BUSINESS VALUE GUIDE VERSION 2 NOVEMBER 2006

## COGNOS PERFORMANCE BLUEPRINTS PROGRAM OBJECTIVE MEMORANDUM (POM)



**PLANNING FOR U.S. DEFENSE AGENCIES** 

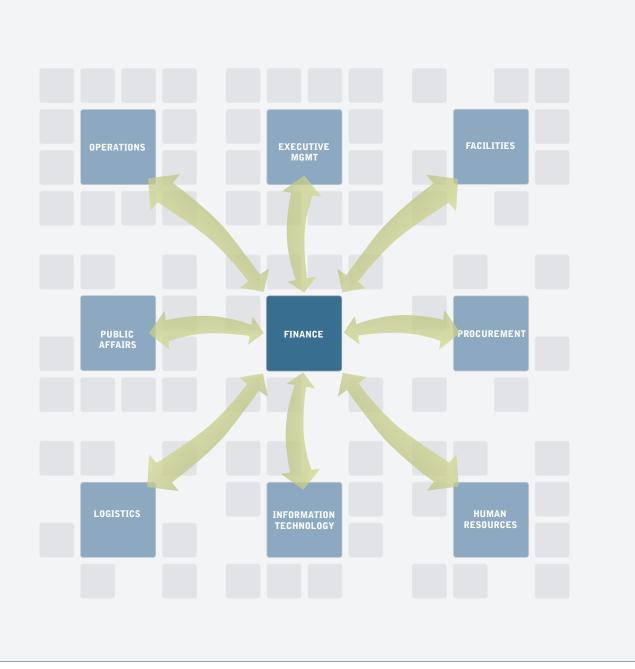


#### Department of Defense Budget Process: Planning, Programming, Budgeting, and Execution (PPBE)

Planning, Programming, Budgeting, and Execution (PPBE) is the primary vehicle for identifying mission requirements and translating them into the budget and personnel resources required to accomplish a mission. Through the evaluation of alternatives, PPBE ensures that the highest priority requirements are funded.

PPBE enables decision makers to examine and analyze decisions by considering environmental factors such as threats, political and economic climates, technological developments, and resource availability. The processes within PPBE are based on, and are consistent with, the objectives, policies, priorities, and strategies derived from National Security Decision directives, and shift DoD's focus from straight financial discipline to increased attention and emphasis on program performance and results.

PPBE's ultimate objective is to provide Operational Commanders with the best mix of forces, equipment, and support attainable within fiscal constraints. Based on the anticipated threat, a strategy is developed. Requirements of the strategy are estimated and programs are developed to execute it. Finally, a budget is developed to fund the programs, and metrics are used to track program performance against stated objectives or outcomes.



The Secretary of Defense establishes the departmental policies, strategies, and prioritized goals used to guide resource allocation decisions that balance the guidance with fiscal constraints. The PPBE process consists of four distinct, but overlapping phases.

Thorough phase-by-phase process reviews ensure that major issues (mission-readiness, quality-of-life for military personnel, modernization, administration priorities, and legislative initiatives) have been addressed within the constraints of total DoD resources.

PPBE is a continuous process that results in an annual submission of the President's Budget to Congress. It addresses the Future Years Defense Program (FYDP)— which looks ahead six years—as well as the current and upcoming budget execution years. While PPBE phases are considered sequential, because of the time required to develop estimates and review resource requirements, there are generally at least two phases of PPBE running at any given time.

This document looks at the DoD budgeting process—specifically the Program Objective Memorandum (POM) submission and attendant the issues.

PLAN

**PROGRAM** 

BUDGET

EXECUTE

Planning begins with a resource informed articulation of national defense policies and military strategy known as the Strategic Planning Guidance, which is used to lead the Enhanced Planning Process.

This process results in fiscally constrained guidance and priorities for military forces, modernization, readiness and sustainability, and supporting business processes and infrastructure activities for program development in a document called the Joint Programming Guidance.

Programming begins with the development of a POM by each DoD Component. The goal is to construct a balanced set of programs responding to priorities of the Joint Programming Guidance within fiscal constraints.

When completed, the POM provides a fairly detailed, comprehensive description of proposed programs, including a time-phased allocation of resources (forces, funding, and manpower) by program, projected six years into the future.

The DoD Component may also describe important programs not fully funded (or not funded at all) in the POM, and may assess the risks associated with the shortfalls.

Budgeting occurs concurrently with the programming phase; each DoD Component submits a proposed budget estimate simultaneously with its POM.

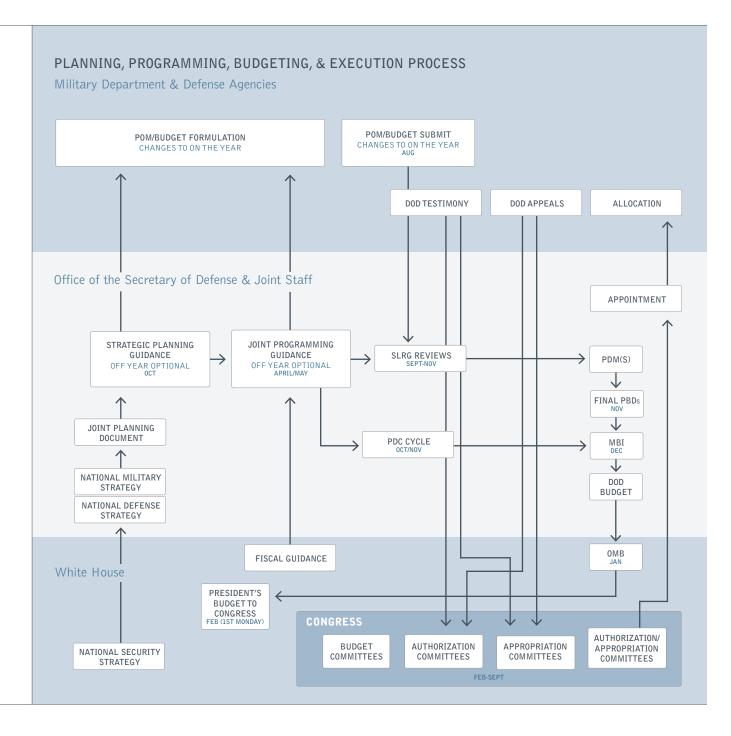
The budget converts the programmatic view into the format of the Congressional appropriation structure, along with associated budget justification documents. Execution review occurs simultaneously with program and budget reviews. Its purpose is to provide feedback to senior leadership concerning the effectiveness of current and prior resource allocations.

Over time, metrics supporting the review are developed to measure actual output versus planned performance for defense programs. To the extent performance goals of an existing program are not met, the review may lead to recommendations to adjust resources and/or restructure programs to achieve desired performance goals.

As a result, programs are adjusted throughout the year to meet emerging conditions. At mid-year, comprehensive reviews of all performance indicators are conducted throughout DoD and programs are adjusted as required.

#### Defense Budget Planning Cycle

CDD	CAPABILITY DEVELOPMENT DOCUMENT
CPD	CAPABILITY PRODUCTION DOCUMENT
DCR	DOTMLPF CHANGE RECOMMENDATION
DOTMLPF	DOCTRINE, ORGANIZATION, TRAINING, MATERIAL, LEADERSHIP, PERSONNEL, AND FACILITIES
FOC	FULL OPERATIONAL CAPABILITY
ICD	INITIAL CAPABILITIES DOCUMENT
IOC	INITIAL OPERATIONAL CAPABILITY
JCD	JOINT CAPABILITIES DOCUMENT
JR0C	JOINT REQUIREMENTS OVERSIGHT COUNCIL
MUA	MILITARY UTILITY ASSESSMENT
NCOW-RM	NET CENTRIC OPERATIONS WARFARE- REFERENCE MODEL
KIP	KEY INTERFACE PROFILES
KPP	KEY PERFORMANCE PARAMETER



### Defense Budget Planning Cycle: Major Submissions

QUADRENNIAL DEFENSE REVIEW DEFENSE PLANNING GUIDANCE POM

BUDGET ESTIMATE SUBMISSIONS PROGRAM & BUDGET REVIEW BUDGET SUBMISSION

Quadrennial
Defense Review
(QDR), a
strategic review
of the security
environment that
reflects the defense
priorities of the
administration, is
prepared during
the first year of
each administration
(including returning
administrations).

Defense Planning Guidance is prepared by OSD and issued to military departments. This reflects the priorities of the Secretary of Defense and guides the military departments in preparing their proposed programs and budgets. It is targeted for submission in late spring.

Program Objective Memorandum (POM) is a statement of proposed military department program and activities. POMs are submitted in the summer. Budget Estimate Submissions (BES), detailed estimates of funding required to implement programs proposed in POM submissions, are delivered concurrently with them. Program and Budget Review. OSD staff and the Joint Staff review POMs to determine whether they conform to the Secretary's guidance as expressed in the Defense Planning Guidance (DPG). Adjust plans in response to performance, trends, or business conditions.

# Program Objective Memorandum (POM) Background

- The POM submission is a 5-year outlook on budget requirements. It starts with the year following the President's Budget, which is always one year ahead of the current year. The format may vary somewhat from year to year based on the POM guidance.
- The POM is the primary document used by the services to submit programming proposals. The POM includes an analysis of missions, objectives, alternative methods to accomplish objectives, and allocation of resources.
- With the implementation of a two-year budget cycle, a new document—the Program Change Proposal (PCP)—was introduced into the budgeting process to address urgent matters that need action during the Off-Budget year.
- The services and defense agencies use POM in the even-numbered On-Budget years to develop proposed programs consistent with the Joint Programming Guidance (JPG) and to submit proposed programming.
- In addition to the current budget year, the POM is a seven-year plan that is organized within program categories, such as conventional forces or special operations; and by type of resource, such as funding or manpower.

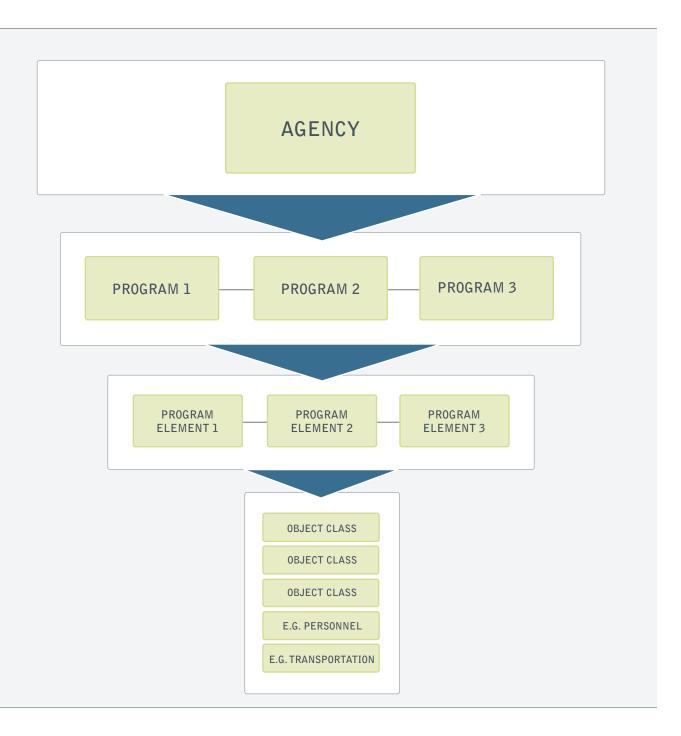
- The program provides for four years beyond the budget year for cost and manpower, and seven years beyond the budget year for forces.
- The PCP is used in odd-numbered Off-Budget years, instead of POM, to request changes to the baseline budget set forth in the Future Years Defense Program (FYDP) from the previous Administration. The expectation is that there will be few changes to that baseline and that only urgent issues will be addressed. All other items are deferred to the following year for consideration during the full-scale planning and programming process. In addition, each PCP must net to zero, meaning that proposed increases to programs must be offset by proposed program decreases.
- POM is reviewed by program review teams comprising members of the military departments, Joint Chiefs of Staff (JCS), defense agencies, and OSD staff. The results of this review are presented to the Senior Level Review Group (SLRG) for discussion. In addition, the Joint Chiefs conduct a concurrent checks-and-balances review of POM, focusing on the balance and capabilities of the proposed forces levels. Both reviews are presented to the Secretary of Defense prior to his/her decisions in the Program Decision Memoranda (PDM).

## Budgeting in the Department of Defense

To understand the budgeting process within the DoD, one needs to understand the structure of a typical budget sheet. Note that budget guidelines are the same for both defense and civilian organizations in the U.S. Federal government.

The key points to note in the diagram on the left are that:

- Budgets are typically prepared at the program level.
- Agencies run and/or fund many programs.
- Each program has a budget.
- The budget sheet on the next page shows line items. The major line items (e.g. Personal Services and Benefits) are program elements.
- Under program elements are the most granular budget items object classes (e.g. Travel and Transportation of Persons).
- The POM is the primary document used by the services to submit programming proposals.



## POM Budgeting Summary Expense Worksheet

For POM budget submission, many object class entries are static values, based on cost models predetermined and standardized across the government.

Program Element appropriation structures tie explicitly to Treasury codes; Object Classes are legislated by the accounting reporting process.

Most agencies have a dedicated budgeting application into which budget owners plug their numbers. Its primary function is to manage the budget submission. Budget owners typically use a spreadsheet for budget planning and preparation then move numbers over to the budget application.

The Office of Management and Budget (OMB) and Congress are largely satisfied with government agency financial models. However, current cost models are used mostly for financial compliance reporting, and financial models are static, not dynamic (e.g. gas consumption is a variable).

		rogram Element Total	Business Sustaining	22 General Admin.	23 HQ F
FTE's		56	56	0	
Personal Services Cost per FTE					
Personal Services Benefits %					
Personal Services Retirement %		8.68%	8.68%	54.05%	
Travel Costs per FTE Prog	ram Eleme	ents			
Average W/Y Cost		43,817	43,817	0	
1111 Full-Time Permanent Employees Basic Sala	ries	1,933,767	1,933,767	0	
1131 Oth Than FT Permanent Employee Basic Salaries		150,000	150,000	150,000	
1157 Premium Pay		120,000	120,000	120,000	
1181 Reimbursable-Employees of Other Agencies		100,000	100,000	100,000	
PERSONAL SERVICES		2,303,767	2,303,767	370,000	
1211 Civil Service Retirement Fund Contributions		250,000	250,000	0	
BENEFITS		250,000	250,000	0	
1302 Retirement Benefits		200,000	200,000	200,000	
PERSONAL SERVICES AND BENEFITS		2,753,767	2,753,767	570,000	
2321 Rental Of Space		10,000	10,000	10,000	
2236 PCS - Housing Goods		2,000	2,000	2,000	
2335 Communications Network	01-11-01	6,000	6,000	0	
2455 Printing & Reproduction - GPO	Object CI	ass 1,000	1,000	1,000	
2561 Physical Examinations		500	500	500	
2611 ADP Supplies		10,000	10,000	10,000	
2101 Travel & Transportation of Persons		25,000	25,000	25,000	
2311 Rental Payments To GSA		120,000	120,000	120,000	
2511 Advisory and Assistance Services		12,000	12,000	12,000	
2521 Other Services		4,000	4,000	4,000	
2531 Oth Purch of Goods & Services fr Govt. Accts		2,000	2,000	2,000	
2541 Operation and Maintenance of Facilities		10,000	10,000	10,000	
2571 Operation and Maintenance of Equipment		72,000	72,000	72,000	
2581 Subsistence and Support of Persons		4,000	4,000	4,000	
CONTRACTUAL SERVICES AND SUPPLIES		278,500	278,500	272,500	
3122 ADP Equipment (Greater Than \$50,000)		100,000	100,000	100,000	
Required Adjustment		0	0	0	
Object Class Total		3,132,267	3,132,267	942,500	

#### POM Budgeting Challenges

There are a some obvious problems with static cost models:

- Costs prescribed by the model may not be reflective of the actual costs the budget owner sees in their own organization.
- The budget application does not provide a capability for the budget owner to analyze their budgets or do scenario planning.
- It is not integrated with performance management tools, so despite the intent on managing to desired outcomes (objectives), there is no ability to do so.
- Finding and validating the data tends to be among the most challenging aspects of preparing the budget.
- Error checking goes much deeper than analysis, and is a big issue. Information reliability = trust, and there is a profound lack of trust in the data. There are typically many data errors, not necessarily errors in calculations, but definitional problems or poor data. An inordinate amount of time is spent collecting and validating data rather than doing analysis.

		Program Ele	ement Total	Business Sustaining	22 General Admin.	23 HQ Fu
FTE's			56	56	0	
Personal Services Cost per FTE						
Personal Services Benefits %				Modeled costs ma	-	
Personal Services Retirement %			8.68%	reflect actual co	osts. 54.05%	
Travel Costs per FTE						
Average W/Y Cost		43,817		43,817	0	
1111 Full-Time Permanent Employees Basic Salaries		1,933,767		1,933,767	0	
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2236 PCS - Housing Goods			2,000	2,000	2,000	
2335 Communications Network			6,000	6,000	0	
2455 Printing & Reproduction - GPO	Data validation is tedious and time-consuming.		1,000	1,000	1,000	
2561 Physical Examinations			500	500	500	
2611 ADP Supplies			10,000	10,000	10,000	
2101 Travel & Transportation of Persons	time-con	surning.	25,000	25,000	25,000	
2311 Rental Payments To GSA			120,000	120,000	120,000	
2511 Advisory and Assistance Services	12,000 4,000		Fau alaaaliin	.000		
2521 Other Services			Error-checkin			
2531 Oth Purch of Goods & Services fr Go		2,000	address definitions and			
2541 Operation and Maintenance of		10,000		calculations as we	ell as data. ,000	
2571 Operation and Maintenance 2581 Subsistence and Support of F CONTRACTUAL SERVICES A extremely diff		tcomes is	72,000		2,000	
			4,000	4,000	4,000	
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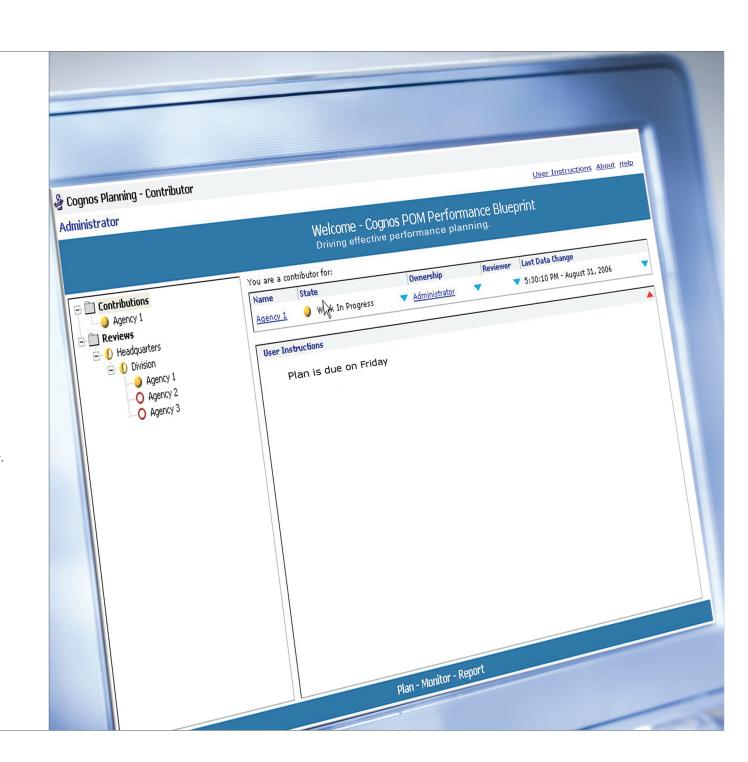
## The POM Performance Blueprint Solution

Budget formulation and planning should not be driven by financial compliance. It should provide a facility for sensitivity analysis and scenario planning. Business managers need analytic capability to more effectively understand what the implications of various scenarios might be.

Cognos Performance Blueprints are pre-defined data, process, and policy models based on proven best practices in enterprise planning, along with financial management and control.

The POM Performance Blueprint helps support the budget formulation and planning process by providing a flexible environment that enables budget owners to consider the implications of various budget decisions. It also allows the budget owner the ability to establish cost models that are reflective of the actual costs their organization experiences, resulting in more accurate budget estimates and better management.

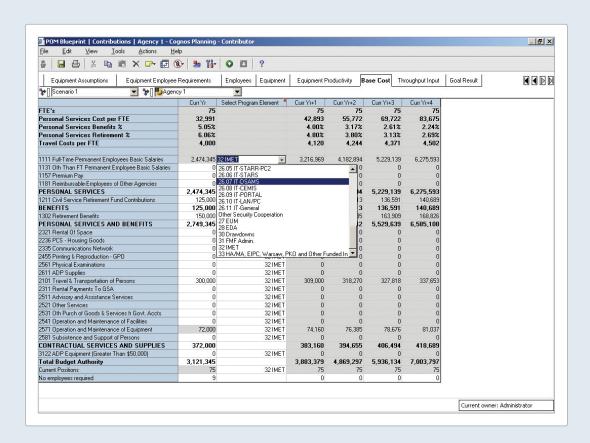
The POM Blueprint has been designed for organizations to more realistically model and do scenario planning in the support of specific mission objectives. It consists of two major components — the POM Master Template and the Cost Models. The POM Master Template is the primary tool for input of POM data, either manually through planner input or automatically through pre-configured Cost Models.



#### **POM Master Component**

The POM Master Template can accommodate automated linking of data from the first component, the Cost Model, or manual input of POM data where Cost Models are not being used. It represents the summary expense for the POM budgeting process. It includes the relevant Object Classes and Program element expenses as well as metrics related to headcount.

Here, the tab is used to input the Current year Base Cost for each Object class and also to select the appropriate "Program Element" from the drop-down. Future year's expenses are calculated using the Inflation Assumptions. The data here will link to the POM Master.



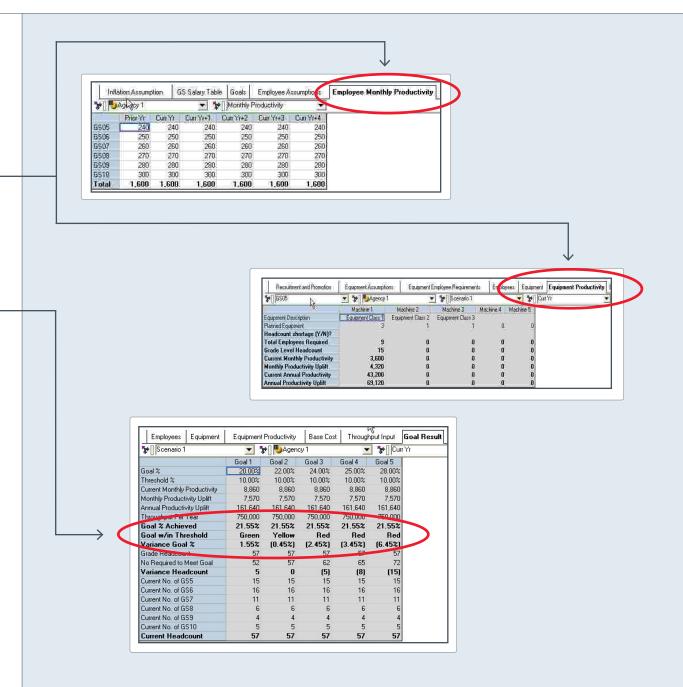
#### **POM Blueprint Drivers**

The POM Blueprint has been designed for organizations to more realistically model and do scenario planning in the support of specific mission objectives. The Blueprint is designed for planners to embed cost model estimations in the POM Master Template as an alternative to manual input. The Blueprint includes several models, though the Cognos 8 Planning suite allows development of any number Cost Models an agency might require.

The initial implementation of the POM Blueprint enables budget owners to model people and equipment productivity. In this example, more senior people are presumed to be more productive, and more productive still with advanced equipment, though they will need more training.

In a typical defense planning scenario, a planner could consider the total cost of deploying a fighting or support unit—including people, equipment, infrastructure—and determine whether the unit is fully capable and the mission objective can be fully met within the guidelines established for the mission.

The Blueprint has broader application, beyond defense agencies, in terms of analysis and goal achievement as a driver for the budgeting process. It could be extended to include civilian agencies (notably Department of Homeland Security) or any civilian agencies that need to model the productivity of people and/or equipment against specific goals or objectives.



#### Why Cognos?

Most agencies use an Excel-based approach which is inflexible, time-consuming, cumbersome, and error-prone.

Further, with spreadsheet systems:

- Workflow management is non-existent.
- Version control is extremely difficult.
- Frequent formula changes threaten accuracy.
- Advanced functionality requires arcane coding languages.
- Sophisticated, dynamic modeling is impossible.

The Cognos POM Performance Blueprint can help organizations improve performance by connecting strategy to plans, targets, and operational objectives, and delivering up-to-date insight into agency performance.

The Cognos POM Blueprint enables organizations to:

- Finalize the budget planning process in August...rather than November.
- Accurately plan for the entire year, yet modify plans at any time.
- Create efficient and rapid changes at all levels.
- Improve flexibility and accuracy.
  - Easily modify driver variables.
  - Readily perform "What-if" modeling and analysis.
  - Compare and analyze alternative scenarios.
- Ensure consistency through integrated planning.
- Increase accountability through high participation and visibility.
- Improve accountability by tying performance to budget.
- Improve budget planning process through workflow-enabled collaboration, approval, and monitoring.
- Improve governance by establishing a secure environment with audit trail controls.

## COGNOS INNOVATION CENTER

for Performance Management™

The Cognos Innovation Center for Performance Management is dedicated to the understanding, adoption, and implementation of next-generation planning and performance management practices. It is a consortium of industry leaders, practitioners, thought leaders, forward-looking executives, and technology experts experienced in, and committed to, the advancement and successful application of technology-enabled performance management best practices. The Innovation Center seeks to assist organizations in optimizing the alignment of their plans, processes, and resources with corporate goals and strategies.