



Highlights

- Helps ensure ongoing maintenance of your overall resilience solution with a customized governance program
 - Helps you implement your resilience program design by providing a detailed road map
 - Supports successful ongoing management of your resilience program through policies, standards and guidance
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Business resilience program governance design

Develop your business resilience governance structure

Do you have the resources and expertise needed to design a governance structure that can keep your resilience strategies and plans current, as well as meet the demands of business and industry regulators? Are you unsure of how to create a comprehensive resilience program that governs and maintains your resilience solution? You need an efficient way to develop, implement and manage a resilience program that efficiently leverages your investments.

IBM Resiliency Consulting Services – resilience program design can help you define a comprehensive, customized resilience program that integrates your unique business and IT requirements. Whether you need to enhance and update your current resilience program or create a new one, IBM experts can help you develop a tactical plan to implement or improve your governance structure. We can help you implement prioritized changes and identify gaps, so you can maintain the right level of oversight to help ensure your resilience program stays up to date with changing business and regulatory requirements.

Designing a governed, maintained resilience structure

The resilience program design offering defines and documents a comprehensive, customized program to help you govern and maintain resilience plans, procedures, processes, business and IT solutions. We can help you outline responsibilities and design processes to help ensure your resilience plans and procedures are kept current, tests are run regularly and resources understand their roles in the event of a disruption. We can also help you identify ways to measure annual progress, integrate with a risk management program and bridge gaps between business and IT.



Providing a detailed road map for your resilience program implementation

We can help you develop a customized road map to build, improve or initially implement the structured governance and maintenance of your resilience program. IBM business continuity and resilience experts can then help you prioritize projects designed to improve execution, crisis management, regulatory compliance and risk management practices. We offer a comprehensive approach to designing a resilience program, including strategy and vision, organization and human resources, crisis management, regulatory compliance and risk management practices, and integrating business and IT processes.

Offering guidance for successful ongoing resilience program management

IBM consultants can offer recommendations for defining, managing and improving your resilience program's organization and structure to help you manage constantly changing business and regulatory requirements. We can work with you to define the success of your program through criteria and metrics that measure the progress of each tactical initiative. In addition, we can help you document policies and standards to guide users on how they will keep your resilience plans up to date, execute tests, measure impact to identify business processes to protect and mitigate risk.

Why IBM?

IBM offers business continuity and resilience experts who leverage our intellectual capital gathered from practical experience to detect gaps and create a viable action plan to help you move to the next level in managing your resilience program. We have more than 40 years of experience in business continuity, disaster recovery, high availability and security management and have developed plans and procedures for customers in virtually every industry.

For more information

To learn more about the IBM Resiliency Consulting Services - planning and design - resilience program design offering, please contact your IBM marketing representative or IBM Business Partner, or visit the following website: ibm.com/services/continuity



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Route 100
Somers, NY 10589 U.S.A.

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