

# InfoSphere™ software



## IBM InfoSphere Learning Services *Learning Services: Building Skills, Developing Experts*

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### **HIGHLIGHTS**

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- *World class training for Best in Class Software*
  - *Flexible, Affordable, and Cost Effective Courses and Education Plans designed with YOUR success in mind*
  - *Programs available to become an InfoSphere Certified Developer*
  - *Smart, Just in Time training- Essential to outstanding implementations*
  - *Experienced, professional instructors focused on developing skills in clients, quickly and competently*
  - *Team approach to complete, undefeated learning initiatives, on your team from day ONE!*
  - *We can do it... Your place or ours?*
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### **Learning Services**

Learning Services from IBM InfoSphere is the professional education team completely dedicated to our Clients success using our software.

The InfoSphere Learning Services team is a full service team made up of your Learning Services Account Executive, Technical Architect, Delivery Manager, and Certified Instructor. The Learning Services Account Executive will guide you in the business planning and scheduling of your training needs. Paired with a Learning Services Technical Architect, the couple will expand the education planning and implementation to cover technical aspects of your requirements and really meet the technical training needs of your students. The addition of your Delivery Manager to your team will ensure the smooth execution of your classroom setup, delivery of your curriculum, and scheduling of your Certified Instructor. Lastly, your Certified

Instructor is an experienced professional that is focused not only on articulating to your students how to use the software, but also on teaching students in a manner that allows them to apply the skills in their own environments.

Our InfoSphere Learning Services experts have experience with our products, and understand what it takes to insure the greatest level of success during implementation and product roll out. Our team, in conjunction with your team will develop a learning initiative that fits your situation best. We are on your team from Day ONE!

Your InfoSphere Learning Services team will use whatever types of learning delivery that fits your needs. Your Education Plan will most likely utilize blended learning- Instructor led classes, online courses through our FlexLearning offering, and possibly different modalities of Extended Learning.

The InfoSphere Learning Services Team believes that training will increase your ability to be successful in your implementation. In recent post-training polls our students had these things to say:

- Effectiveness- 100% agree they are more effective after training
- Productivity- 90% they were 6 times more effective after training
- Training has increased our effectiveness and productivity levels

Through InfoSphere Learning Services, a learning initiative will be created utilizing all of all of the modalities that are available, and most effective for each situation. Not only does InfoSphere Learning Services offer “Public” Instructor led courses for our software, but we can also offer customized classes, delivered on your site. We have a variety of other services such as FlexLearning, an online library of courses that can be accessed 24 hours a day. Extended Learning is another option that brings one of our Professionals into YOUR environment, for a few days to work with YOUR people, in YOUR implementation.

Learning new skills is CRITICAL in any individual’s career growth, or a company’s business growth. The possibilities are endless when you utilize the Professional team in InfoSphere Learning Services.

Inquire today to learn about these and other currently available InfoSphere Learning Services offerings!

### To Get Started

Send an email to [iiseduc@us.ibm.com](mailto:iiseduc@us.ibm.com) or call 978-899-2188. Begin utilizing YOUR team in Learning Services now!

### IBM InfoSphere Professional Services

IBM offers a broad set of services offerings designed to maximize success with the InfoSphere product suite through standard practices developed across numerous successful deployments. Intended to establish a foundation of product knowledge and guidelines, these strategic workshops and offerings are customized to the customer’s existing environments, standards, and methodologies.

IBM’s objective is to provide the most cost effective and expedient means of achieving project goals through the utilization of the IBM InfoSphere product suite, repeatable processes, and consistent deliverables. To achieve these goals and ensure the continued success of our initiatives, IBM leverages standard methodologies, proven consulting expertise and experience refined throughout hundreds of successful client engagements.

For more information regarding this or any other InfoSphere Services offerings, please visit us at <http://www-01.ibm.com/software/data/ips/services/professional-info-platform.html>

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