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CAR

A car also gives us the freedom that we desire. Having your own car means you can reduce the amount of time you spend on public transport. Although public transport is a useful tool for work commuters and students, many of us out there are not too keen on the idea. A car also gives you the opportunity to go on spontaneous road trips that public transport simply cannot accommodate you with.

People also love their cars because they are an expression of their personality. When choosing a new car you can decide on what features are going to suit you, and if they don't already, YOU can change them. From custom paint jobs and designed cover art, to body kits and roof racks, your car can express the type of person you are and what your car means to you.

The best thing about owning a car is that it is totally yours. Nobody can tell you how to run it or what to do with it and it's entirely up to you where you take it. People love cars because of these exact reasons and this is essentially why it is such a big business across the world.

ABOUT CAR SELECTION PROBLEM

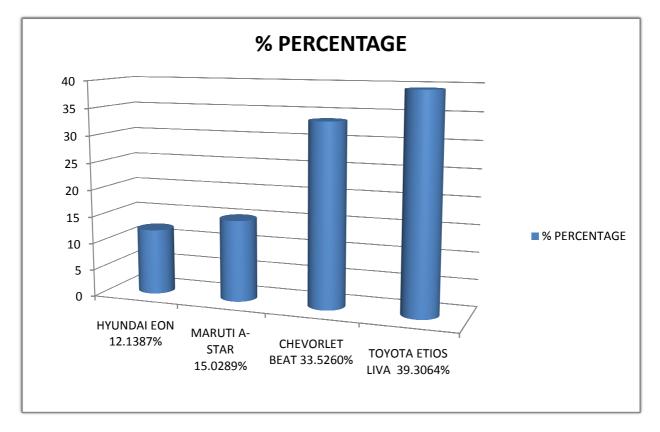
I have found that lots of people don't know how to choose best car for them. So I have done a research on car selection problem to find how to choose best car from available option. So that people will don't make mistake well choosing their dream car.

Mistakes Made By People While Choosing Their Cars

- **1.** Sticking to buying a dream car.
- $2_{\scriptstyle{\bullet}}$ Focusing on the deal instead of the car.
- $\mathbf{3}_{ullet}$ Having only dealer financing in mind. And etc.

VOTES FOR BRAND NAME

FROM SURVEY REPORT



Vote as per brand name

This is to show how people blindly go for their dream car, just because of a brand name. This kind decision may leads to lose of yours initial as well future investment.

TOOL USED TO SOLVE THE CAR SELECTION PROBLEM

ANALYTIC HIERARCHY PROCESS

The Analytic Hierarchy Process (AHP), is a procedure designed to quantify managerial judgments of the relative importance of each of several conflicting criteria used in the decision making process. The concept of AHP was developed, amongst other theories, by **Thomas Saaty**, an American mathematician working at the University of Pittsburgh.

I choose this tool because it gives us the freedom to made comparison when no. of alternative and criteria is more than two.

And it simplifies the decision make by people and in return gives more satisfaction to that decision.

During the application of AHP in car selection problem, I have done both qualitative an quantitative

Analysis to gets the best car from available alternative compare with criteria.

Qualitative information collected from site called Car wale (internet)

For all 4 alternatives



HYUNDAI

MODEL	Eon (sportz) petrol	Eon (sportz) petrol				
COST	3,75,883(Ex-showroom price)					
MILEAGE	21.1 kmpl					
SERVICING FACILITIES	241 dealerships in 168 cities across India					
COMFORT AND CONVIENCE	Cup-holders					
	Folder rear seat	\checkmark				
	Tachometer	-				
	Leather seats	-				
	AM/FM radio	\checkmark				
	CD player	\checkmark				
	Air conditioner	\checkmark				
	Power door locks					
	Power steering					
	Power steering					
	Power seats	-				
	Steering adjustment					
	Central locking					
	Defogger (rear)	-				

Remote boot/ fuel-lid	\checkmark
Power window	\checkmark
Alloy wheels	-
Tubeless tyres	\checkmark
Sun – roof	-
Front fog lights	\checkmark
Rear wash wiper	-
Anti-lock braking system	-
Driver air-bags	\checkmark
Passenger air-bags	-
Immobilizer	\checkmark
Traction control	-
Child safety locks	



CHEVORLET

MODEL	Chevrolet beat (Ls petrol)						
COST	3,91,859 (Ex-showroom price)						
MILEAGE	18.61 kmpl	18.61 kmpl					
SERVICING FACILITIES	180 dealerships in 141 cities across India						
COMFORT AND CONVIENCE	Cup-holders						
	Folder rear seat						
	Tachometer						
	Leather seats		-				
	AM/FM radio		-				
	CD player		-				
	Air conditioner						
	Power door locks		-				
	Power steering						
	Power steering						
	Power seats		-				
	Steering adjustment		-				
	Central locking						
	Defogger (rear)		-				
	Remote boot/ fuel-lid						
	Power window						
	Alloy wheels		-				
	Tubeless tyres						
	Sun – roof		-				
	Front fog lights		-				
	Rear wash wiper		-				

Anti-lock braking system	-
Driver air-bags	-
Passenger air-bags	-
Immobilizer	-
Traction control	-
Child safety locks	-



MARUTI

MODEL	A-star (VXi) petrol					
COST	3,96,169					
MILEAGE	19.5 kmpl					
SERVICING FACILITIES	457 dealerships in 253 cities across India					
COMFORT AND CONVIENCE	Cup-holders					
	Folder rear seat	-				
	Tachometer	-				
	Leather seats	-				
	AM/FM radio					
	CD player	\checkmark				
	Air conditioner					
	Power door locks					
	Power steering	-				
	Power steering					
	Power seats	\checkmark				
	Steering adjustment	-				
	Central locking					
	Defogger (rear)	\checkmark				
	Remote boot/ fuel-lid	-				
	Power window	\checkmark				
	Alloy wheels	-				
	Tubeless tyres	-				
	Sun – roof	-				
	Front fog lights	-				

Rear wash wiper	-
Anti-lock braking system	-
Driver air-bags	-
Passenger air-bags	-
Immobilizer	
Traction control	-
Child safety locks	



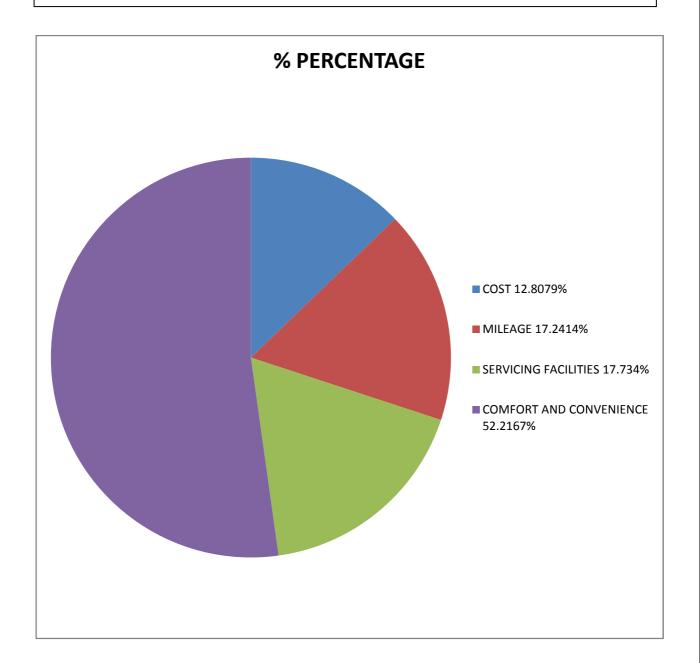
ΤΟΥΟΤΑ

MODEL	Etios liva (J) petrol					
COST	4,21,686 (Ex-show room price)	4,21,686 (Ex-show room price)				
MILEAGE	15 kmpl					
SERVICING FACILITIES	147 dealerships in 92 cities across India					
COMFORT AND CONVIENCE	Cup-holders					
	Folder rear seat	-				
	Tachometer					
	Leather seats	-				
	AM/FM radio	-				
	CD player	-				
	Air conditioner	-				
	Power door locks					
	Power steering					
	Power steering	-				
	Power seats	-				
	Steering adjustment	-				
	Central locking	-				
	Defogger (rear)	-				
	Remote boot/ fuel-lid	_				
	Power window	-				
	Alloy wheels	-				

Tubeless tyres	
Sun – roof	-
Front fog lights	-
Rear wash wiper	
Anti-lock braking system	\checkmark
Driver air-bags	-
Passenger air-bags	-
Immobilizer	-
Traction control	-
Child safety locks	
	-
	-
	\checkmark
	-
	-

VOTES FOR CRITERIA

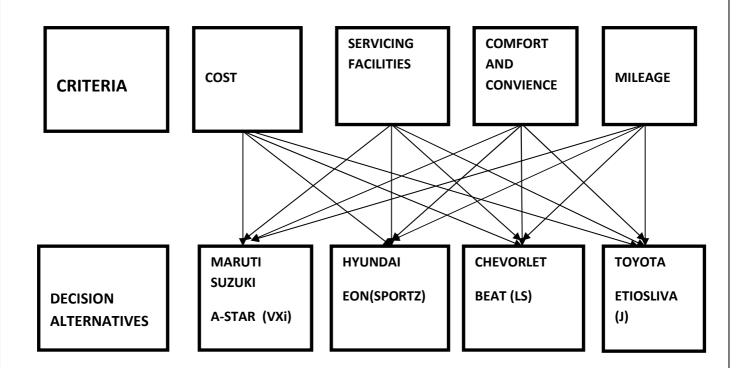
Quantitative information from survey voting

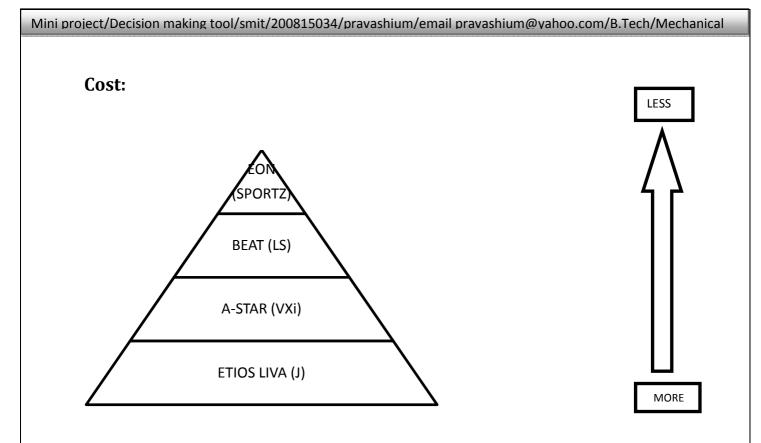


Calculations:

HIERARCHY FOR THE CAR SELECTION PROBLEM

SELECT THE BEST CAR





• Forming a pair wise comparison matrix:

In terms of price A-star is strongly preferred to Etios liva,

And Eon is very strongly to A-star and strongly to beat, extremely to Etios liva .

Now beat is very strongly preferred to Etios liva

I	A-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
A-STAR (VXi)	1	1/7	1	5
EON (SPORTZ)	7	1	5	9
BEAT (LS)	1	1/5	1	7
ETIOS LIVA (J)	1/5	1/9	1/7	1

• Pair with comparison maruti for cost :

• Normal maruti for cost :

Divide each entry in the pair wise comparison matrix by its corresponding column sum.

For example: (1+7+1+1/5) = 46/5

	A-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA(J)
A-STAR (VXi)	5/46	45/458	7/50	5/22
EON (SPORTZ)	35/46	315/458	35/50	9/22
BEAT (LS)	5/46	63/458	7/50	7/22
ETIOS LIVA (J)	1/46	35/458	1/50	1/22

• Priority vector for cost :

The priority vector is determined by averaging the row entries in the normalised matrix.

Converting to decimal we get,

A-STAR (VXi):
$$(5/46 + 45/458 + 7/50 + 5/22)/4 =$$
 0.1435
EON (SPORTZ): $(35/46 + 315/458 + 35/50 + 9/22)/4 =$ 0.6394
BEAT (LS): $(5/46 + 63/458 + 7/50 + 7/22)/4 =$ 0.1761
ETIOS LIVA (J): $(1/46 + 35/458 + 1/50 + 1/22)/4 =$ 0.0409

• Checking consistency:

Multiply each column of the pair wise comparison matrix by its priority.

	1		1/7		1		5		0.6154
	7		1		5		9		2.8925
0.1435	1	+ 0.6394	1/5	+0.1761	1	+0.0409	7	=	0.73378
	1		1/5		_		1		0.1658
	1/7		1/9		1/7				

• Divide these no. by their priorities to get:

0.6154/0.1435 = 4.2885 2.8925/0.6394 = 4.5237 0.73378/0.1761 = 4.1668 0.1658/0.0409 = 4.0537

• Check consistency:

 $\lambda^{ma\chi}$ = (4.2885 + 4.5237 + 4.1668 + 4.0537)/4 = 4.2581 compute the consistence index, CI for 3 terms by

```
CI = (\lambda^{ma\chi} - n) / (n-1)

\Rightarrow (4.2581-1) / (4-1)

\Rightarrow 0.0860

Compute the consistency ratio, CR by CI/RI,

Where,

RI = 0.90 y n = 4

Where, n= no. Of alternatives

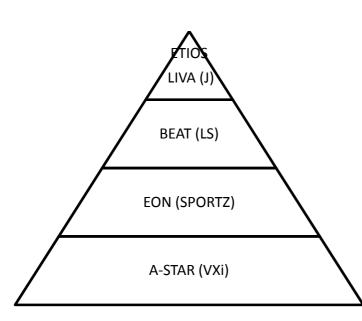
CR = CI/RI
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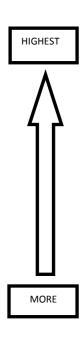
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⇒ 0.0860/0.90
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⇒ 0.0955
```

Since, the consistency ratio, CR is less than 0.10, this is well within the acceptable range for consistency.

SERVICING FACILITIES:





• Forming a pair wise comparison matrix: In term of servicing facilities Maruti is strongly preferred to Hyundai and very strongly preferred to Chevrolet and extremely to Toyota Now, Hyundai is moderately preferred to Chevrolet and strongly to Toyota And also Chevrolet is equally preferred to Toyota Toyota is equally preferred to Chevrolet.

	A-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
A-STAR (VXi)	1	5	7	9
EON (SPORTZ)	1/5	1	3	5
BEAT (LS)	1/7	1/3	1	1
ETIOS LIVA (J)	1/9	1/5	1	1

• Pair wise comparison matrix for servicing facilities:

• Normalised matrix for servicing facilities:

Divide each entry in the pair wise comparison matrix by its corresponding column sum.

For example: for Cornell sum =1+1/5+1/7+1/9 = 458/315

	A-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
A-STAR (VXi)	315/458	75/98	7/12	9/16
EON(SPORTZ)	63/458	15/98	3/12	5/16
BEAT(LS)	45/458	5/98	1/12	1/16
ETIOS LIVA(J)	35/458	3/98	1/12	1/16

• Priority vector for servicing facilities:

The priority vector is determined by averaging the row entries in the normalised matrix. Converting to decimal we get;

A-STAR (VXi):
$$(315/458 + 75/98 + 7/12 + 9/16) = 0.6497$$

EON (SPORTZ): $(63/458 + 15/98 + 3/12 + 5/16) = 0.2132$
BEAT (LS): $(45/458 + 5/98 + 1/12 + 1/16) = 0.0737$
ETIOS LIVA (J): $(35/458 + 3/98 + 1/12 + 1/16) = 0.0632$

• Checking consistency:

Multiply each column of the pair wise comparison matrix by its priority.

Divide these no. By their priority to get:

2.8004/0.6497 = 4.3102

0.88024/0.2132 = 4.1287

0.30078/0.0737 = 4.0811

0.2517/0.0632 = 3.9825

• Check consistency:

Average the above results to get λ^{max} ;

```
\lambda^{\max \chi} = (4.3102 + 4.1287 + 4.0811 + 3.9825)/4 = 4.1256
Compute the consistence index, CI, for 3 terms by
CI = (\lambda^{\max \chi} - n)/(n-1)

⇒ (4.1256-1)/(4-1)

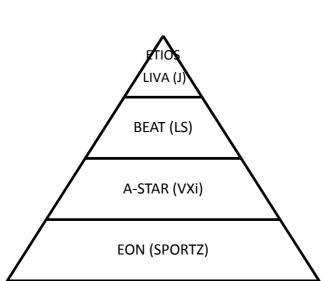
⇒ 0.0418
Compute the consistency ratio, CR by CI/RI
Where,
RI = 0.90 \neq n = 4
Where, n= no. Of alternatives, CR = CI/RI

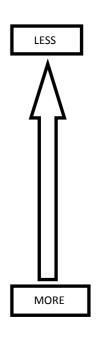
⇒ 0.0418/0.90

⇒ 0.046
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Since, the consistency ratio, CR is less than 0.10, this is well within the acceptable range for consistency.

COMFORT AND CONVENINCE:





• Forming a pair wise comparison matrix:

In term of servicing facilities A-star(vxi) is equally preferred to beat (Ls) and preferred to moderately to Etios liva (J)

Now Eon (sportz) is strongly preferred to A-star (vxi) and very strongly to Beat (Ls)

And also extremely preferred to Etios liva

• Pair with comparison comfort and convenience :

А	-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
	1	1/5	1	3
A-STAR (VXi)				
	5	1	7	9
EON(SPORTZ)				
	1	1/7	1	3
BEAT(LS)				
	1/3	1/9	1/3	1
ETIOS LIVA(J)				

• Normalised matrix for servicing facilities:

Divide each entry in the pair wise comparison matrix by its corresponding column sum For example: (1+5+1+1/3)=22/3

	A-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
A-STAR (VXi)	3/22	63/458	3/28	3/16
EON(SPORTZ)	15/22	315/458	21/28	9/16
BEAT(LS)	3/22	45/458	3/28	3/16
ETIOS LIVA(J)	1/22	35/458	1/28	1/16

• Priority vector for servicing facilities:

The priority vector is determined by averaging the row entries in the normalised matrix.

Converting to decimal we get:

A-STAR (VXi): (3/22+63/458+3/28+3/16)/4 = 0.1421

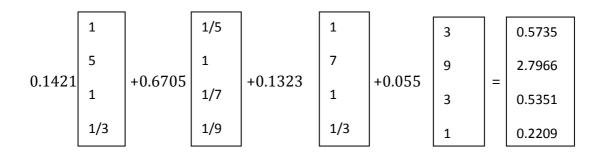
EON (SPORTZ) : (15/22 + 315/458 + 3/28 + 3/16)/4 = 0.6705

BEAT(LS): (3/22 + 45/458 + 3/28 + 3/16)/4 = 0.1323

ETIOS LIVA(J): (1/22 + 35/458 + 1/28 + 1/16)/ 4 = 0.055

• Checking consistency:

Multiply each column of the pair wise comparison matrix by its priority.



• Divide these no. By their priority to get

0.5735/0.1421 = 4.0358

2.7966/0.6705 = 4.1709

0.5351/0.1323 = 4.0445

0.2209/0.055 = 4.0163

• Check consistency:

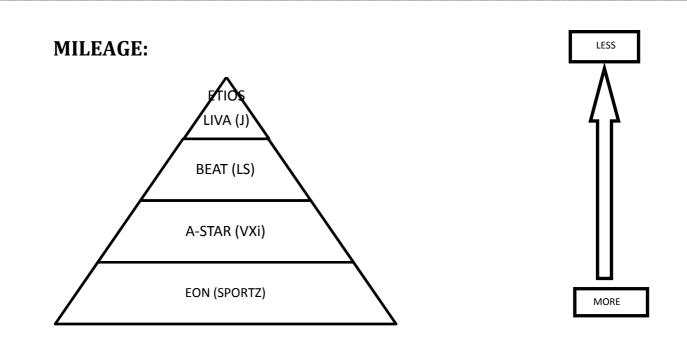
Average the above results to get $\lambda^{ma\chi}$

 $\lambda^{ma\chi}$ = (4.0358 + 4.1709 + 4.0445 + 4.0163)/4 = 4.066875 compute the consistency ratio, CI, for 3 terms by

$$CI = (\lambda^{ma\chi} - n) / (n-1)$$

 $\Rightarrow (4.06687-1)/(4-1)$ $\Rightarrow 0.0222$ Compute the consistency ratio, CR by CI/RI, Where, RI = 0.90 \neq n = 4 Where, n= no. Of alternatives CR = CI/RI $\Rightarrow 0.0247/0.90$ $\Rightarrow 0.0247$

Since , the consistency ratio, CR is less than 0.10, this is well within the acceptable range for consistency.



• Forming a pair wise comparison matrix:

In term of mileage A-star(vxi) is equally preferred to Beat (Ls) and strongly preferred to Etiosliva (J)

Eon (sportz) is moderately preferred to A-star (vxi) and equally preferred to beat (Ls) And also extremely preferred to Etios liva

Now beat (Ls) equally preferred to A-star (vxi), and moderately to etios liva (J).

A-ST	AR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
A-STAR (VXi)	1	1/3	1	5
EON(SPORTZ)	3	1	1	7
BEAT(LS)	1	1/5	1	3
ETIOS LIVA(J)	1/5	1/7	1/3	1

• Pair with comparison mileage :

• Normalised matrix for mileage:

Divide each entry in the pair wise comparision matrix by its corresponding column sum. For example: (1+3+1+1/5)=26/5

	A-STAR (VXi)	EON (SPORTZ)	BEAT (LS)	ETIOS LIVA (J)
A-STAR (VXi)	5/26	35/176	3/22	5/16
EON(SPORTZ)	15/26	105/176	15/22	7/16
BEAT(LS)	5/26	21/176	3/22	3/16
ETIOS LIVA(J)	1/26	15/176	1/22	1/16

• Priority vector for mileage:

The priority vector is determined by averaging the row entries in the normalised matrix. Converting .

BEAT (LS): (5/26 + 21/176 + 3/22 + 3/16)/4 =

0.0579

• Checking consistency :

Multiply each column of the pair wise comparison matrix by its priority.

• Divide these number by their priorities to get:

0.8493/0.2100 = 4.0442

2.4025/0.5732 = 4.1913

0.65714/0.1588 = 4.1381

0.2347/0.0579 = 4.0535

• Check consistency: Average the above to get $\lambda^{ma\chi}$

 $\lambda^{ma\chi}$ = (4.0442 + 4.1913 + 4.1381 + 4.0535)/4 = 4.1067 compute the consistence index, CI, for 3 terms by

 $CI = (\lambda^{ma\chi} - n) / (n-1)$

- ⇒ (4.1067-1)/(4-1)
- ⇒ 0.0355

Compute the consistency ratio, CR by CI/RI,

Where,

RI = 0.90 y n = 4

Where, n= no. Of alternatives

CR = CI/RI

- ⇒ 0.0355/0.90
- ⇒ 0.0395, since, the consistency ratio, CR is less than 0.10, this is well within the acceptable range for consistency.

COMFORT AND CONVIENCE



As per rating from survey that in terms of criteria, Mileage is moderately preferred to cost, and equally preferred to servicing facilities. Servicing facilities is strongly preferred to cost, and equally to mileage. Now, comfort and conveience is extremely preferred to cost, very strongly preferred to mileage and servicing facilities.

• Pair wise comparison:

Cost		mileage	servicing facilities	comfort and convience
cost	1	1/3	1/5	1/9
Mileage	3	1	1	1/7
Servicing facilities	5	1	1	1/7
Comfort and convenice	9	7	7	1

• Normalised matrix :

Divide each entry in the pair wise comparison matrix by its corresponding column sum.

	Cost milea	age servicing	facilities comfort	and convince
Cost	1/18	1/28	1/46	7/88
Mileage	3/18	3/28	5/46	9/88
Servicing facilities	5/18	3/28	5/46	9/88
Comfort and convenice	9/18	21/28	35/46	63/88

• Priority vector for criteria:

The priority vector is determined by averaging the row entries in the normalised matrix.

Converting to decimal we get;

Cost: (1)	/18 + 1/28 + 1/	46 + 7/88)/4	=	0.048	
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Mileage: (3/18 + 3/28 + 5/46 + 9/88)/4 = 0.121

Servicing facilities:
$$(5/18+3/28+5/46+9/88)/4 = 0.148$$

Comfort and convince: (9/18+21/28+35/46+63/88)/4 = 0.681

• Checking consistency:

Multiply each column of the pair wise comparision matrix by its priority.

• Divide these number by their priorities:

0.1939/0.0481 = 4.0311 0.5116/0.1211 = 4.2246 0.6078/0.1489 = 4.0819 3.0045/0.6816 = 4.4080

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• Check consistency:
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Average the above results to get $\,\lambda^{ma\chi}$

```
\lambda^{\max} = (4.0311 + 4.2246 + 4.0819 + 4.4080)/4 = 4.1864
compute the consistence index, I, for 3 terms by
CI = (\lambda^{ma\chi} - n) / (n-1)
     (4.1864-1)/(4-1)
⇒
⇒
      0.0621
Compute the consistency ratio , CR by CI/RI,
Where,
RI = 0.90 \text{ y} n = 4
Where, n= no. Of alternatives
CR = CI/RI
      0.0621/0.90
⇒
⇔
      0.0690
```

Since, the consistency ratio, CR is less than 0.10; this is well within the acceptable range for consistency.

• Overall priority vector:

	Cost	mileage	servicing facilities	comfort and convnience
Priority vector	0.0481	0.1211	0.1489	0.6816
For criteria				
A-start (vxi)	0.1435	0.2100	0.6497	0.1421
Eon (sportz)	0.6394	0.5732	0.2132	0.6705
Beat (Ls)	0.1761	0.1588	0.0737	0.1323
Etios liva(J)	0.0409	0.0579	0.0632	0.055

A-star(vxi)	(0.0481×0.1435)+ (0.1211×0.2100)+(0.1489×0.6497)+(0.6816×0.1421)	=	0.2259
Eon(sportz)	(0.0481×0.6394)+ (0.1211×0.5788)+(0.1489×0.2132)+(0.6816×0.6705)	=	0.5895
Beat (LS)	(0.0481×0.1761)+ (0.1211×0.1588)+(0.1489×0.0737)+(0.6816×0.1323)	=	0.1288
Etios liva (J)	(0.0481×0.0409)+ (0.1211×0.0579)+(0.1489×0.0632)+(0.6816×0.055)	=	0.0558

Thus, Hyundai Eon (sportz) is appears to be the overall best as per calculate

CONCLUSION

After solving this car selection problem with AHP method I have found that Hyundai is overall the best available option. And buyer gets the maximum satisfaction with their decision if they purchases Hyundai Eon.

<u>Caution</u>: This research is done on non-profit basis, and to educate people how to make a decision, especially when it involves huge amount of money..