



IBM Expert Assistance Services for Tivoli Endpoint Manager

Tivoli Endpoint Manager

Maximize the Value of your C&SI Solution

This variety of packaged offerings helps customers with the implementation of Tivoli Endpoint Manager (TEM). There are three sizes of packages available based on your requirements. You may choose from the possible activities and services available or customize the services as you see fit to meet your needs.

- You need assistance implementing the TEM solution in your environment.
- You would like the flexibility to choose the specific services provided and the ease of purchasing a package of consulting hours.
- You need to speed time to value and implement the solution efficiently and rapidly.
- You would like to leverage the worldwide experience of IBM Consultants.

Benefits

- Rely on the experience of IBM Consultants.
- Customize the services to meet your specific needs.
- Gain hands-on experience and information transfer from the experts.
- Leverage IBM best practices and lessons learned and take advantage of the value we bring to your implementation.

Deliverables

- Deployment, optimization or upgrade of the TEM platform.
- Implementation of TEM security and compliance of lifecycle management solutions.
- Development of custom fixlets, tasks, analyses, properties or web reports for deployment via the TEM platform.
- Mentoring on best practices and use of TEM.
- Duration – 3 options (150, 300 or 600 hours)

Contact

For more information regarding this or any C&SI Service, please contact your IBM Account Manager or Services Sales Representative or visit our [website](#).