

# How to get help

For most kinds of help on Wikipedia—technical questions; policies and guidelines; etiquette; conflicts with editors; feedback and reviews of your work—the first place you should turn is the talk page for your course. You should also leave a note for your mentor, who will be able to help you with most issues. On the course talk page, you can also see what questions and requests for feedback your classmates posted, and you may be able to learn from the answers they got or answer their questions yourself.

- 1. Go to your course page, click the “Discussion” tab, and post your question or request in a new section. (Be sure to sign your post with four tildes and enter an edit summary before you save it.)**
- 2. Go to your mentor's talk page, and let them know that you've just posted a request on the course talk page.**
- 3. If you don't get a response within a day or two, ask your Campus Ambassador.**

For immediate help, you may want to try live IRC chat: the #wikipedia-en-ambassadors or #wikipedia-en-help channels on Freenode. Links to these channels should be available on your course page, and your mentor should have added the links to your userpage as well.

If you have conflicts with your mentor or another editor that you don't want to post about publicly, talk to your Campus Ambassador.

For subject-specific questions related to your course, talk to your instructor(s), teaching assistants, and classmates.

## Glossary of places to get help

- Article talk pages – The talk pages of articles are typically where discussions about the content of articles take place. Other editors may leave messages about your work here. If someone reverts changes you make to an article, the talk page is where you should start a discussion. Put it on your watchlist!
- Campus Ambassadors – Your Campus Ambassadors hold office hours and may be able to meet with you to discuss problems and questions about Wikipedia.
- Course page – This page should include details of your Wikipedia assignments, as well as a list of your classmates and what topics they are working on.
- Course talk page – This is the main place for discussing your assignments, posting problems or questions that come up, and giving and receiving feedback about your articles. Put it on your watchlist!
- Help desk – The page “Wikipedia:Help desk” is an additional forum for getting help from Wikipedians.
- IRC channels – These are chatrooms where experienced Wikipedians can often give you immediate help or advice.
- Mentor – Your mentor is an Online Ambassador who is an experienced Wikipedian. You can leave messages for your mentor on their user talk page, or email them through the “E-mail this user” link in the Toolbox section of the left sidebar on their user page.
- WikiProject talk pages – These are message boards for users interested in editing articles about particular topics.