre-allocated MVS dataset. For example:

OGET /user1/mvsdump.dmp `USER1.MVSDUMP.MYPROGRAM' Specifying an MVS dataset with \_BPXK\_MDUMP avoids the need for this copy step. 5. Use IPCS, specifying the dataset name. Specify: VERBX LEDATA `CEEDUMP'

If the process is not recognized as the primary address space & task, you will have to specify the TCB: VERBX LEDATA `CEEDUMP, ASID(asid), TCB(tcbaddr)'

# 4. zOS-Specific Implementation Suggestions

Until now, with the exception of Section 3, very little zOS-specific implementation suggestions are included. Section 2 provided an initial description of guidelines that could be followed when developing the product on non-zOS platforms, but should be included at least when porting the programs to zOS. This section includes several implementation suggestions organized in the same order as listed in Section 2. All suggestions described in this section are further documented in LE, C/C++ and zOS publications.

# 1. Minimize the impact of a failure, and improve the availability characteristic of the application.

• Eliminate single points of failure where possible. If your application provides critical support in a thread, and that thread fails, allow for the ability to queue up requests, clean up any prior resources and restart the function. Such recovery is usually easy to do if designed in, and prevents your users from thinking that your process is "down".

• Verify the recovery logic, and provide recovery logic where missing.

• In your signal handler, determine which signals should result in termination of the process (the default) or just termination of the thread. If terminating the thread, communicate with another thread of your application to restart another thread to take over the failing function. See Appendix 1 for an example of signals that can be restarted.

• If your application is driven as a started task, you can use the zOS Automatic Restart Manager (ARM) to restart the application upon a failure. ARM macros can be used to "register" the application (the address space), indicate that it is "ready" to accept work, and "deregister" when the application is done and you don't want it restarted. More information on ARM can be found in MVS Programming: Sysplex Services Reference (GC26-1772).

#### 2. Ensure that clear messages are issued about major events and errors that occur.

• Set unique message ID's, reason codes and texts in all messages, abends and return codes

• Where possible, surface the "errno2" value when identifying an error by its "errno" value. This MVS-specific value allows problem areas to be identified more specifically than the generic "errno" value.

• Ensure that all messages follow the guidelines listed in Appendix 2, including having unique message ids.

• Record all errors to a log. This may be a private error log, the USS syslog daemon, or one of the MVS system logs (e.g., hardcopy-only WTO, Logrec). If a private error log is maintained, ensure that it contains a valid time stamp, and program and thread information, for each entry to aid in correlation. This requires that the program contain "catch" logic to intercept the error, in order to surface it.

• If errors are reported in a private error log, determine which of them would be important to automate, and issue a system message for them as well.

• If your program provides a function for a caller, notify the caller of your API via a unique return code and reason code. In some architectures, the error may be represented as a thrown exception.

• Don't use WTOR (MVS operator message with ability to reply with a response) unless you really need to. If you do, ensure the operator action is intuitive, especially where the results of the reply are consequential.

#### 3. Identify and document the appropriate ways to obtain and analyze a dump

• Enable the capture of the right type of dump upon failure of the program. This will allow problem diagnosis to be performed for production-time problems, usually without having to recreate the problem. Options include

• LE CEEDump (a formatted dump that you can view with a browser), containing the traceback and additional information, depending on the runtime variable set (TERMTHDACT = TRACE/DUMP/UADUMP/UAIMM). If a CEEDump is desired, specifying "DUMP" is recommended.

• LE-driven MVS abend dump (SYSMDUMP) - an unformatted dump of the abending task or address space, in accordance with what the application is authorized to "touch". This can be obtained with TERMTHDACT = UADUMP or UAIMM. Note that UADUMP results in both a CEEDump and a SYSMDUMP being taken.

• Write signal handler logic to request the CEEDump, and an MVS unformatted dump (via IEATDUMP), in the event of an abend-related signal. Recovery logic should be considered at this point as well. (IEATDUMP is currently only available in assembler or PLX.)

• Attempt to debug problems using CEEDumps. They may be sufficient if the application is a single process and does not extensively use system services. However, if system functions are used, an unformatted dump will be required.

• If multiple address spaces are expected to be involved in a failure, you will need to investigate the use of an authorized unformatted dump containing multiple address spaces (call an SVC Dump, obtain through the use of the SDUMPX macro). If an unformatted dump is taken, IPCS will need to be used to examine its contents.

# 4. Provide clear product documentation

• Provide diagnostic information in external publications or via web pages. Clearly define information such as:

- Diagnostic procedures for common problems
- Tracing available and how to interpret its content
- Return/reason codes, abend codes, error messages
- Major control block structures, and how they are used by the different threads of your application.

• If the application is a multi-process environment, show how the resulting MVS address spaces relate to each other, and the specific data structures that represent the state of each

• Things to look for in a dump

• System services used, and refer to IPCS VERBX formatters and analysis routines that report on those system services.

# 5. Capture the flow of control for an application.

• Provide the ability to dynamically turn on the collection of trace records representing major events within the application, writing the trace records to an in-storage wrapping list, with the ability to write records to an external file.

• *Any* trace implementation needs the ability to be activated dynamically, and allow request filtering by component, at a minimum. In many cases, even component-level filtering can result in too many records and wrapped buffers, so additional filtering by level of detail, or work request (e.g., transaction) being processed is highly recommended.

• In MVS, this can translate to using the MVS Component Trace (CTRACE) structure, which requires the definition of a data gathering and buffering scheme specific to your application. (Reuse code is available for internal IBM use.) An alternative is to use GTF, which provides the GTRACE macro for specifying a trace record. However, when GTF is turned on, it might impact system performance independent of your specific application tracing need. Therefore, CTRACE is the preferred method.

• If errors are recorded to "std error", provide defaults that target the message stream to a data set. Do not default to using JES spool, as this will impact overall system availability.

• Your code should exploit the trace to surface exception conditions (which should be logged to an external file as well), basic significant events, and detail (e.g., entry/exit), provided you can filter the selection of each. *Exceptions should always be traced/logged by default.* 

# 6. Provide the ability to quickly highlight and display key information in an application or system dump.

• Provide IPCS models for formatting major data areas in a dump. IPCS formatters are also needed for trace records. Provide IPCS analysis routines (VERBX programs) to drive analysis of the dump from your application's point of view. Examples include: determine and report on outstanding requests, serialization held or other logic that would be important to quickly diagnose what may be wrong with your program. Locate and format key control blocks or data areas.

• Identify major areas in an unformatted dump: Create MVS "name/token" pairs to represent the names of major data areas and their corresponding addresses. This way system services can be used to locate your blocks in a dump. The "name/token" table is always dumped in an unformatted dump. The name can be used with the IPCS NAMETOKN subcommand to obtain the corresponding token, and use the token as an address reference into the dump. This eliminates the need to build private tables containing similar data to use in your IPCS VERBX routines. It is recommended that you create name/token pairs for malloc'd storage that will be referenced in an unformatted dump.

Use the IEANTCR callable service to create a name/token pair. The caller passes both a unique name and the token to be associated with it. For example, a program could pass the name of a task/process level control block as the name, and its address as the token. Use the IEANTRT service to retrieve the token for a given name. This could be a "well known" control block name whose address could be retrieved via the IPCS NAMETOKN subcommand.

• When using the heapchk function, the use of HEAPCHK(ON,delay,frequency) with STORAGE(,heap\_free\_value) results in checking the free areas of the heap. When the

runtime heap checker finds a heap error, it causes a U4042 abend, which should drive an unformatted dump (see the later sections on gathering and formatting unformatted dumps). When viewing the dump using IPCS, you can specify "LEDATA HEAP,ALL" and the resulting dump analysis will locate errors in each heap segment and report them. The heap dump analyzer checks for nodes with bad lengths, node addresses not on doubleword boundary, heap pointers pointing outside the heap segment, and other indicators of problems. If a problem is located, a message is displayed telling the nature of the problem.

#### 7. Other programming practices required for serviceability

• Define a viewable acronym (EBCDIC or ASCII) and version number at the beginning of each major data area (C mapping, etc.).

• Ensure that any requests made to the application are correct, and returned with a specific error indicator if they are not.

**For additional information,** please refer to *zOS System Application RAS Checklist*, available from Bob Abrams. In addition, the following references may be useful.

- *zOS C/C++ Run-time Library Reference*, SC28-1633
- zOS MVS Programming: Assembler Services Guide, GC28-1762.
- zOS MVS Programming: Assembler Services Reference, GC28-1910.
- zOS Authorized MVS Programming: Assembler Services Guide, GC28-1763.
- zOS Interactive Problem Control System User's Guide, GC28-1756.
- *zOS Interactive Problem Control System Commands*, GC28-1754.
- zOS Diagnosis: Tools and Service Aids, LY28-1085.
- *zOS MVS Programming: Sysplex Services Reference*, GC26-1772.

• Language Environment for zOS and VM Debugging Guide and Runtime Messages, SC28-1942.

- Language Environment for zOS and VM Programming Reference, SC28-1940.
- Language Environment for zOS and VM Programming Guide, SC28-1939.
- *zOS UNIX System Services Command Reference*, SC28-1892.
- *IBM C/C++ for MVS/ESA Library Reference*, SC23-3881.
- *IBM C/C++ for MVS/ESA Programming Guide*, SC09-2164.
- *"MVS Dump Suppression: DAE provides Benefits"*, by R.M. Abrams and D. Williamson, Enterprise Systems Journal, September 1994.

### Appendix 1. Example of Determining the Recovery from Certain Signals

In Section 4 of this document, it is suggested that your application recover from certain types of signals issued by the UNIX System Services support. The following table shows an example (taken from Component Broker/390) of which signals it makes sense to retry in your application, as opposed to taking the default action - failing the process. The base information in this table is taken from C/C++ Library Reference SC28-1663, Table 32. The table contains all of the signals delivered by UNIX System Services.

Signal Value	Default Action(*)	Meaning	Suggested Recovery Action in Signal Handler	
SIGABND	1	Abend	Attempt retry /	
STOTIETE	1		terminate thread	
SIGABRT	1	Abnormal	Attempt retry /	
	_	termination, sent by	terminate thread	
		abort()		
SIGALRM	1	Timeout signal, sent	None (don't catch)	
		by alarm()		
SIGBUS	1	Bus error	Attempt retry /	
			terminate thread	
SIGFPE	1	Arithmetic	Attempt retry /	
		exceptions that are	terminate thread	
		not masked, like		
		overflow, division by		
		zero and incorrect		
		operation		
SIGHUP	1	Controlling terminal	Terminate process	
		is suspended, or the		
		controlling process		
	1	ended		
SIGILL	1	Detection of an	Attempt retry /	
		incorrect function	terminate thread	
SICINIT	1	Image	Terminate process	
SIGINI	1		Name (dam't astal)	
SIGKILL	1	A termination signal	None (don't catch)	
SIGDIDE	1	Write to a pipe that is	Terminate thread	
SIGITE	1	not being read		
SIGPOLL	1	Pollable event	None (don't catch)	
SIGI OLL	1	occurred		
SIGPROF	1	Profiling timer	None (don't catch)	
		expired		
SIGQUIT	1	A quit signal for a	Terminate process	
		terminal	1	
SIGSEGV	1	Incorrect access to	Terminate thread	
		memory		
SIGSYS	1	Bad system call	Attempt retry /	
		issued	terminate thread	
SIGTERM	1	Termination request	Terminate process	
		sent to the program		
SIGTRAP	1	Internal for use by	None (don't catch)	
		dbx or ptrace.		
SIGURG	2	High bandwidth data	None (don't catch)	
		is available at a		

		socket		
SIGUSR1	1	Intended for use by	None (don't catch)	
		user applications'		
SIGUSR2 1		Intended for use by	None (don't catch)	
		user applications		
SIGVTALRM	1	Virtual timer has	None (don't catch)	
		expired		
SIGXCPU	1	CPU time limit	Terminate process	
		exceeded		
SIGXFSZ	1	File size limit	Attempt retry /	
		exceeded	terminate thread	
SIGCHLD	2	An ended or stopped	None (don't catch)	
		child		
SIGDCE	2	Signal is used by	None (don't catch)	
		DCE		
SIGIO	2	Completion of input	None (don't catch)	
		or output		
SIGIOERR	2	A serious I/O error	None (don't catch)	
		was detected		
SIGWINCH	2	Window size has	None (don't catch)	
		changed		
SIGSTOP	3	A stop signal that	None (don't catch) -	
		cannot be caught or	cannot catch STOP	
		ignored		
SIGTSTP	3	A stop signal for a	Terminate process	
		terminal		
SIGTTIN	3	A background	Terminate process	
		process attempted to		
		read from a		
		controlling terminal		
SIGTTOU	3	A background	Terminate process	
		process attempted to		
		write to a controlling		
		terminal		
SIGCONT	4	If stopped, continue	None (don't catch)	

(\*) The Default Actions in the above table are:

- 1. Normal termination of the process.
- 2. Ignore the signal.
- 3. Stop the process.
- 4. Continue the process if it is currently stopped. Otherwise, ignore the signal.

# Appendix 2. System and Application Message Guidelines

### **External Guidelines**

- Systems should be managed, not run.
- The system should be managed by exception.
- Don't display a message unless you are requesting the operator to do something or you're answering a specific query.
- Allow the operator to request only the information he or she is interested in.
- Don't answer a query with more information than the operator asked for.
- Responses to operator queries should only go back to the operator that requested the information.
- Don't ask the operator to do something unless it is important.
- Don't ask the operator to do something unless it truly requires a human to do it (mount a tape, load paper, etc.).
- Don't ask the operator to do something that he or she does not have the expertise to do.
- Only put out choices which the operator can be reasonably expected to understand.
- If you have to interact with the operator, do it in as few interactions as possible. Don't be overly verbose. At the same time, do not use obscure jargon.
- If an operator decision is required, list the options in increasing order of severity.
- If a message must be issued, don't assume that it will be read by a human -- it may be read by various forms of automation.
- Direct the message to the appropriate decision maker, not to the world. Route messages functionally.
- Don't violate the Principle of Least Astonishment: "It didn't work the way I expected it to."
- Consider what the operator has to do to handle your message:
- Retention/erasure of action messages
- Retrieval of action messages
- Valid message IDs are typically 7-10 characters long, following a naming convention that identifies the component, subcomponent, and a message number within the subcomponent. Having unique message IDs aids in automation, helps enable automated publication lookup tools, and facilitates easier manual lookup in a book.

# zOS-Specific Guidelines

- Be sure to flag operator responses as operator responses.
- Keep unnecessary messages off of the Master Console.
- Be sure to delete (DOM) action messages when the action has been taken or the situation requiring the message no longer exists. This allows any recording related to the message to be cleaned up and allows the message to roll off the MVS console if it is held.
- Multiple line messages should be issued as a single multi-line message.
- Don't use WTORs as a way to do command entry; use the MODIFY/CANCEL/STOP command facilities.
- Don't use Write To Log (WTL); use WTO with "Hardcopy Only" specified.

- Be sure to document which messages are:
- new
- changed (and how)
- deleted
- command response: MCSFLAG=RESP, Descriptor code 5

• If you have single-line message with inserts, use the TEXT= parameter on the WTO macro to pass the address of the text line. Similar capability exists for multi-line WTOs.

• use 4-byte console id on command responses

• propagate CART (Command And Response Token) on all command responses. It is used by automation programs for correlation of command and response(s). Depending on the type of program, the CART can be found in one of the following locations:

- CSCB: CHCART (operator commands)
- XSA: XACART (internal representation of operator commands)
- SSCM: SSCMCART (on the command subsystem interface)
- WQE: WQECART (for system messages)

#### Some WTO definitions:

• The Write To Operator (WTO) macro is used to specify system messages that are to appear on the MVS operator console and in the MVS system log. Messages issued via WTO are also made available to system automation products. WTO can be used by unauthorized programs, and certain features are limited for use by authorized programs. WTO is described in *zOS MVS Programming: Assembler Services Reference*.

• operator: a person whose job is to keep the system operational, which includes responding to key requests, managing jobs, controlling output, etc.

• **Routing code:** a number that identifies the operational area related to the message, used by the system to route the message to one or more consoles requesting to display messages with that routing code. Routing codes are used by some installations who like to segregate the message traffic across multiple consoles.

• **Descriptor code:** a number that instructs the system on how to treat the appearance of a message, and whether it describes an operator action or command response.

• **Command response:** message that describes the final status of a command request. Some message responses are in the form of a multiple-line display of data, called a display response.

- Master console: primary console used by the installation for displaying messages.
- **Hardcopy-only:** when you specify this for a message, that message is not displayed on any console, and it is written directly to the system log.

• Rough WTO syntax:

```
WTO `... text ... ', ROUTCDE=(16,28), DESC=(4), CONS=(26),
```

CART=cart,MCSFLAG=(flagsettings)

- WTO also accepts the address of a text line, making it easier to build a message with inserts and specify it to the macro: WTO TEXT=addr, .....
- See the Assembler Macro Reference book for more details on WTO syntax.

# Appendix 3 - Introduction to reading a CEEDump

The CEEDump is an application debug dump that is formatted by the zOS Language Environment when the runtime option TERMTHDACT is set to the appropriate value. Chapter 3 of the LE Debugging Guide and Runtime Messages book defines each specific section of a full CEEDUMP in detail. The following are the major segments of the dump:

- Page Heading
- Caller Program and Offset
- Registers on entry to CEE3DMP
- Enclave identifier
- Thread information
- Traceback
- Condition Information for Active Routines
- Arguments, Registers, and Variables for Active Routines
- Control blocks for active Routines
- Storage for active routines
- Control Blocks associated with the Thread
- Enclave Control Blocks
- Enclave Storage
- Process Control Blocks

The following are some hints to help you when examining a CEEDump:

• Many times, when you are looking at a traceback, you would like to **verify the data passed from call to call.** You can do this by looking at the Dynamic Storage Area (DSA), also known as the stack frame, associated with each call. The traceback indicates the address of the DSA associated with each calling routine. The DSAs are listed below the traceback table. If you look at Register 1 in a stack frame, the value in that register represents the address of the parameter list when 'that routine' called 'the next routine' (forward in time ... going up the traceback list). That address will be within the 'caller's' stack frame itself. You can go and look at the parameter list to see the data passed to the called routine. This is very useful for verifying:

- How many parameters were actually passed? Are they all there?
- Is the parameter in the correct format ... is it the data or the address of the data? Many times this helps narrow down where a problem is occurring.

• When looking at registers in a DSA (stack frame), note that these registers are reflective of the environment at the time of the call from 'that' routine' to the next. When a call is made, the registers will represent the following:

R0 is used by COBOL static call R1 is a pointer to a parameter list or 0 if no parameter list is passed R2-R11 is unreferenced by LE (Caller's values are passed transparently) R12 is a pointer to the Common Anchor Area (CAA) if entry is to an external routine R13 is a pointer to the caller's stack frame R14 is a return address R15 is the address of the called entry point

• For Heap corruption problems, you can usually determine where the corruption is by using the LE Storage Management Internals document and check the HPCB, HANC, and the Cartesian Trees in the dump. Refer to DCE Debugging Seminar 2 for more details on how to do this. Usually some of the registers at the time of the dump point to the LE Enclave Storage Management Control Structure. At a minimum, Reg 12 will point to the CAA. Depending upon when LE found a problem in the heap, other registers may point to the HPCB or the particular HANC (heap segment) that is corrupted.

• If you want an SVC dump instead of a CEEDUMP from a probe situation (since a DCE probe invokes CEE3DMP), you can simply set a slip where the probe is issued. This would, of course, be second failure data capture. But you may be in a situation where you NEED an SVC dump for a probe instead of the CEEDUMP. The address that you would need to set the slip on (instruction fetch) can be easily determined from the data in the traceback. Take the following example:

Traceback:		
DSA Addr	Program Unit PU Addr PU Offset Entry H	E Addr
04655100	/ibmdce/mvs/full/dw4.xx7/dce/src/svc/MVS/svcprobe.	c
	0228B9B8 +000009EE dce_svc_probe	
	(	)228B9B8
046543D8	/ibmdce/mvs/full/dw4.xx7/dce/src/rpc/runtime/rpcaclr	ng.c
	0266CF80 +000009CC rpc_acl_build_defau	lt_entry
	(	)266CF80

...etc...

In the above traceback, you can see that it is the rpc\_acl\_build\_default\_entry routine which calls the probe. In particular, the call to the probe occurred at X'0266CF80" + X'9CC' = X'0266D94C'. You can verify this address by looking at the DSA for the rpc\_acl\_build\_default\_entry routine. The value in R14 should be the next instruction after the call to probe (BALR) ... and, in this, case R14 is X'0266D94E' ... which is the return register.

Refer to the slip command for more information on setting a slip for an instruction fetch. Be careful that, when using the address from the CEEDUMP, you should know that that instruction will occur at the same address. Otherwise, the slip won't hit (or will hit for some other instruction.) If the probe is issued from a DLL routine, and the DLL is running in LPA, then the instruction will be the same. If the probe is issued from a fetched module (say from the link list), the module may not load/run from the same place. In that case you could set the slip, but use module name and displacement to tell MVS when to take the dump.

# Appendix 4: IPCS Tutorial

(Based on "Using IPCS", found at <u>http://dcemvsw3.endicott.ibm.com/</u>).

Need brief intro to IPCS

#### **Getting Started**

On our local test images, you can get to the IPCS tool by choosing option 9 'IBM Products', and then option 5 'IPCS'. You will now be on the IPCS main menu panel which looks like this:

		IPCS PRIMARY OPTION MENU	
OPTION	V ===>		
			* * * * * * * * * * * * * * * * * * * *
0	DEFAULTS	- Specify default dump and options	* USERID - G885144
1	BROWSE	- Browse dump data set	* DATE - 96/02/14
2	ANALYSIS	- Analyze dump contents	* JULIAN - 96.045
3	UTILITY	- Perform utility functions	* TIME - 15:41
4	INVENTORY	- Inventory of problem data	* PREFIX - G885144
5	SUBMIT	- Submit problem analysis job to batch	* TERMINAL- 3278
6	COMMAND	- Enter subcommand, CLIST or REXX exec	* PF KEYS - 12
Т	TUTORIAL	- Learn how to use the IPCS dialog	* * * * * * * * * * * * * * * * * * *
Х	EXIT	- Terminate using log and list defaults	
Enter	END command	to terminate IPCS dialog	

F1=HELP	F2=SPLIT	F3=END	F4=RETURN	F5=RFIND	F6=RCHANGE
F7=UP	F8=DOWN	F9=SWAP	F10=LEFT	F11=RIGHT	F12=RETRIEVE

To look at your dump for the first time you will need to enter option '0' defaults. On the line that states:

Source ==> NODSNAME

Change 'NODSNAME' to 'DSNAME('SYS1.DUMP01') and hit enter. Enter whatever dataset name your dump is in - in this example it is in SYS1.DUMP01. You can now exit 'defaults'.

Choose option '1' to 'Browse'. You will now see a panel with your DSNAME already provided (came from the defaults you set). Hit enter. Note that you do not necessarily need to provide the dump dataset name on the defaults panel first...you can simply provide it right on the 'browse' panel as well. If you do have a default name that appears on the browse panel, you can always override it with a new name of a dump dataset to browse.

You will now get some messages while IPCS is retrieving the dump data. If you get message 'BLS18160D May summary dump data be used by dump access? Enter Y to use, N to bypass'...choose Y. This simply makes the summary portion of the dump available to browse as well.

You should then get to a panel that looks something like this:

Simply put your curser on the 00001 value under PTR and enter an 's' to select viewing address space X'0041'. Note that if your dump contained more than one address space, that they would be enumerated on this panel, and you could 's' select any one of them to browse.

After entering 's' on the dump pointers panel on the ASID you wish to review, you will now be browsing the beginning of the dump...starting with virtual address '0' of the address space. At this point you can start to use the various IPCS commands and subcommands to browse different locations in storage, information in the summary dump, locate strings, etc. PLEASE refer to the IPCS pubs for a complete list and description of IPCS subcommands.

# **Common IPCS commands and subcommands**

Here are some commonly used IPCS commands when dump browsing:

- **IPcs:** Invoke an IPCS subcommand, for example 'IP status faildata' invokes the status subcommand
- Locate: View a particular storage location while in the BROWSE storage panel.
- Find: Search dump for a specified value
- **CBFormat:** Format a control block
- UP RIGHT LEFT DOWN: Scroll data options

Here are some commonly used IPCS subcommands when dump browsing:

- **CBFormat:** Format a control block
- **CTRACE:** Format component trace entries (for example OE CTRACE)
- Find: Locate data in a dump
- **FINDMOD:** Locate a module in the dump (searches the Symbol table, active link pack area queue, and link pack area directory)
- **GTFtrace:** Format GTF Trace records (if provided in the dump)
- List: Display storage
- LPAMAP: List LPA Entry Points
- **RUNChain:** Process a chain of control blocks
- STatus: Describe system status...psw, regs, etc.

• **SUMMary:** Produces a variety of reports depending upon specified keyword. For example IP SUMMARY TCBSUMMARY displays and formats a variety of fields in a TCB control block, for those TCBs in the currently browsed ASID.

• **TSO:** execute a TSO command

• VERBEXIT: Run an IBM or Installation provided Verb Exit Routine

The VERBEXIT subcommand must be entered along with a pgmname or verbname, which represent an exit routine. IBM supplies verbexit routines, and the user may write their own as well. Some commonly used verbexit routines are:

- LOGDATA: Format Logrec Buffers
- SUMDUMP: Display Summary Dump Data with the SVC dump
- VSMDATA: Format Virtual Storage Management data

#### Formatters of interest

Here are some useful tools for format data:

**OMVSDATA:** From browse you can invoke:

```
ip omvsdata detail process
```

The omvsdata subcommand can format all processes and threads that the OEKERN address space is managing. This is particularly useful when shooting loops and hangs. You can delimit which the process/thread information to a particular set of address spaces with the ASIDLIST parameter. Process/thread summary is just one of four types of data that the OEKERN can report on. The four types are:

- Process
- Exception
- Communications
- Storage

Refer to the IPCS Commands Reference for more details on the omvsdata ipcs subcommand.

- VERBX LEDATA:
- **HEAP option:** Provides a mapping of LE heap storage...for example:

ip verbx ledata 'heap,detail,tcb(tcbaddr)'

- Maps all heaps associated with a particular enclave.
- Note that you can use various options, such 'caa' and 'asid'.
- Since heaps are associated with an enclave, if you use the tcb option, you must choose the tcb that represents the IPT thread (initial process thread) for your enclave.
- Specifically maps the free chain, maps all malloc'd and free'd area, and totals free and malloced pieces.
- This support is available in LE 1.8.

- Hint: If you dumped more that one asid, you must supply the asid as well as the tcbaddr.
- CEEDUMP option: Provides the 'traceback' and 'LE trace' data

ip verbx ledata 'ceedump'

#### **IPCS Publications**

Please refer to the MVS IPCS publications for a complete description of the IPCS tool, and it's customization and usage:

- MVS IPCS Commands
- MVS IPCS Customization
- MVS IPCS User's Guide
- MVS IPCS Command/s Summary

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# **Working area**

1. IPCS ANALYZE routine for latches, mutexes and control variables as an aid in the determination of system and/or address space hang situations. When an address spaces appears hung, the threads within the address space need to be examined to determine if a deadlock exists. When trying to determine whether, for example, there is a deadlock with pthread\_mutex's, it is a very time consuming process, requiring expertise in LE internal control blocks. LE's ANALYZE exit allows easier detection and debug for problems caused by mutexes.

Need output sample

2. LEDATA is enhanced to obtain a traceback for all threads within a process. The current LEDATA IPCS verb exit only formats the traceback for the failing or specified thread. This becomes cumbersome when debugging multithreaded process dumps. Debuggers need the ability to display the tracebacks of all threads within a process. This will be handled via the new NTHREADS (value) option on VERBX LEDATA. Show syntax

3. Runtime options are added to the CEEDUMP with the new GENOPTS parameter on CEE3DMP. The new parameter is specified automatically with any CEEDump initiated via the TERMTHDACT runtime parameter.

4. 5

5.