



# IBM Lifecycle Management Services for IBM Endpoint Manager

## IBM Endpoint Manager

### Maximize the Value of your C&SI Solution

**This offering helps customers to accelerate the implementation of the core Tivoli Endpoint Manager (TEM) Lifecycle Management solutions including Windows patch management, asset discovery, software distribution and/or power management. This service offering is incremental to the platform deployment service and provides assistance in leveraging the platform's full value.**

- You need to accelerate the adoption of the core lifecycle management solutions.
- You would like to establish best practices for managing distributed endpoints including servers, workstations, and mobile laptops across your enterprise.
- You need assistance in deploying a centralized solution that allows you to operationalize lifecycle management on a large scale.
- You need to implement policies on distributed endpoints securely, safely and in real-time on thousands or even hundreds of thousands of endpoints.

### Benefits

- Leverage a single platform, single agent for implementation of your core lifecycle management activities.
- Achieve faster return on your investment to increase success with core lifecycle management functionality.
- Rely on and learn from our years of experience and proven best practices.
- Establish a more consistent and reliable approach to asset discovery.
- Accelerate the time to value of your software distribution initiative.

### Deliverables

- Perform services to activate and configure core lifecycle management solutions.
- Provide assistance through the first “patch Tuesday” and establish approach to managing baselines and computer groups.
- Identify strategy to manage your software library, make offers to your end users and establish a plan for package migration.
- Provide information transfer on asset discovery and establish best practices.

**Duration – 2-3 days onsite** with remote assistance during key events and remote working sessions.

### Contact

For more information regarding this or any C&SI Service, please contact your IBM Account Manager or Services Sales Representative or visit our [website](#).