Anticipate and shape business outcomes

IBM Cognos TM1: The guiding tool for Labco in times of continuous growth

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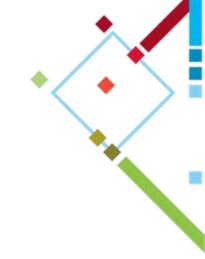


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Introduction

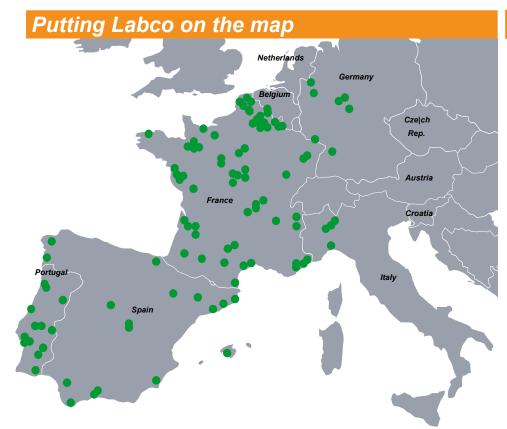
- Project at Labco
 - Labco
 - Project team
 - KPMG
 - NX Partners
- More than TM1 alone presentation focus on TM1
 - Some design considerations
 - Realizations and pitfalls





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Key facts

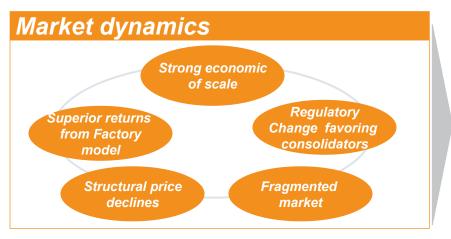
- Presence in 6 European countries
- Over 300 laboratories and collecting points
- 4,500 staff
- Over 400 laboratory chemists or doctors
- 15,000 referring physicians
- About 10 million patients a year
- A catalogue of more than 1.000 tests
- 250,000 tests performed each day
- 60% of activity in ambulatory care, 40% of activity in hospital care
- 3% market share in France, 5% private market
- 3% market share in Europe

Source: Company data

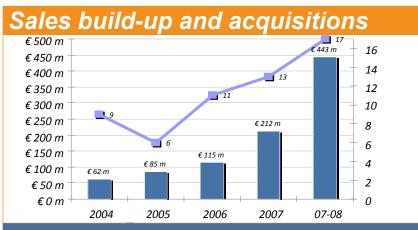


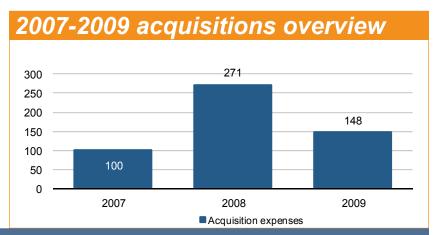
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.... a clear proven build up strategy and expertise.....





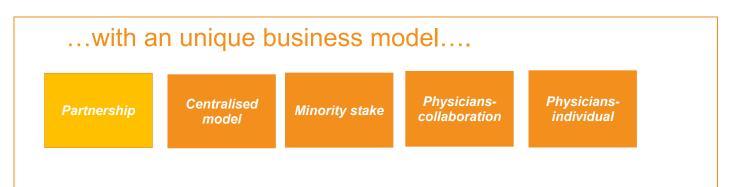




Thanks to its European experience and know-how, Labco takes advantage of specificities in regulations and cultures in European countries and has the ability to build-up an adapted model



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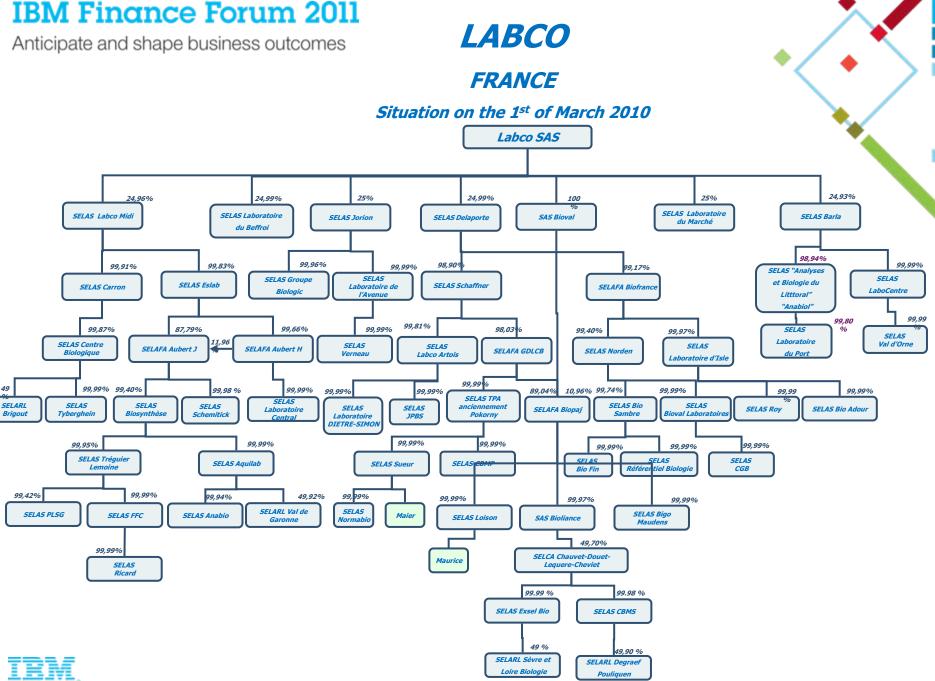




- Incorporation of either individual or small groups of local and regional laboratories into a national or international network with <u>a partnership style</u> governance structure
- significant <u>economies of scale</u>
- Local biologists and management teams retain a <u>degree</u> <u>of independence</u> and remain motivated through partial ownership of their contributed businesses; ownership and structure of individual laboratories depends on the applicable <u>legal framework</u>



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Situation

- Situation: Mid 2008: Major acquisition in Spain and Portugal
 - → Syndicated bank loan and private equity shareholders
 - → Obligation to report quarterly on
 - Consolidated accounts versus Budgets
 - > Bank covenants
 - → Every acquisition had to be submitted to the banks with impact assessment on the accounts and on covenants
 - → Monthly management reporting
- Challenge:
 - Very recent organization (oldest entity 4 years in the group)
 - Local entities without corporate processes and culture
 - Local accountants that mainly weren't part of the Labco Group
 - Central Finance: understaffed, young and entirely focused on acquisitions
 - No budgets, no real Group data definitions, no consolidation application or processes
 - Available applications and databases: Excel
 - Complex legal structure
 - High expectations on management information (perimeter, economic view vs legal view, GAAP's, conso vs solo, country, …)



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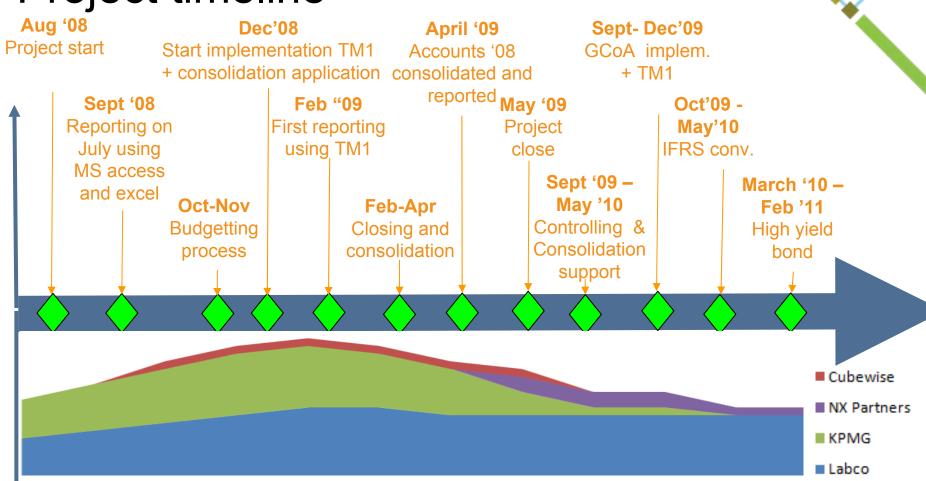
Project objectives

- Initial assignment:
 - Management reporting:
 - Increase completeness and accuracy
 - Decrease delays (60 45 30 25 ...)
 - Including covenant calculations on different perimeters
 - Consolidation process
 - From yearly French consolidation by external service provider to quarterly internal group consolidation
 - Planning
 - Install budgeting process with simulation possibilities on acquisitions.
- Increasing to
 - Systems selection (consolidation, planning and reporting) and implementation
 - Support on recruitment
 - IFRS Conversion
 - Controlling support
 - Forecasting process
 - Debt restructuring and bond issue
- What needed to happen globally, what business challenges needed to be solved?



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Project timeline

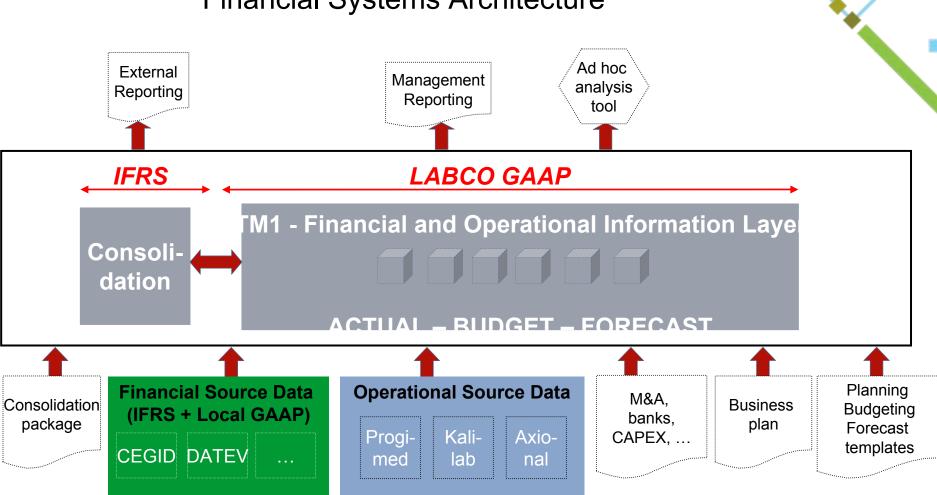


Project team / Group Controlling



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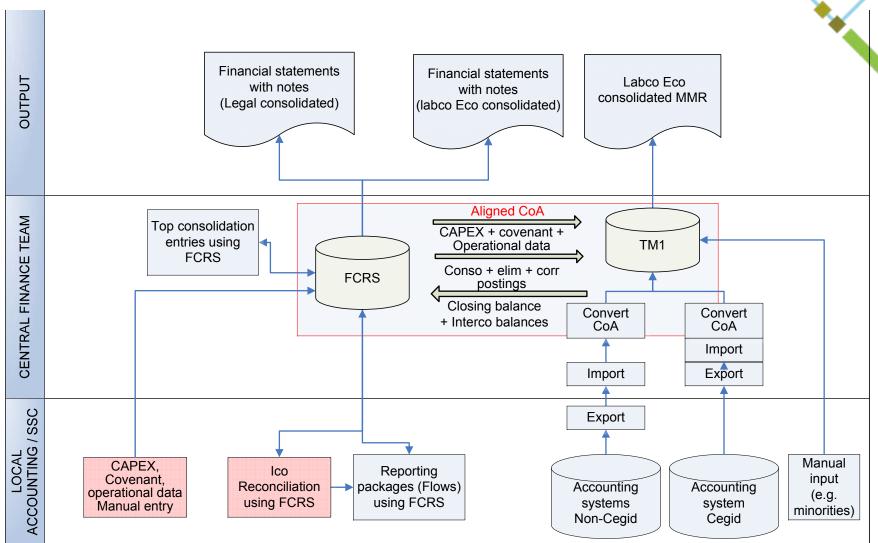
Financial Systems Architecture





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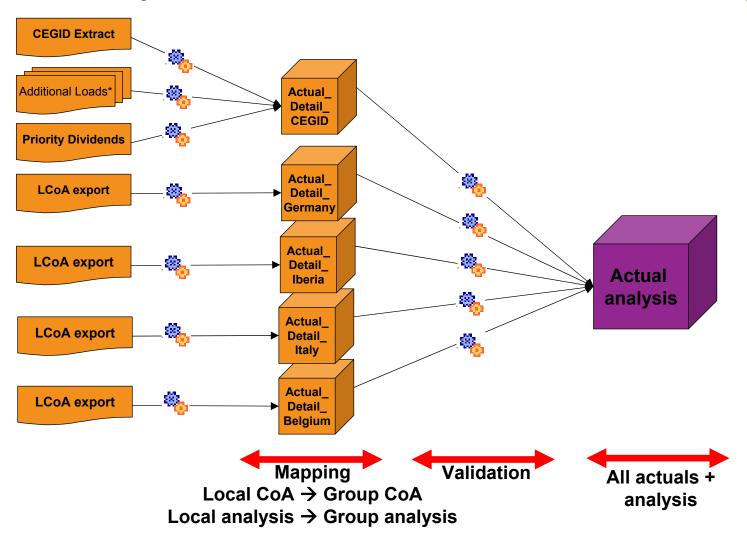
Consolidation – Target functional architecture



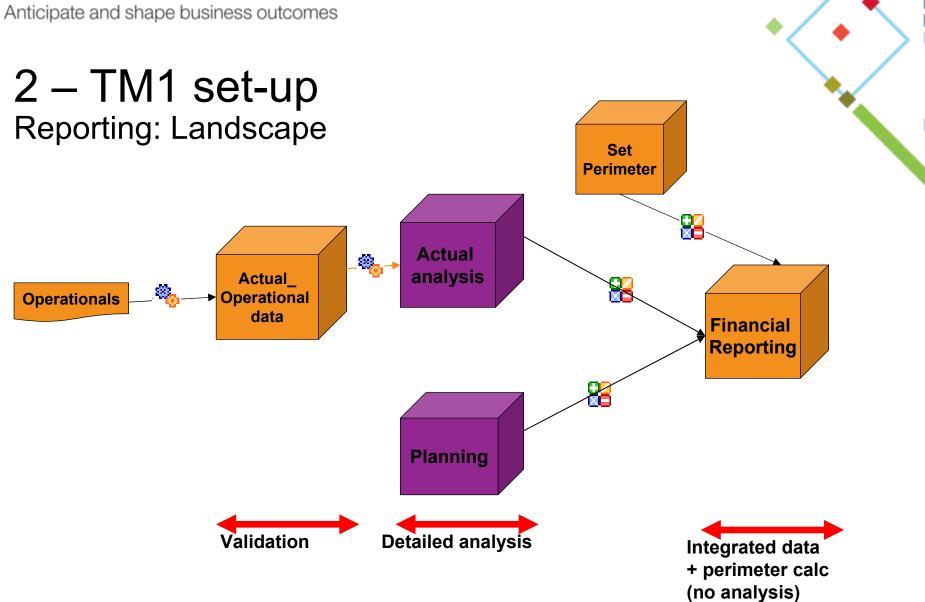


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TM1 set-up Actual: Landscape



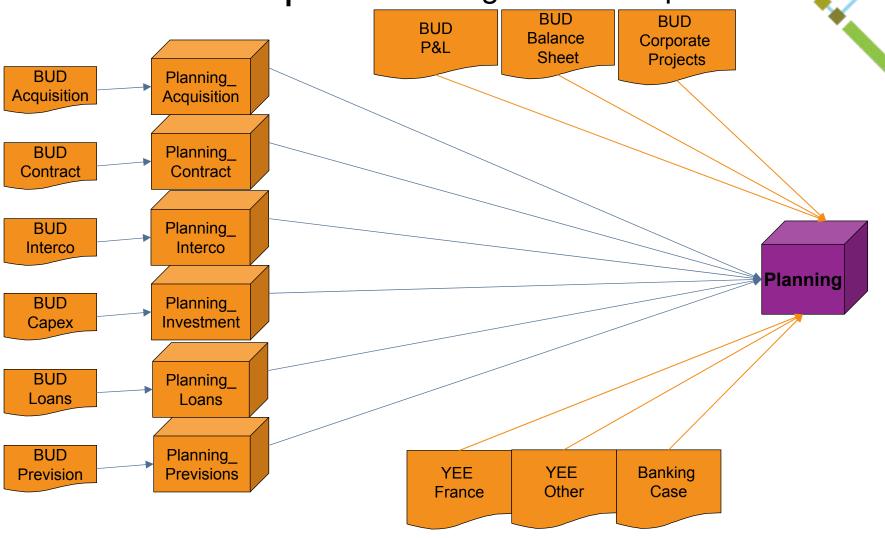






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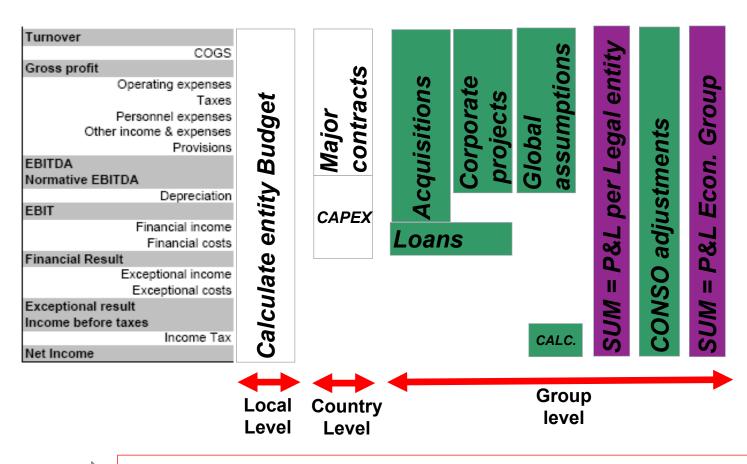
2 - TM1 set-up YEE & Budget: Landscape





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P&L Budget Calculation





Flexible – adapt to the process

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TM1 achievements

- Quality and speed improved
- Process 'industrialized'
- Gradual implementation improvement with 'IT –literate finance resources'
- Considerable complexity handled
 - Perimeter (acquisitions per year + planned acquisition per stage)
 - Economic view– legal view
 - Country operations: excl holding costs and variable pay
 - Country holdings
 - Country and group performance:
 - Economic view = incl holding cost and excluding variable pay
 - Legal view: incl incl
 - Entity dimension (number of entities + Structure) with country subconso + group conso.
 - Local CoA + mapping (country and entity) + Group CoA
 - Labco GAAP IFRS
 - Scenario (Actual Budget QPRx Business plan)
 - Business as usual + Acquisitions + Corporate projects (economies of scale)
 - Profit & Loss, Balance Sheet & Cash flow + Covenant calculation
 - Operational data (e.g. number of analysis, employees)



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Advantages and pitfalls

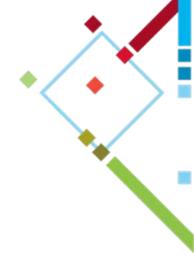
- Advantages TM1: Flexibility + Finance owned.
 - Gradual implemention process possible. If structure of output cube stable → input cubes can be changed without major impact on reports and templates
 - Adapt structure to changing processes, insights and organization
 - Systems integration (conso accounting)

Lessons learned

- Too ambitous with respect to details considering maturity of organization and processes (e.g. Budget B/S, IFRS adjustments, budget elements, ...).
- Differentiate (temporarily) data requirements / levels of detail / data structure depending on source of information (country – project – organization level).
- Manage and own account mapping yourself (stay informed in control) + Build in common level of detail with local level (same level).
- Complex model?
 - Check thoroughly + Conversion insufficiently checked + issues indirectly.
 - Report in one standard + Communicate unambiguously
- Test environment



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Questions?



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Thank you

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