



● Business   
 ▲ RIM & Legal   
 ■ IT   
 ✦ Hands-On Lab   
 ◆ Customer Presentation

Thursday, May 19 <sup>th</sup>			
9:00am - 10:15am	<b>General Session &amp; Keynote Address</b> Phillip Jones, Enterprise Content Management Executive		
<b>Break &amp; Vendor Expo</b>			
10:45am - 11:35am	<span style="color: blue;">▲</span> <b>Lake Hart</b> How to Leverage Enterprise Content Management to Solve Today's Pressing Information Governance Problems	<span style="color: green;">■</span> <b>Lake Concord</b> What's New from IBM ECM for IBM FileNet P8 Customers	
<b>Break</b>			
11:45am - 12:35pm	<span style="color: orange;">●</span> <b>Lake Hart</b> IBM Watson and IBM Content Analytics	<span style="color: green;">■</span> <span style="color: purple;">◆</span> <b>Lake Concord</b> Best Practices: How Viewpoint Uses IBM FileNet ECM, IBM CMOD and N Series Storage to Build Next-generation Content Management Services and Manage Petabytes of Data with Ease	<span style="color: green;">■</span> <span style="color: purple;">✦</span> <b>Lake Lucerne</b> IBM Case Manager Hands-On Lab
<b>Lunch and Vendor Expo</b>			
12:35pm	<span style="color: blue;">▲</span> <b>Lake Hart</b> Helping Your Legal Department Meet Information Obligations and Reduce Risks	<span style="color: green;">■</span> <b>Lake Concord</b> Social Business Meets Enterprise Content Management	<span style="color: green;">■</span> <span style="color: purple;">✦</span> <b>Lake Lucerne</b> Datacap Taskmaster Capture Hands-On Lab
<b>Break</b>			
3:05pm	<span style="color: blue;">▲</span> <b>Lake Hart</b> Records and Retention Management for Reduced Risk and Cost	<span style="color: green;">■</span> <b>Lake Concord</b> IBM FileNet Business Process Manager Product Update	
<b>Break</b>			
4:05pm	<span style="color: green;">■</span> <b>Lake Hart</b> Office Document Management and SharePoint Update	<span style="color: green;">■</span> <b>Lake Concord</b> IBM FileNet System Monitor Product Update	
<b>Reception Sponsored by NetApp</b>			
5:05pm			