

Implementing a group reporting platform

The Logica experience

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An innovative IT and business services company with a European personality – a trusted innovation partner for its high quality customer base

- 2008 revenue of £3.6 billion
 - 95% of which is in Europe
 - 32% of which is outsourcing

- Top positions in European geographies and sectors that underpin around 75% of our revenue

- 40,000 dedicated and highly skilled employees

- More information: www.logica.com

The challenge: providing a new Group Reporting Platform

- Trigger from the business perspective:
 - Existing corporate management and statutory reporting platform out of date
 - Inflexible in responding to changing information needs by corporate and business
 - Insufficient multidimensional approach to information analysis (outsourcing, industries, types of service)
 - High degree of manual steps: inputs, processing, reporting
 - Long process time
 - Reporting platform expensive in license and maintenance costs

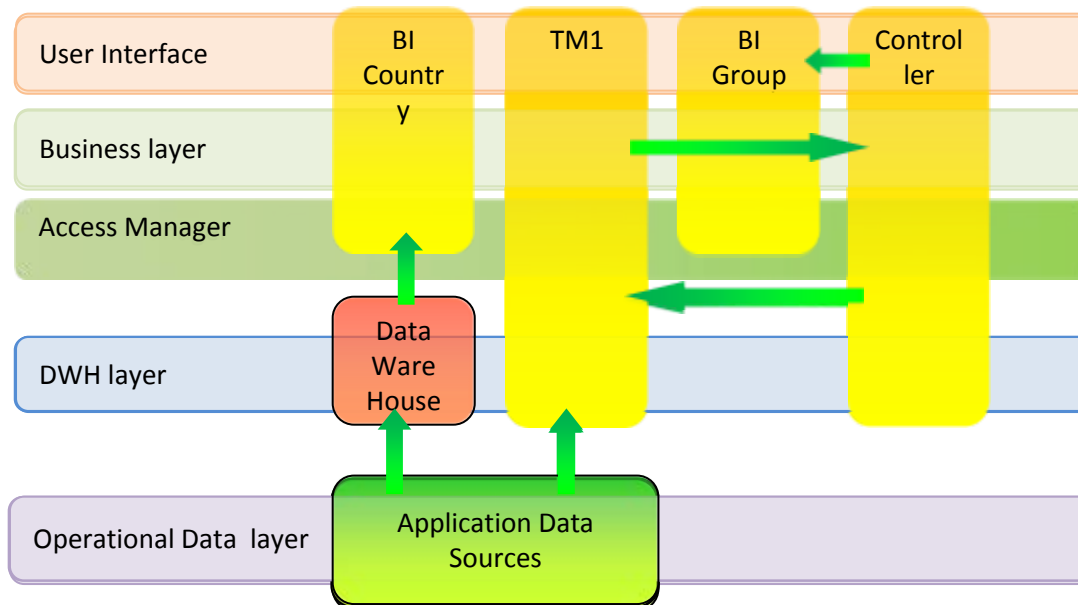
- Trigger from the Logica organisation perspective:
 - The One Logica Programme : fixing execution and culture
 - The right structure
 - The right processes
 - The right team
 - The right culture and incentives

Project Objectives

- Create a single integrated reporting platform from local to corporate level
 - Automated
 - Flexible
 - Including all communities (Finance, HR, Sales and Marketing, Delivery)
 - Single stop for all information needs
- Standardized data and reporting on corporate and operations level
 - Definitions
 - Multidimensional
 - Timing
 - One single version of the truth
- Improved quality of (non) financial data
- IT cost reductions

Project main deliverables

- One integrated reporting platform composed of:
 - A corporate management reporting platform (TM1 + BI Group)
 - A corporate statutory reporting platform (Controller + TM1+ BI Group)
 - A local management reporting platform (BI Country+ DWH)



Project main deliverables

- Corporate Platform must deliver a number of finance community reporting requirements
 - Monthly reporting on actual and forecasting data
 - Consolidation and reporting of budget data
 - Deliver multi-dimensional views on financial and business information
- All additional functionality in existing environment must also be available
- Automated and manual data entry by the (global) finance community
- User security as required by external auditor

Project Methodology

- **Stakeholders:**
 - Finance transformation program (main sponsor)
 - One IS
 - Finance Community
 - IBM Cognos

Process steps and planning	sep	oct	nov	dec	jan	feb	mar
Tool selection							
Set up project team and training							
Solution design							
Deliver prototype							
Deliver infra and first pack							
UAT							
Go live							

Moving along the project: junctions and choices

- Initial tool choice changed on recommendation of Cognos: BI changed to TM1
 - No expertise internally available : *training own people and use IBM Cognos consultant*
 - Implicitly launching customer for the integration of components: TM1, BI and Controller: *use multiple consultancy from IBM Cognos*
 - Does this solution deliver: *added a prototype step*

- Automated load of data from decentralised financial systems:
 - Access to all systems : *support by sponsor to facilitate access*
 - Local configurations not the same: *changes to financial system, changes to load scripts*
 - Some countries use a different application and administrative system: *country has to deliver in required format*

Moving along the project: junctions and choices

- Priority setting changed over time:
 - Planning of deliverables changed: *during the year statutory was put forward in the planning*
 - Stakeholders not ready : *delay of some deliverables*
- Existing support and development organization:
 - Keep the (business) knowledge and experience: *maintain group and train in new tool*
- Multinational project:
 - Project staff in UK, NL, India: *regular visits to UK for PM and Architect for face to face contact*
 - UAT: *bring together financial people and support team from all countries in India and UK*
- Technical infrastructure:
 - Network latency: *Citrix solution for outskirts of network*

Project Results

- Did the objectives survive the process
 - Yes, but the solution sometimes changed
- Realized objectives:
 - One single reporting platform from local to corporate level: *we need to further extend the integration of the tools*
 - Standardized reporting on corporate and operations level: *first reporting tier in place, second tier needs further attention*
 - IT cost reductions

Project results : impact on the organisation

- Faster availability of information (each month 2-3 days earlier)
- More trust from the business on the availability, quality and timely delivery of financial data
- Easier interface to produce (ad-hoc) reports
- Less manual inputs and processing

The result: Group Management Portal

Corporate Reporting - PRODUCTION Rheijer Home Log Out Analyze Help

Applications

- Group Reports
 - Cash flow
 - Flash
 - Flash.xls
 - Flash_GO_OS.xls
 - Flash_International.xls
 - ECM Slides.xls
- Input Sheets
 - Backlog
 - Balance Sheet
 - Budget Input Sheets
 - Cashflow Input
 - HGA Order
 - Order
 - Profit and Loss
 - Working Capital
- Monthly Reports
- Views
 - Admin Budget Lock
 - Admin CashFlow Week
 - Admin Exchange Rate
 - Admin Frontpage
 - Admin KSA Assignment
 - Admin Lock Periods
 - Admin System Variables

Logica Group Management Reporting Portal

Service Announcements

03/11/2009	On Wednesday, 4th November 2009, the system will be shutdown between 17:00 and 19:00 GMT, for the installation of Group Statutory Reporting.
15/10/2009	BUDGET PACK is available now. Please refer to the Budget User Manual in the Quicklinks for more information.

Reporting Periods

Reporting Month for P&L :	Oct - 2009
Week for Cashflow:	Week 5
Month for Cashflow:	Oct - 2009

Quick Links

Quick guide TM1 web screen

[Super User Manual](#)

[Business User Manual](#)

[Budget User Manual](#)

Intranet and Email Addresses

[i: Group Finance Portal](#)

[i: Management Reporting Timetable 2009](#)

[e: MIS Helpdesk](#)

TM1 Production Environment ©2009

The Result: Group Statutory Reporting

IBM Cognos 8 Controller - uk-ap139/controller - ADM

File Edit View Company Group Reports Transfer Maintain Window Help

Reports - Trial Balance with Drilldown

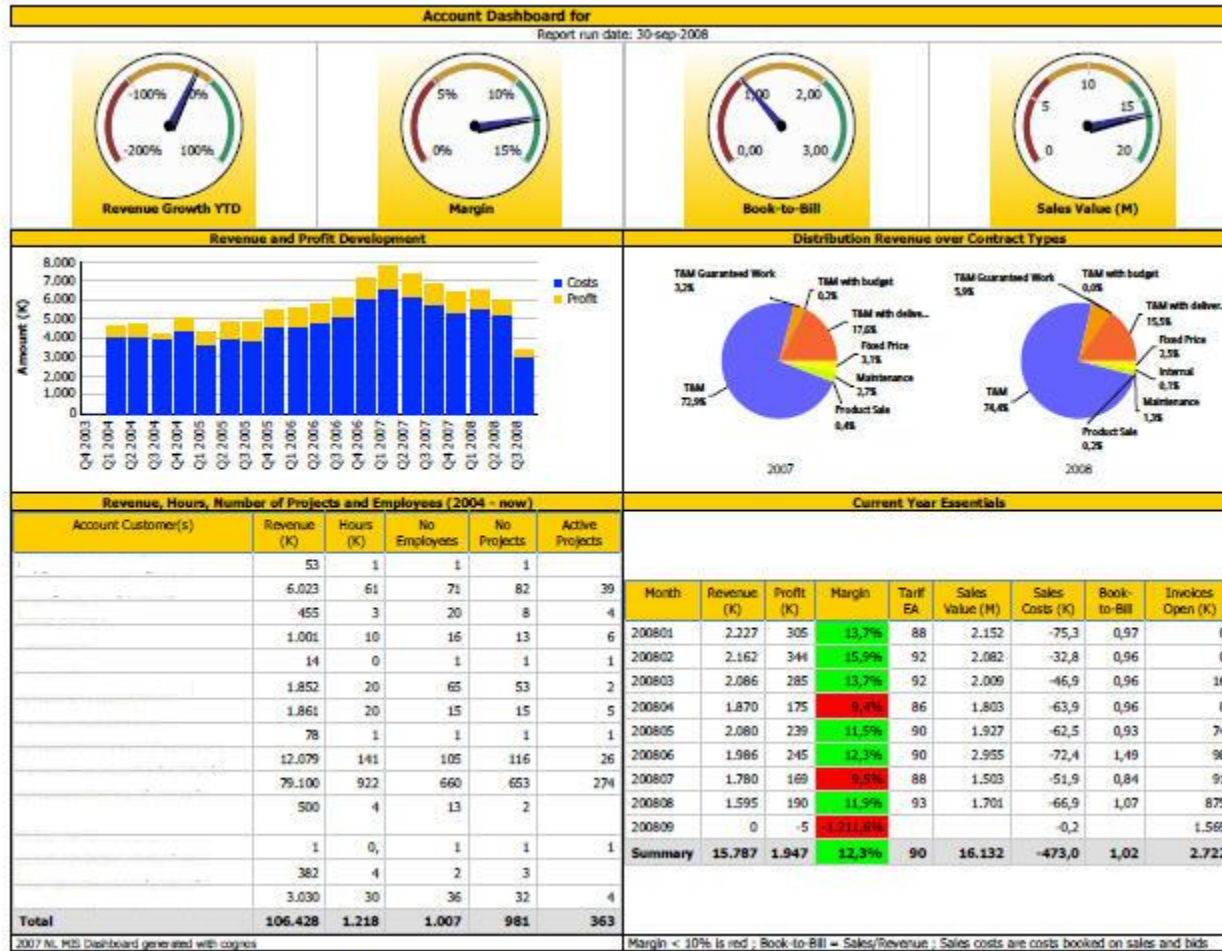
	Adjust	Total
B1010010 Goodwill	2,659	2,659
B1099999 Net goodwill	2,659	2,659
B1520030 Amort - Brand names	11,915	11,915
B1520050 Amort - Software products (Software acq'd on Acq)	-567	-567
B1520999 Other intangible assets amort - total	11,348	11,348
B1599999 Total other intangible fixed assets NAV	11,348	11,348
B2010020 PPE cost - Leasehold property & improvements	5,616	5,616
B2010030 PPE cost - Equipment & plant - Owned	23,886	23,886
B2010999 Total tangible fixed assets Cost	29,502	29,502
B2020020 PPE accum depn - Leasehold property & improvements	-4,814	-4,814
B2020030 PPE accum depn - Equipment & plant - Owned	-17,508	-17,508
B2020999 Total tangible fixed assets accum depn	-22,322	-22,322
B2099999 Total tangible fixed assets NAV	7,180	7,180
B2500035 FA Investments in associated companies	1,847,224	1,847,224
B2500040 Non current intercompany receivable	-486,659	-486,659
B2599999 Total non current investments	1,360,565	1,360,565
B3999999 Non current assets	1,381,752	1,381,752
B5010010 Trade receivables (excluding IC balances)	80,991	80,991
B5010020 Provision for impairment losses (bad debt prov)	-118	-118
B5010099 Net trade receivables	80,873	80,873
B5020010 Contracts accrued revenue	54,090	54,090
B5020030 Contracts prepaid costs	-10	-10
B5020040 Contracts provisions	-10	-10
B5020099 Amounts recoverable on contracts	54,070	54,070
B5030010 Prepayments and accrued income	11,679	11,679
B5030019 Prepayments and accrued income	11,679	11,679
B5060040 Other receivables	2,075	2,075
B5060099 Total other receivables	2,075	2,075
B5070010 Current intercompany receivables	6,227	6,227
B5070019 Current intercompany receivables	6,227	6,227

Drill On: Account

Status: On Multi

NB figures here are not representing the truth. They are for development purposes only

The result: Local Management Reporting example



Unexpected results of the project

- A trigger to accelerate standardization of the financial configurations in operations:
 - Management reporting
 - Statutory reporting
- Project victim of own success:
 - Low cost
 - Low profile and
 - Delivery on time,
 - *Many people want to jump on board*
- Do we really reach the end user: corporate and operation management: CEO, CFO , etc:
 - This is another step to accomplish next year

Next steps

Users' perspective

- More communities
- More intimacy
- Less manual input interfaces

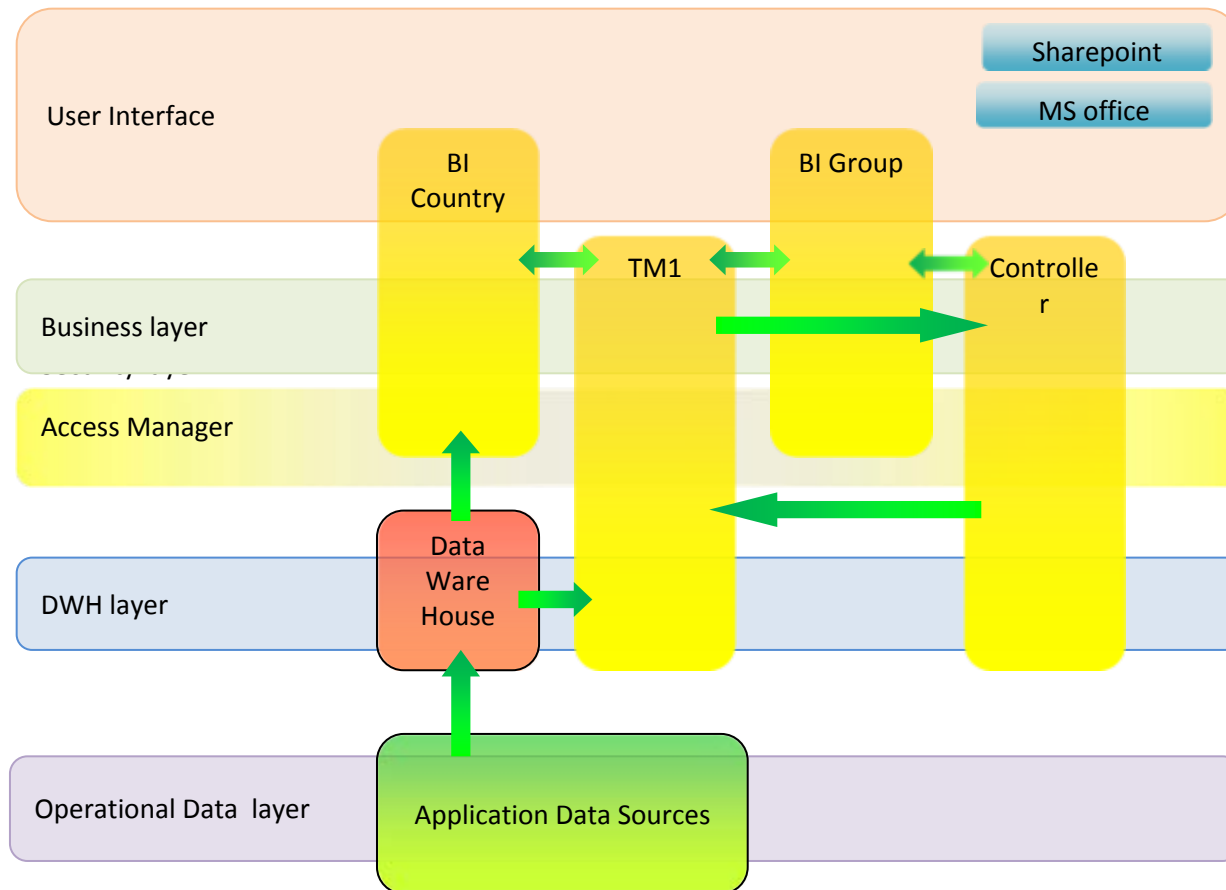
Information perspective

- Continued standardization
- More communities
- Higher data quality

Infrastructure perspective

- More automated interfaces
- Continued Integration of platforms
- Continued rollout of LMR platforms
- Adding new systems (planning)

Final architecture



Conclusions

- We were successful because
 - We were low profile
 - We had a good sponsor
 - We have a good, flexible and knowledgeable project team
 - We came on the right moment
 - We were pragmatic in architecture and solutions : we were agile in development
- We were less successful because
 - We have limited resources
 - Not all proposed solutions are proven technology yet: especially integration of tooling

Any Questions?

Thank you for you participation !

