

**BI-08****Managing the Day-to-Day Operations of a Large Scale BICC**

This session will address many of the aspects of operating and managing a large enterprise Business Intelligence Competency Center (BICC). Areas of focus include user support, application engagement model, and flexible staffing model. Specific topics will include application development, governance, database suitability assessment for reporting projects, sdk/application integration, and working with developers outside of the BICC.

**Presented by:** Jeremy Massimino, Director of Enterprise BI Services,  
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