# **IBM Datacap Software Demonstration**

#### **Key Capture Capabilities Drive Intelligent Imaging**

March 14, 2013





#### **Your Presenters**





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#### AGENDA

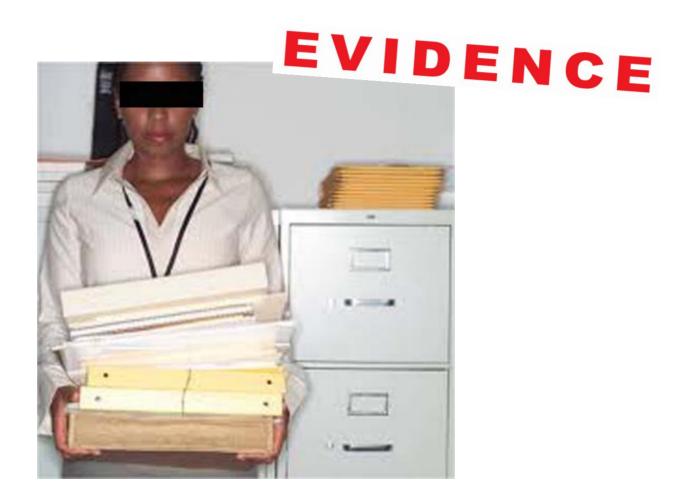
Is There A Content Conspiracy? Document Automation is The Solution What Is Document Automation Demo - Essentials IBM Datacap Demo - Expansion Q & A



# Is there a Content Conspiracy in your organization?



How does she get away with it?

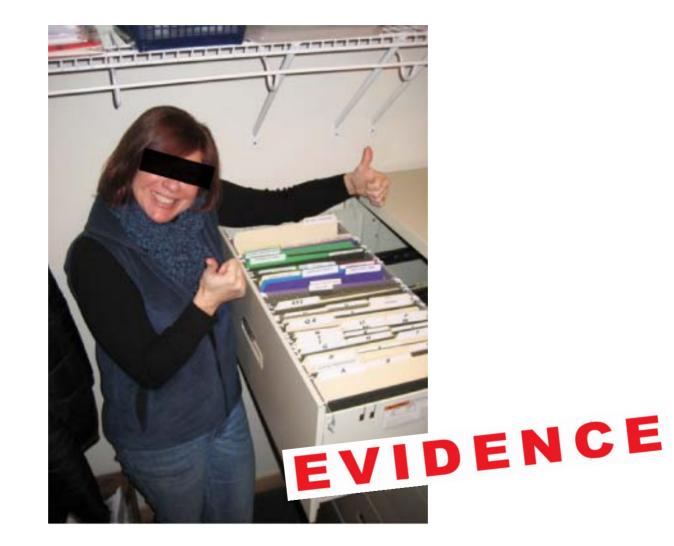


Clearly, she has a "problem."





Can he really not know?



Just say "No," people!



It's time to get help, people!

### This doesn't have to happen.



#### **Capture software automates manual processes**

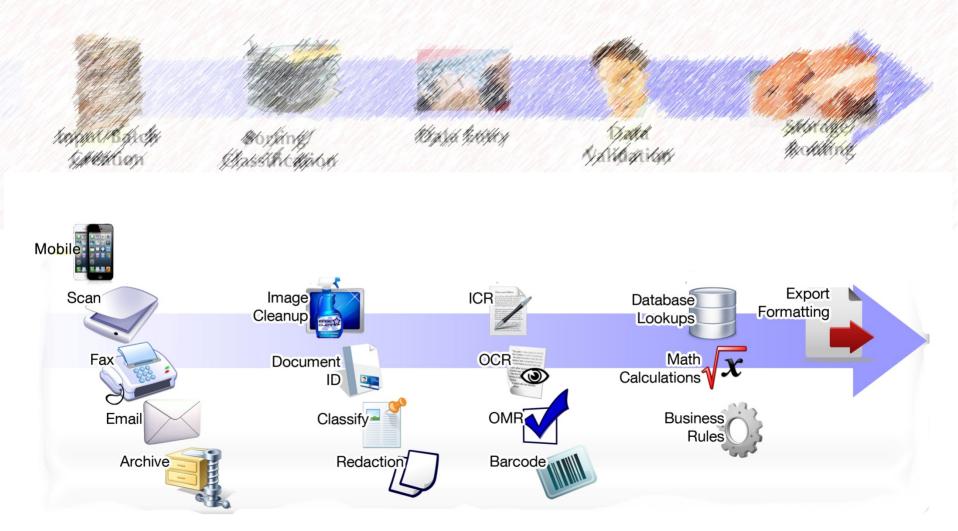
#### **The Common Document Touch Points**



#### Every one of these processes can be automated!

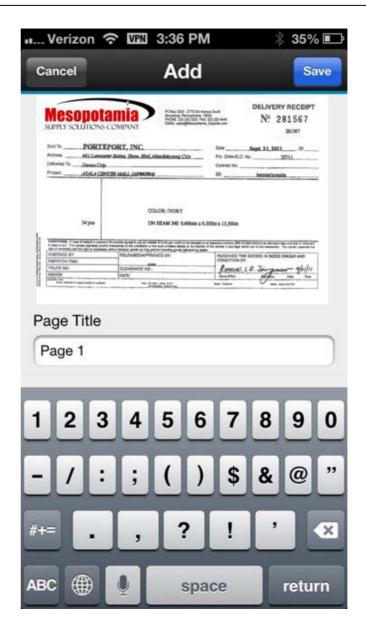


# IBM Datacap is a *configurable* multichannel capture platform

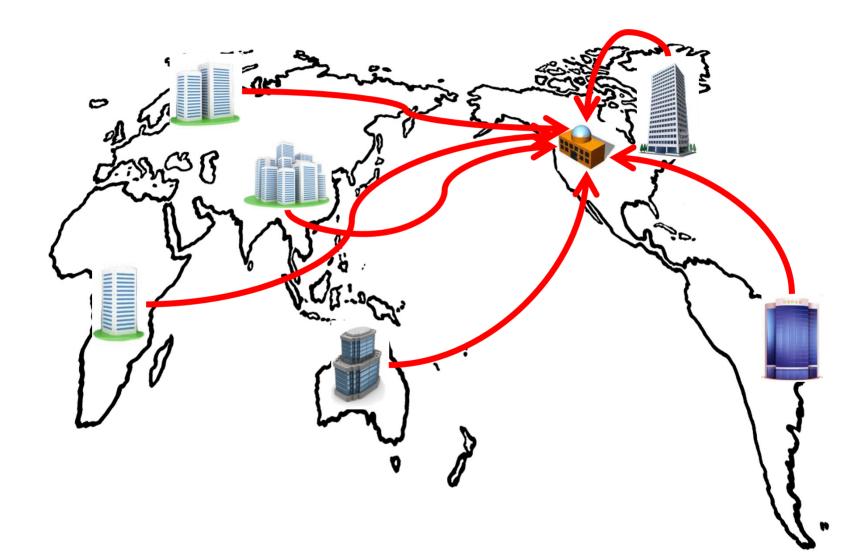


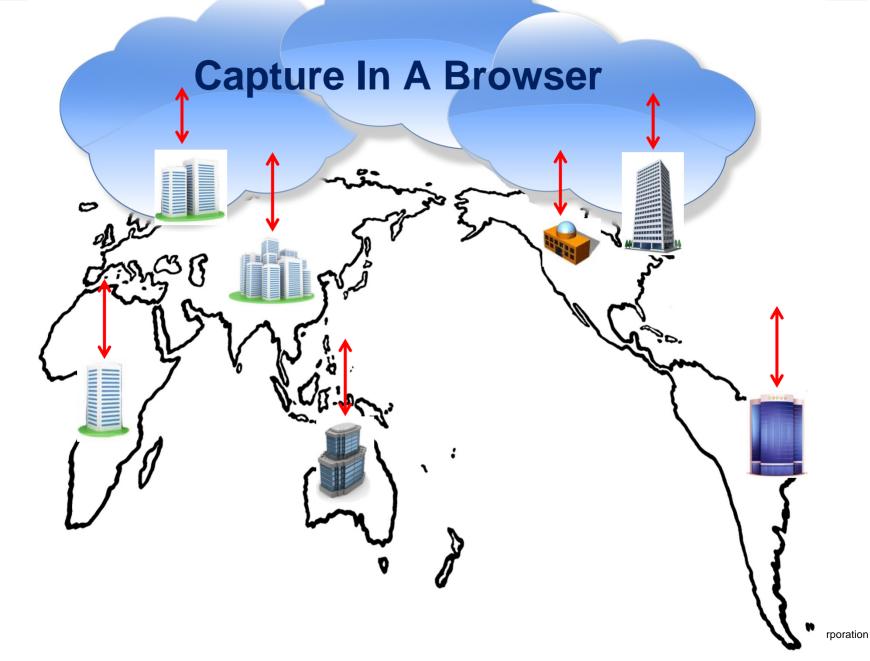
#### **Multi-Channel Input** 1 2 3 4 5 6 7 8 9 0 - / : ; ( ) \$ & @ . , ? ! ' Mobile Capture Desktop scanner . High speed production scanner Datacap Server Multi Function Peripheral (MFP) Fax **Network Folders** Emails and attachments

#### Mobile Capture – iPhone via IBM Content Navigator



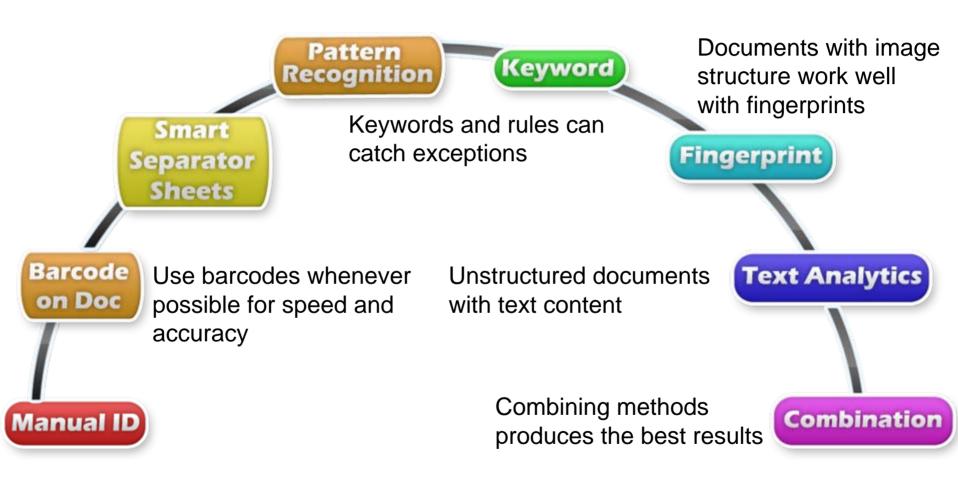
#### Paper Documents Shipped To Processing Center







#### **Sorting / Classification Spectrum**



#### **Data Entry - Optical Character Recognition (OCR)**

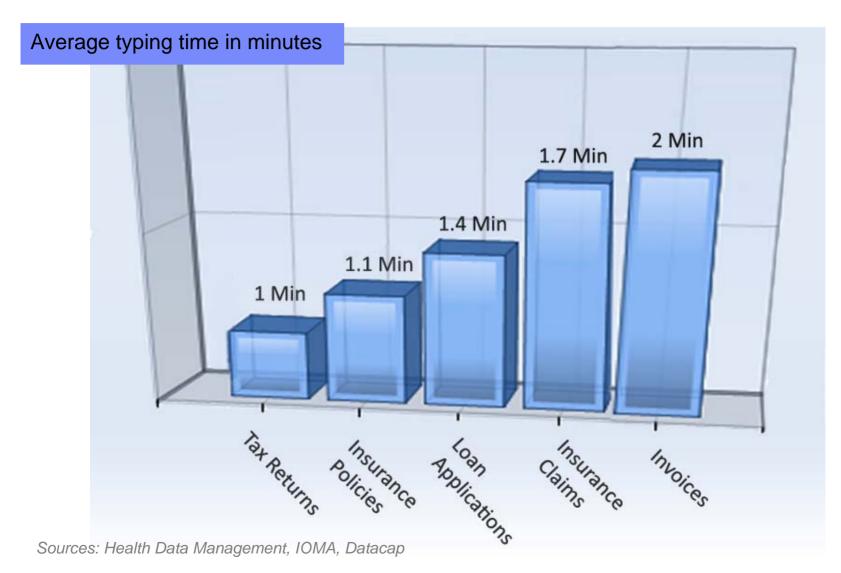
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# 1. Index the document image with searchable metadata for ECM

- Vendor name
- invoice number
- invoice date
- SSN
- Customer number
- Provider ID
- 2. Populate Business Systems with Key Data
  - ERP
  - Accounting system
  - CRM
  - Workflow
  - Adjudication
  - Order processing
  - Business Intelligence

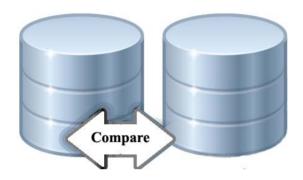


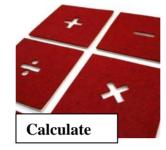
#### **Data Entry Time Spent Per Document**





#### **Data Validations**







|                 |        | Loo kup Data Set |           |             | Input Data Set |            |           |            |       |       |  |  |
|-----------------|--------|------------------|-----------|-------------|----------------|------------|-----------|------------|-------|-------|--|--|
| ZIP (Y          | Y (    | X                |           | Customer ID |                | Address    |           | City       | State | ZIP   |  |  |
| 199733          | 38.638 | -75.610          | i l       | 456         |                | 5595 Polly | Branch Rd | Selbyville | DE    | 19975 |  |  |
| 19975 3         | 38.466 | -75.149          |           | 457         |                | 2117 N 4th | St        | Oxford     | PA    | 19363 |  |  |
| 199773          | 39.291 | -75.606          |           | 458         |                | 211 Blue E | all Road  | Elkton     | МĎ    | 21921 |  |  |
| Output Data Set |        |                  |           |             |                |            |           |            |       |       |  |  |
| Y               | Y I    | X                | _MATCHED_ | Custor      | ner ID         | Address    |           | City       | State | ZIP   |  |  |
| 3               | 38.466 | -75.149          | ZIP       | 456 🚽       | ~              | 5595 Polly | Branch Rd | Selbyville | DE    | 19975 |  |  |



#### Storage / Routing in a Multi-Channel World

**Route Documents Where they Are Needed In the Enterprise** 

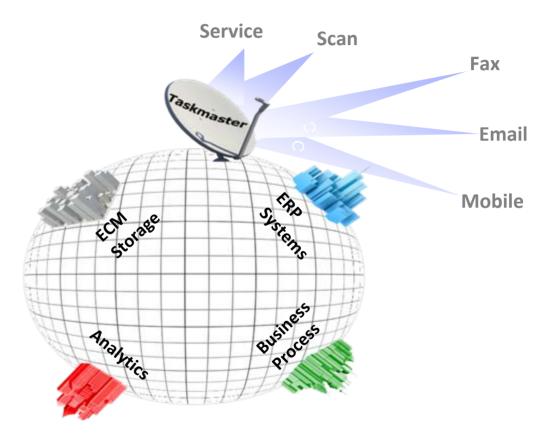
Documents arrive through many conduits

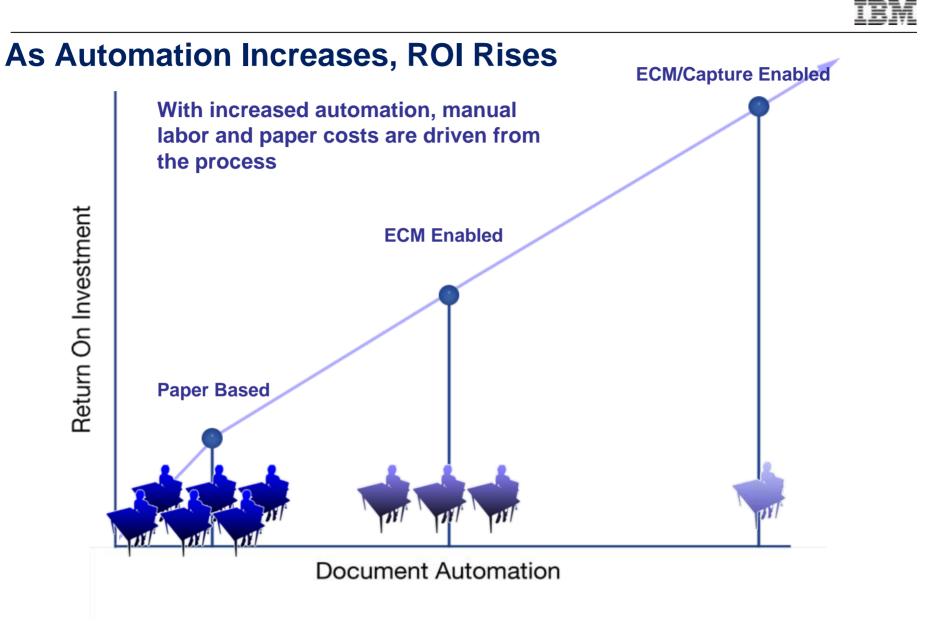
Set a single standard for all your incoming documents

Taskmaster is both capture portal and document expediter

One solution to convert, "understand" and tag all incoming documents

Then direct them to the right systems, tools and people







#### **Business Benefits of Intelligent Capture**

- Accelerate document input
  - Deliver products and services to customers faster
- Eliminate manual data entry
  - Reduce headcount doing low value tasks
  - Eliminate typos and lost documents
  - Other cost savings
  - Eliminate document shipping
  - Eliminate paper handling
  - Eliminate paper storage
  - Control who has access to documents
  - Maintain compliance



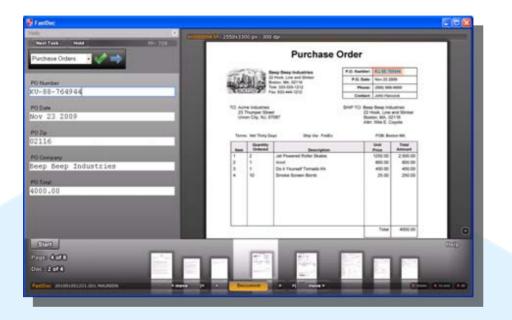
#### **Software Demonstration**

#### Solution must be flexible to handle variability of documents



#### What's New In Datacap?

New Features, New Solutions, New Pricing



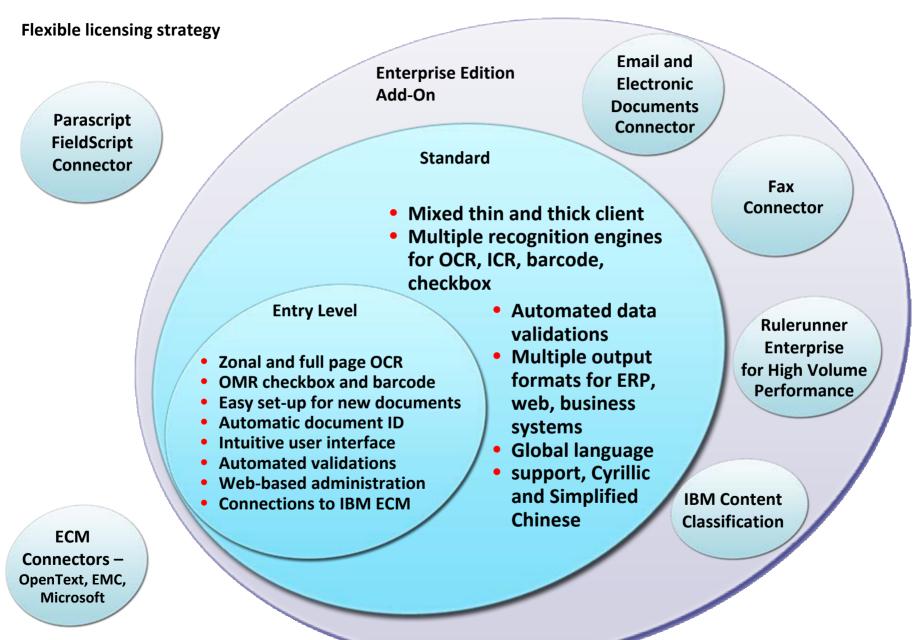
- User Interface presents single, attractive panel for Scan and Verify
- Highly customizable, feature-rich environment
- Competitive offerings for both low and high ends of the market

- Three Pricing Models
  - Taskmaster Entry Level
  - Taskmaster Capture
  - Taskmaster Enterprise Edition
- Global language support (Pan-European, Cyrillic, Simplified Chinese)
- Rapid Application Deployment environment
- Enhanced security, scalability, stability
- User Based Licensing



TBM.

### **Datacap Taskmaster Capture**



#### **Preconfigured Capture Applications**

#### Datacap Taskmaster Accounts Payable Capture

- •Capture and verify invoice data without manual data entry
- •Learns new invoice types on the fly
- •Captures all line items, even on multi-page invoices
- •Validation rules on dates, math, lookups, data types

•Aids three-way match with purchase order line item reconciliation

**Data Cap** -Capture CMS 1500 medical claims and UB-04 institutional claims

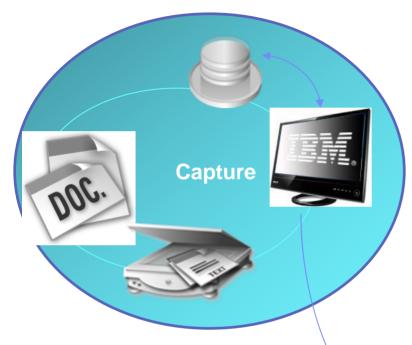
- Capture all fields
- Plus attachments
- Support for black claims
- Healthcare Validations
- •HIPAA-compliant 837 EDI output







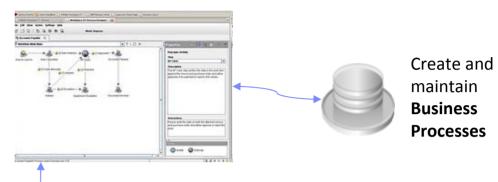
#### **Production Imaging Edition**



#### Input documents

#### **Datacap Taskmaster Capture**

- •"Understand" documents
- Aggregate documents
- •Extract data
- •Multi-Language
- •Multiple formats



Route document images - based on content and user input

Imaging-centric workflow with FileNet BPM

Store / Manage document images

**IBM FileNet Content Manager** 



View document images make *annotations* on them, and / or *redact* parts of them

IBM FileNet Workplace XT with Daeja ViewONE Pro

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#### **Software Demonstration**

#### Solution must be extensible to new documents and departmental uses





## **Questions?**

#### Want to learn more about Datacap?

http://www.ibm.com/software/ecm/datacap

#### Call your ECM Rep or Client Team