



GE Capital
Information Technology Solutions

Six Sigma in Action

ITS PAYROLL REMITTANCE PROCESS

GE Capital IT Solutions

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Six Sigma in Action Time Tracking (Payroll)

Customer Profile – GE IT Services

Business Problem & Impact

Non-Exempt employees have to submit time-tracking twice, using Antenna and Excel payroll form. Cycle time is on average 30 min. weekly. Non-exempts have complained about the nonproductive rework.

Measure & Analyze

Data Collection: Cycle time for payroll remittance was measured across two weeks by GEAE account non-exempts.

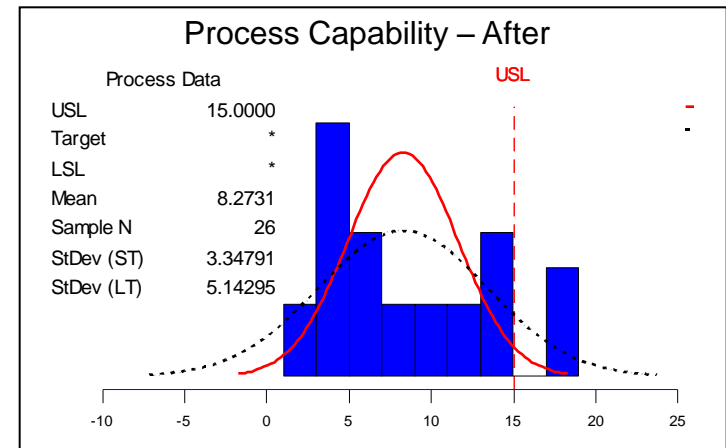
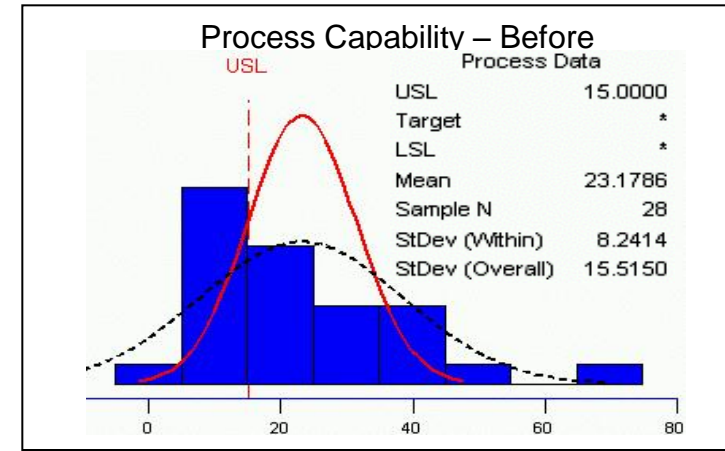
Root Causes: Submitting time-tracking in two forms results in increased cycle time and decreased productivity.

Improve & Control

Antenna web based solution was developed to track employee time and submit to payroll. Cycle time and accuracy was measured during the first two weeks of rollout.

Results/Benefits

After Antenna Payroll Implementation, median cycle time was reduced from 23.17 minutes to 8.27 minutes. The result is an expected efficiency savings < 200 K (annually), as well as increased employee productivity..



A GEITS indirect Savings of \$217K Annually!