



Highlights

- Initiate your Cognos TM1 v10 upgrade with confidence.
 - Installation and configuration of Cognos TM1 in a supported environment.
 - Assess and execute the appropriate upgrade strategy.
 - Take advantage of the new Cognos TM1 capabilities in the context of your upgrade.
 - Proven practices from IBM product experts with information transfer on the upgrade process.
 - Suitable for existing Cognos TM1 customers who are planning an upgrade.
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IBM Cognos TM1 v10 Upgrade Initiate Service

Considerations

To fully benefit from the new functionality of Cognos TM1 v10, customers need to understand how this version improves model development, administration, and distributed user access. Questions that arise for customers include:

- Which Cognos TM1 applications are best suited for new Cognos TM1 v10 features and functionality?
- What alternative upgrade strategies and approaches should be considered?
- What design considerations are important to take advantage of the new capabilities in Cognos TM1 v10?
- What upgrade and validation process would be most suitable to minimize risk and accelerate deployment?
- Are there new server environment considerations?
- How should the roll-out plan address user acceptance, administration, and performance?
- Are there new proven practices for installing, configuring, or administering Cognos TM1 v10?

Overview

The IBM Cognos TM1 v10 Upgrade Initiate Service combines our depth of knowledge on how best to upgrade to Cognos TM1 v10 with our extensive installation and configuration experience. IBM will guide you to understand the differences from your current platform and help you develop the strategy and plans for your upgrade. The Service then accelerates your upgrade process by establishing a supported environment as a strong foundation to further explore new Cognos TM1 v10 features, which will help uncover new opportunities and leverage your Cognos investment throughout your organization.



Working collaboratively with your team, we will:

- Determine the most appropriate upgrade strategy based on your existing Cognos TM1 environments.
- Upgrade selected Cognos TM1 applications in a supported Cognos TM1 v10 environment.
- Develop a high-level *Application Validation Plan* for selected Cognos TM1 applications.
- Validate a specific dataset in your Cognos TM1 v10 applications.
- Conduct a Cognos TM1 v10 New Features Workshop to explore new capabilities.
- Recommend a go forward strategy for rolling out your Cognos TM1 v10 environment for production use.

The value of this Service includes:

- Accelerate the time-to-value for your upgrade initiative.
- Uncover opportunities and increase user adoption of new capabilities in Cognos TM1 v10.
- Well defined upgrade, validation, and roll-out plans for reduced risk.
- Build expertise on current installation and administration, while developing standards and proven practices.

Activities & Deliverables

The IBM Cognos TM1 v10 Upgrade Initiate Service encompasses the following activities and deliverables:

Scoping & Kickoff

In order to establish a clear scope of activities specific to your needs, this Service begins by discussing with key business and IT stakeholders the reasons for upgrading to Cognos TM1 v10. IBM captures requirements and identifies opportunities to leverage new Cognos TM1 v10 features.

We will work with your key stakeholders to:

- Discuss alternative upgrade strategies:
 - A staged “new environment” approach
 - An in-place development environment upgrade (multi-environment) approach
 - An in-place single environment upgrade approach
- Discuss objectives and priorities for the engagement

Environment Upgrade

This work stream is focused on upgrading your Cognos TM1 environment and applications. We will review your existing Cognos TM1 environment and applications for readiness to be upgraded, identify risks, and assess complexity for a successful upgrade. After checking the hardware, operating system and other software in the environment for conformance with requirements of Cognos TM1 v10, and securing a backup of the applications, we will upgrade the environment and associated applications. We will test all services, connections, and processes to ensure they are configured and operating properly. Finally, we will provide an *Installation Document* outlining the upgrade steps and software configuration.

Application Validation

Prior to the environment upgrade, we will work with your team to create an *Application Validation Plan* for a selected set of Cognos TM1 applications, specific data sets, processes, security, rules, TI processes, and TM1 reports. After the environment upgrade we will work with you to validate the applications using this document. You can leverage the *Application Validation Plan* for new applications, or more in-depth validation as you develop existing applications, that you will migrate between development, test, and production environments using the Transfer option—a valuable new feature of Cognos TM1 v10.

New Features Workshop

With the upgraded environment and applications in place, we will conduct a Cognos TM1 v10 New Features Workshop with your Cognos TM1 administrators and appropriate users. This workshop will be tailored to how you use Cognos TM1, with focus on new features and capabilities that could be most beneficial. Emphasis will be placed on Cognos TM1 Performance Modeler, Operations Console, Contributor, and integration with any associated licensed Cognos components, such as Cognos Insight and Cognos Business Intelligence (BI), in the context of your upgrade.

Project Completion

At the completion of the Service, you will have a Cognos TM1 v10 environment and upgraded applications as a starting point for exploring new features and capabilities. We will provide an *Upgrade Initiate Closure Document* with observations, findings, and recommendations to fully implement Cognos TM1 v10 and take advantage of the new features. We will also provide an *Education Recommendation Document*, developed collaboratively by IBM education specialists, which will serve as a reference of available education options and programs, and a tailored training recommendation specific to your solution.

Engage Today

The IBM Cognos TM1 v10 Upgrade Initiate Service is best for existing Cognos TM1 customers who are currently planning to initiate an upgrade to Cognos TM1 v10. This Service is available either on a Fixed-Fee or Time-and-Material basis. For the Fixed-Fee service, some limitations apply. Details are available from your IBM Business Analytics Software Services Sales representative.

If you are using IBM Cognos BI with your Cognos TM1 implementations and require an upgrade of Cognos BI to the latest release, consider the [IBM Cognos BI v10 Upgrade Initiate Service](#) as a complement to this Service. Your Software Services Sales representative can assist you with how these services can be combined.

If you are instead conducting a new implementation of Cognos TM1 v10, rather than upgrading from an existing Cognos TM1 environment, please contact your Software Services Sales representative to discuss new implementation services and Guardian Services. Other services offerings for Cognos TM1, as well as other IBM Business Analytics services, can be found at ibm.com/software/analytics/Cognos/services.

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