

Case study: Financial reporting and commercial reporting synergies

T' TOYOTA TSUSHO CORPORATION

IBM Cognos 8 and TM1 approach to align consistency between financial data and Management KPI's



Cognos Software

Prévisions glissantes.

Exemples tirés de la pratique.

Hôtel Beau-Rivage Palace, Lausanne



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DRIVE YOUR PERFORMANCE

The Strategic Management Context
Our EPM / CPM Services
EPM / CPM Framework & Approach
Toyota experience
Questions and answers

### **The Strategic Management Context**

Our EPM / CPM Services
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#### In troubled times, execution continues to be a major concern of most executives

#### THE WALL STREET JOURNAL.

WSJ.com

CAREERS | NOVEMBER 20, 2008, 12:21 A.M. ET

#### Executives Shift to Survival Mode

Work-Force Issues Move to Back Burner as Financial Worries Take Precedence

By CARL TUNA

Business executives are shuffling their priorities, as concerns about confidence and risk-management supplant work-force issues.

The Conference Board last month again surveyed the chief executives, chairmen and company presidents who were asked in July and August to list their top concerns. The differing results reflect the impact of the credit crunch, which deepened in September, and the slowing global economy.

Among the 190 executives who responded to both surveys, execution of business strategy remained the top priority. But nearly twice as many — 47% of respondents, up from 25% in late summer — said they were especially concerned about "speed, flexibility [and] adaptability to change." Global economic performance and financial risk were the fourth- and fifth-most-pressing concerns. Neither were among executives' top-10 priorities in the earlier poll.

		nagement rns among executives world-wide	Oct.					
Relative ra July/Aug.		Challenges	Cite challenge as being of 'greatest concern'					
1	1	Excellence in execution	55.4% 46.0%					
3	2	Consistent execution of strategy by top management	47.0 41.9					
7	3	Speed, flexibility, adaptability to change	24.5					
16	4	Global economic performance	17.2					
11	5	Financial risk, including liquidity, volatility, and credit risk	20.8					

Note: The global top 5 list is weighted by regional representation in global GDP as established by the International Monetary Fund

Source: The Conference Board

#### **Executive Challenges**

#### **Business Issues**

#### **Business Needs**

Difficulty gaining alignment of key resources to strategic goals and objectives

Strategic planning and scorecarding solution that promotes alignment

Setting guidance and meeting stakeholder expectations

Integrated solution for financial reporting and planning

Delivering timely and accurate information to internal and external audiences

Reporting and analysis environment that integrates data from multiple sources

Growing costs and complexity to meet global compliance requirements

Single solution that supports all global accounting and reporting standards

**The Strategic Management Context** 

#### **Our EPM / CPM Services**

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#### Our EPM / CPM services



# enabling an organization's strategy

- Automate Strategy Management Process
- Cascade Balanced Scorecards
- Manage Initiative Portfolios
- ·Link Initiatives to Strategic Objectives

linking it to the operational drivers that propel performance

- Driver Based Modeling
- •KPI Definition, Target Assignment
- Strategic, Financial and Operational Planning
- Budgeting, Forecasting

acquiring the data to make faster and better decisions

- Align BI & CPM Strategy to Corporate Strategy
- Analytic Architecture
- •Information Management

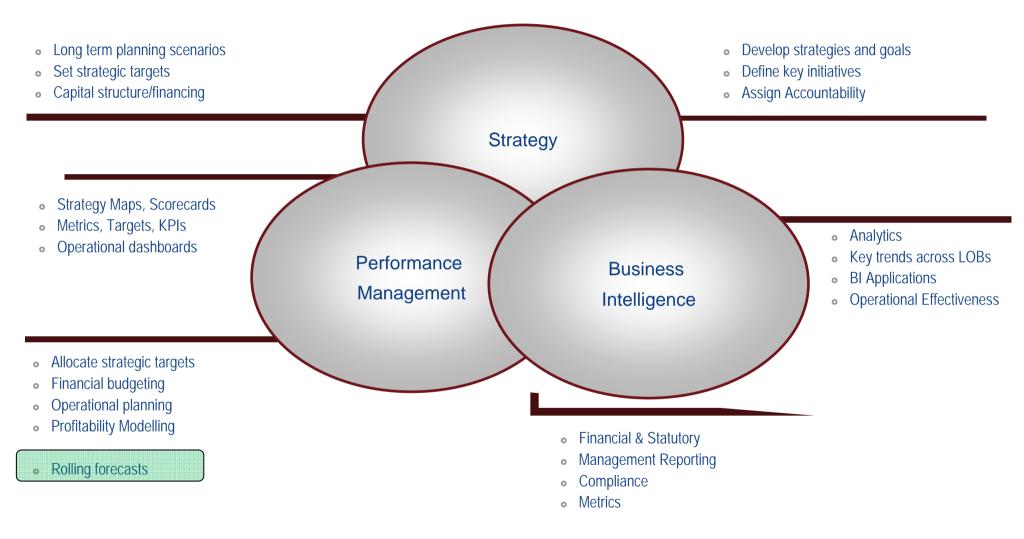
creating a permanent and robust process for managing organizational performance

- Scorecards
- Dashboards
- Analytics
- Financial, Management & Operational Reporting
- ·Business Strategy Reviews

#### **■ Business & Decision**

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## **Enterprise Performance Management components**



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Our EPM / CPM Services

## **EPM / CPM Framework & Approach**

Toyota experience **Questions and answers** 

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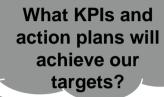
### Challenge: How to link Financial reporting an operational BI reporting to drive performance?

#### **Executive Team**



Are we executing our strategy?

**Business Manager** 



**Strategic Priorities** 

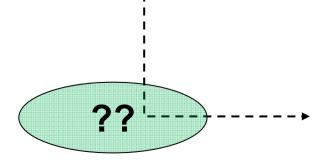
Does our plan reflect current business conditions?

**Finance Manager** 



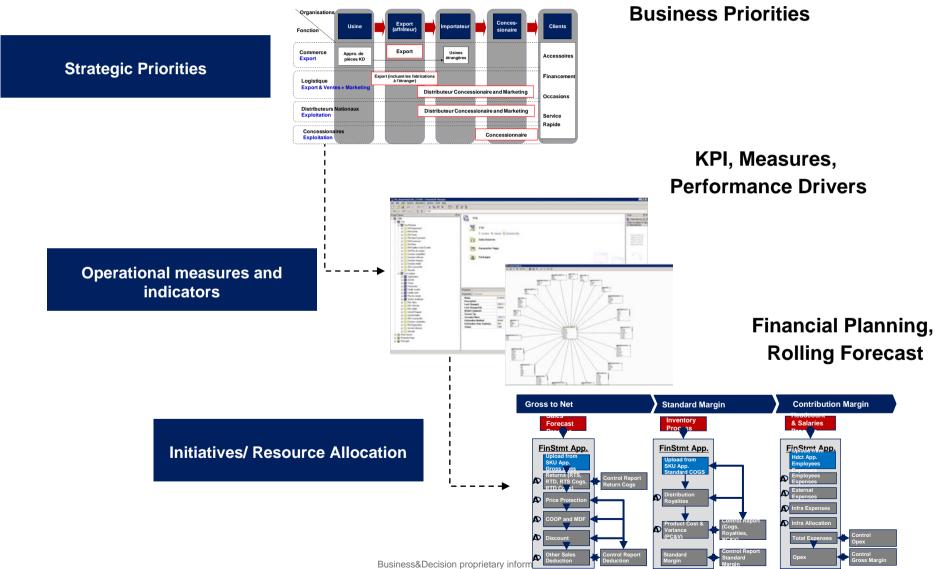
**Plans and Budgets** 

**Operational Drivers** 



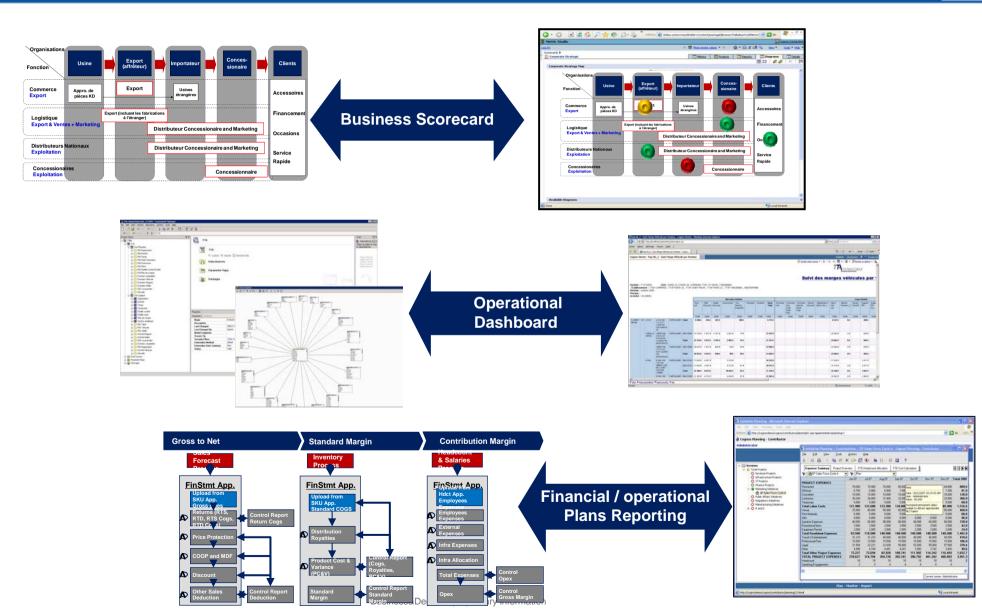
# ted strategy management process Business Priorities

Step 1: Align appropriate frameworks to support an integrated strategy management process



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#### Step 2: Use BI & CPM tools to enable and automate the integrated management process



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**Toyota experience** *Toyota: Company's presentation* 

Project context
Solution implemented
Solution added-value

**Questions and answers** 

# Toyota Tsusho Corporation Company's presentation



■ Fonded: July1948

Management : Junzo Shimizu - CEO

Shares: 64.936 billion Yen

Shareholders: Toyota Motor Corporation 21.7% Toyota Industries Corporation 11.2%

Turnover: 6 286.9 billion Yen (FY08)

Consolidated Net Results: 98.4 billion Yen (FY08)

Line of business: Import/Export, Retail, Insurance





# **Toyota Tsusho Corporation**

Group organization



Metal



Production & Electronic



Car business



Energy & Chemical industry



Food and beverage



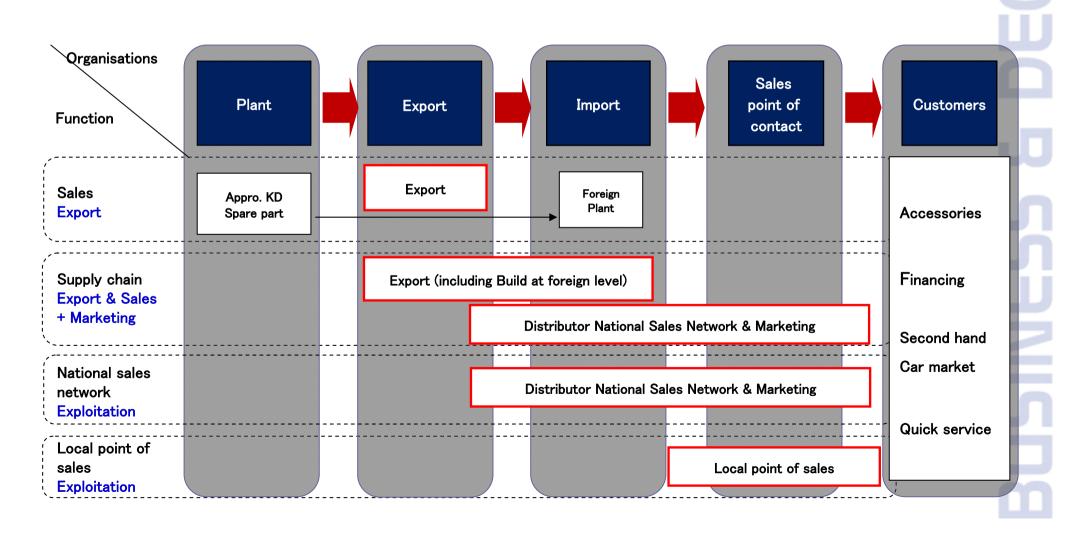
Raw material and final consumer products



Corporate/ Business

#### TTC: Car business

- Support expansion of Car sales round 142 countries, (including emerging markets)
- Brands : Toyota, Lexus, Daihatsu, Hino, Subaru & Suzuki



## Information System Roadmap 2008/2009

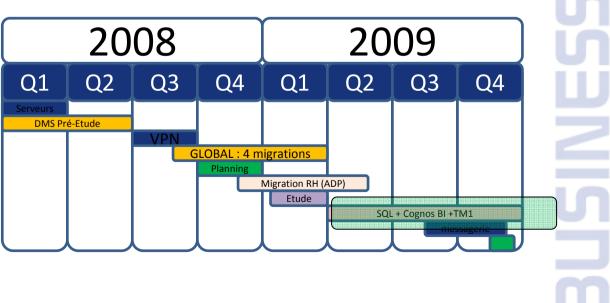
- 1. Stakes
- Time : Operational roll-out of complet ERP 01/04/09
- Functionalities Change management round PDCA initiative (Plan/Do/Check/Act)
- But : Système d'Informations partagées / Unifiées pour les Opérationnels et les Administratifs.

#### 2. Constraints

- Multiples reporting (Statutory / Management / Toyota France / fiscal)
- Human : limited resoruces
- DMS Choice

#### 3. Action plan:

■ TM1 is part of IS RoadMap....



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#### **Toyota experience**

Toyota: Company's presentation

#### Project context

Solution implemented Solution added-value

**Questions and answers** 

# Project context

- End 2008, Roll-out of Budget Reporting and Planning solution based on Cognos Planning (replace of complex « full » Excel process)
- Beginning 2009, implementation of complete ERP solution ERP : Reynolds & Reynolds
- Issues : Poor analytical system
  - ✓ How to manage and to Sales activities?
  - ✓ How to perform quick reporting to Distributor National Sales Network?
  - ✓ How to avoid complex calculation and cross check based on Excel and manual processes?
  - ✓ How to monitor and anticipate business decision?
- Solution :
  - ✓ Automate Management reporting based on ERP source of data
  - Provide to Management Performance management and analysis features

### Project objectives

- Implement a powerful solution:
  - ✓ Provide data quality and reconciliation between Accounting data and Management data
  - ✓ Monitor activities
  - ✓ Provide information to management and users
  - ✓ Analyze data based on dimensions (companies, car categorie,...)
  - ✓ Provide a secured environnement solution
  - ✓ Provide automation process for data sourcing
  - ✓ Provide a dynamic and flexible solution
- Solution should be implemented before ERP complete Roll-out

# 0|2|0

#### **Project Challenge**

- Feasability study:
  - ✓ reconciliation between Accounting data and Management data
- Project issues:
  - ✓ Migration from Development to Production ERP
  - ✓ Source of data not stabilized and checked (multi-sites, non data quality process)
  - ✓ Evolutive business rules, not shared,
  - ✓ Difficulties to validate functional design and new business rules
  - ✓ Quick and rationalized implementation process

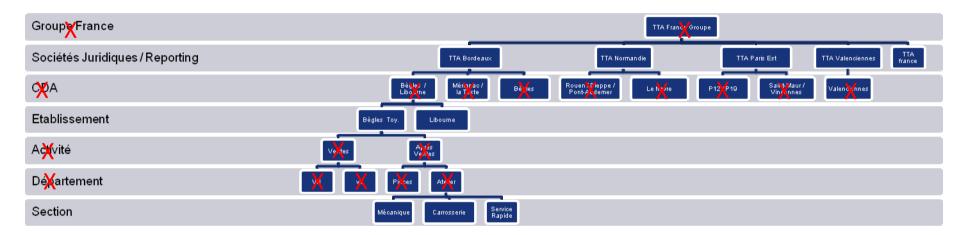
One unique flexible solution, easy to build and implement, answering pragmatic and short term requirements



**Evolutive Performance architecture, covering user-friendliness Functionalities like IBM-Cognos TM1 and IBM-Cognos BI** 

# Cognos BI / TM1 aims

- Poor DMS Analytical system
- Analytical accounting system not performent



#### 2. Solution

- On going Interface project (starting in 2004) Global-> Cognos => Start from existing "Upstream" (Extract of data) package
- Pre-study with Business & Decision on feasability and appropriate solution to build
- Identification of two distinct groups of users
  - ✓ Operational user who need detailed level if information => Cognos BI
  - ✓ Support functions who require « drill-down » features and agregated and intermediate level of data => TM1
- 2 dedicated Applications based on one unique SQL Platform (managing all "Upstream" processes and files (70).

### Cognos BI / TM1 Solution

#### 1. Principle

- All financial measures and KPIs which should be analyzed and/or communicated are based on « Financial and accounting » databases, including TM1, guarantee of accuracy of data:
- One financial thruth
- Provide consistency between financial figures and management figures (Invoiced hourly volume quantity, Purchased volume quantity, Sold quantity, Financing Sold quantity)

Only non financial event are dealing with non accounting data (Supplier Order, Customer purchase order,

Backlog)

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	Net sales Vehicle	1947 608,61	108	22	
	Net sales Used Car	195 762,25	40	0	
-	Net sales Parts	145 365, 15	0	0	_
	Net sales Workshop Net sales Others	124 023,15	0	0	_
_	Net COGS	(2200 230 56)			-
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	Cogs Used Car	172 956 23			
<u> </u>	Cogs Parts	(50 061,64)	-	-	****
	Cogs Workshop	(76 109,71)	0	0	
	Cogs Others	(5 890, 40)	0	0	
	Other Operational Revenue	79 948,76	0	0	
	Commission (Finance/Insurance)	10 894,76	0	0	
	Incentives/Bonus income Overall Personnel Expenses	69 054,00 (123 370,22)	0	0	
	Personnel Expenses (Vehicle )	(54 962,96)	0	ŏ	
	Personnal Expenses / Commissions on	(34 302,30)		٩	
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	Personnel Expenses (Service Admin.)	(19 387,39)	0	0	
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	Advertising Expenses	(6 782, 46)	0	0	
	Depreciation Expenses	(14 148,70)	0	0	
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	Reversal Used Car	0.00	ŏ	ŏ	
	Reversal Vehicle	2 965.07	Ö	ŏ	
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	Non-Operational Income	1 390,39	0	0	
	Non-Operational Expenses	(7 814,24)	0	0	

Net Profit (Loss)

Cube Finance - VUE\_PNL\_COGS\_MMR-View1

Par défaut - Section\_Analytique

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Business&Decision proprietary information

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EPM / CPM Framework & Approach

#### **Toyota experience**

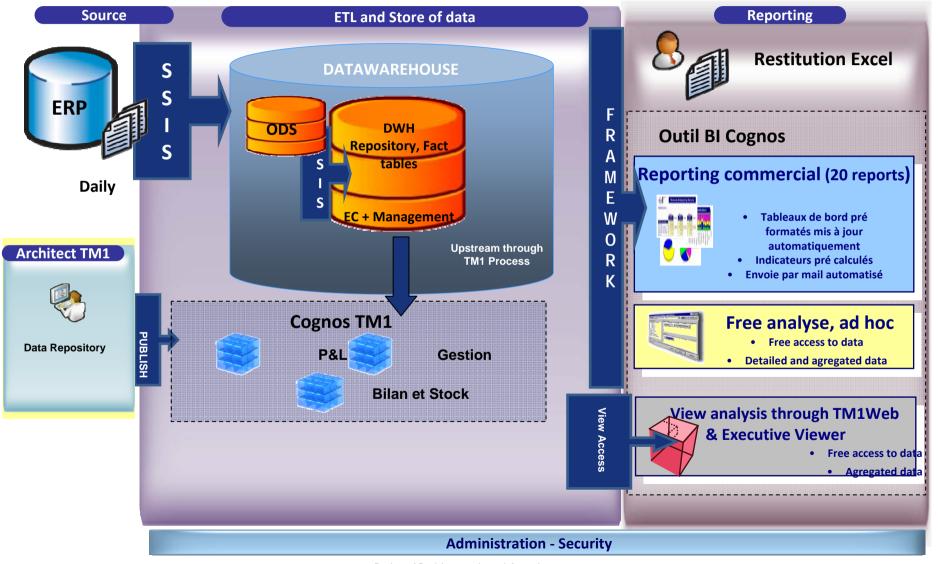
Toyota: Company's presentation Project context

#### Solution implemented

Solution added-value

**Questions and answers** 

## Solution implemented





### Top-Down analysis: vision 360, quick and easy-to-use

#### Cubes P&L and Balance Sheet

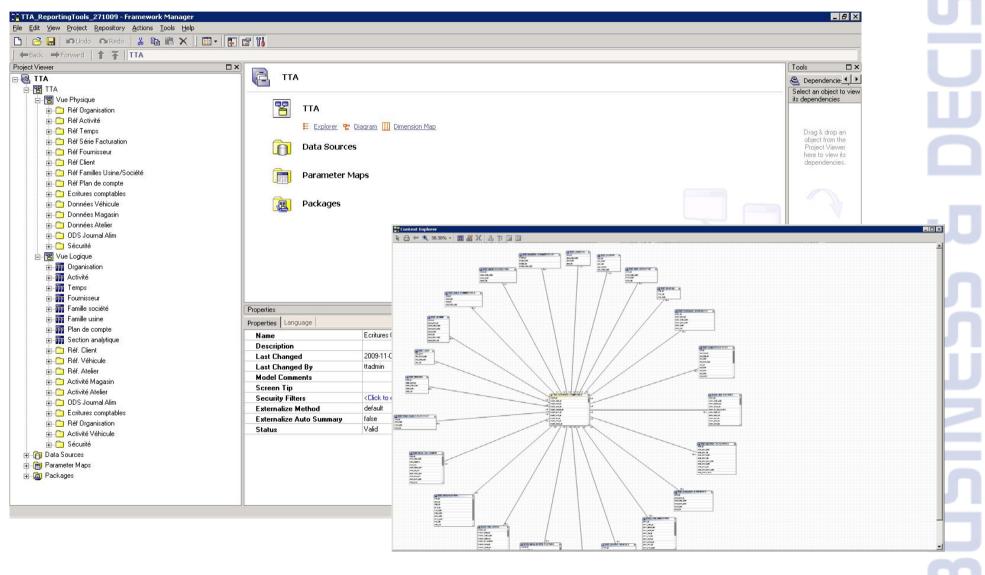
- ✓ Point of sales (Site, concession)
- ✓ Customer (Type of Customer)
- ✓ Product (Vehicle, service)
- ✓ Chart of accounts
- ✓ Time (Year, Month, Day), Exercice

#### Cube Management

- ✓ Point of sales (Site, concession, detailed Business unit)
- ✓ Customer (Type of Customer)
- ✓ Product (Vehicle, service)
- ✓ Vehicle Pack
- ✓ Time (Year, Month, Day), Exercice

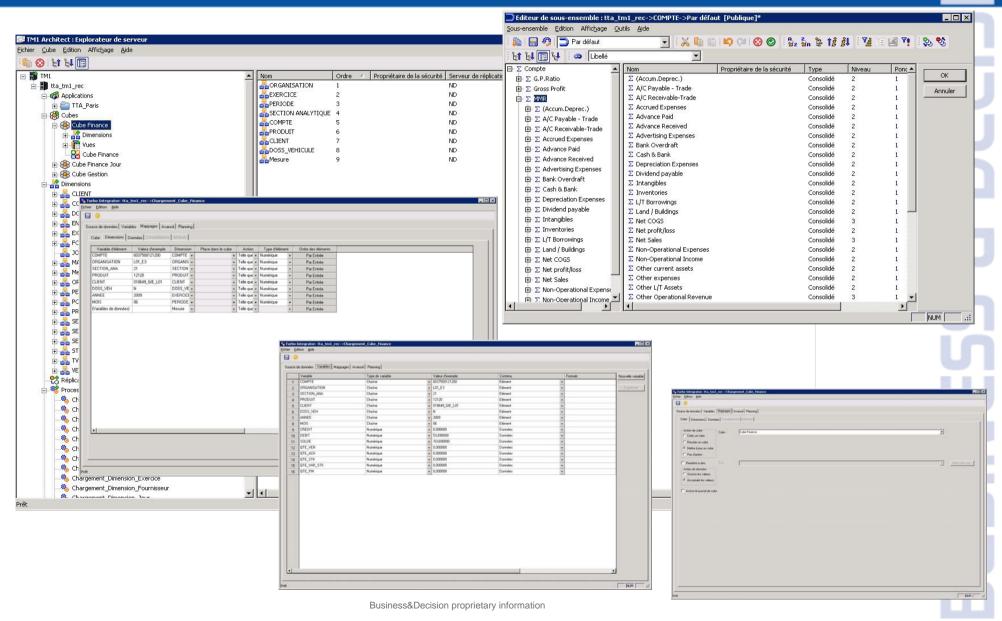
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## Framework Manager, Logical and Physical organisation



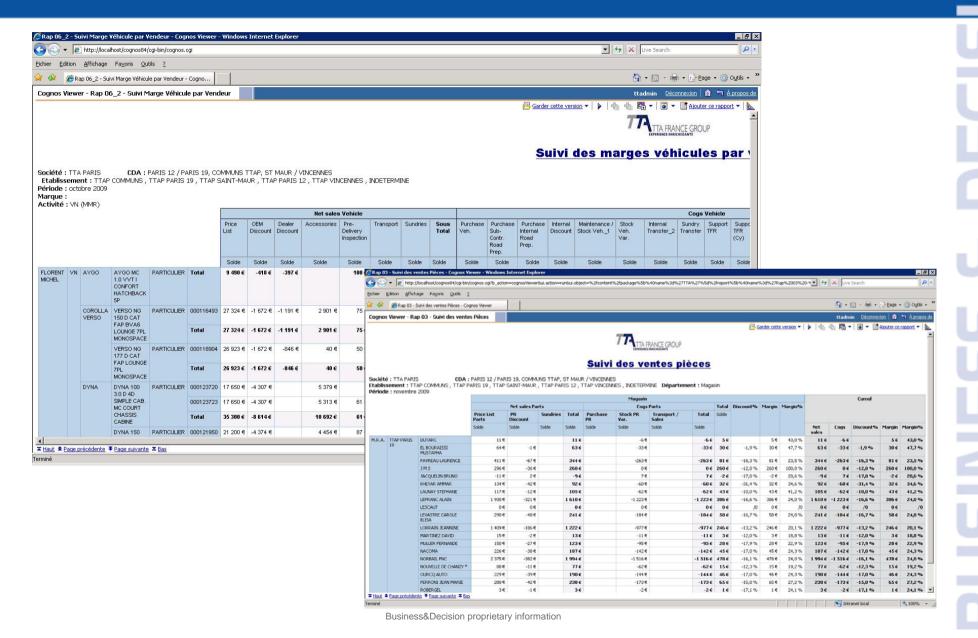
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#### TM1 Server

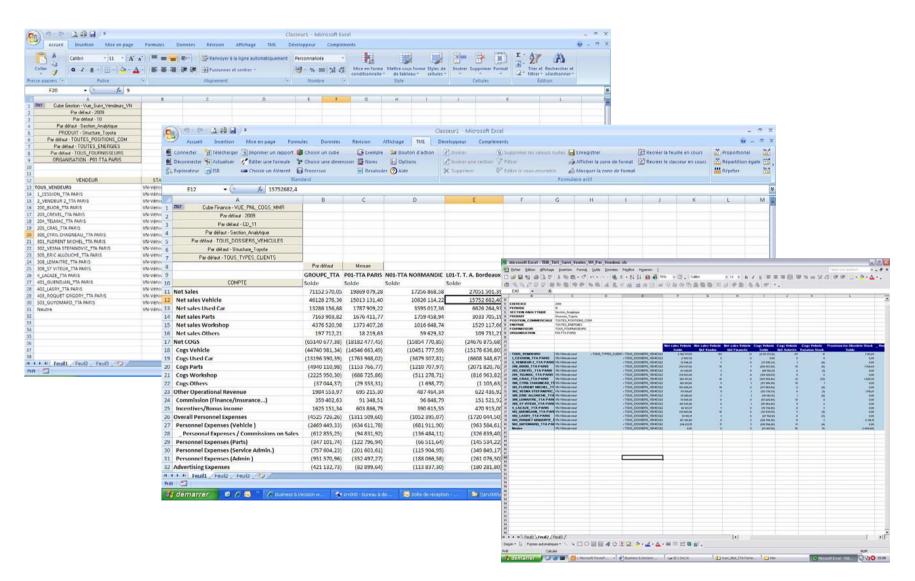




# Report Studio Reporting (bases on Datawarehouse)

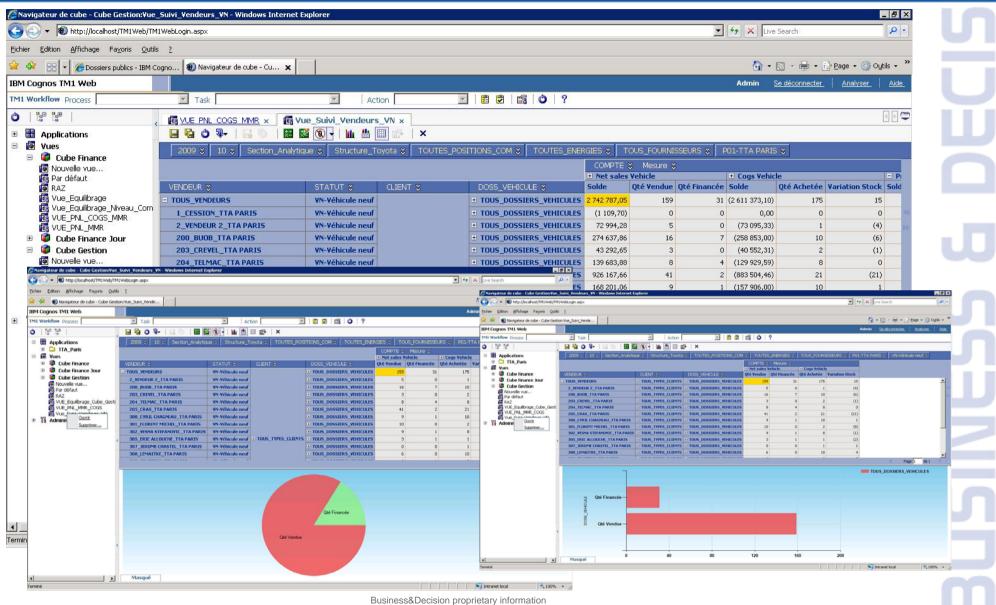


### TM1 Perspectives views



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#### TM1 Web views



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#### **Toyota experience**

Toyota: Company's presentation Project context Solution implemented

Solution added-value

**Questions and answers** 

#### Solution added value

- Consistency check between accounting and management set of data
- Centralised and secured data
- One unique repository shared between Vehicle and Legal structure
- Automation of reporting to commercial team
- Short Project Implementation cycles
- Dynamic analysis fonctionalities provided to Financial Planning & Analysis team
- Open and evolutive technical architecture : New cubes are « forecasted »
- Shared platform between modules : potential link with Cognos C8, Cognos TM1 & Cognos Planning
- Functional administration oriented Final user.

The Strategic Management Context
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Toyota experience

**Questions and answers** 

# Questions and answers



