VOLUME AO5 MACHINE $4381-0011647$ MODEL MOZ SYSTEN OOOOJYP NCLE SCHEO SHIP OOIOOIOO

| Page | NUN SH | TIILE |  |  |
| :---: | :---: | :---: | :---: | :---: |
| EAOO5 |  | TItLe | Page |  |
| EAO 10 |  | RC 11 | 0064 | CE |
| EAO20 |  | RC 11 | D074 | OE |
| EAO25 |  | RC 11 | 0094 | OE |
| EA030 |  | RC 11 | C094 | OE |
| EAO35 |  | RC 11 | 0113 | OE |
| EAO40 |  | RC 11 | 1585 | OE |
| EA045 |  | RC 11 | 1585 | OE |
| EAO50 |  | RC 11 | 1585 | OE |
| EAO55 |  | RC 11 | 1585 | OE |
| EA060 |  | RC 11 | 1575 | OE |
| EA065 |  | RC 11 | 1575 | CE |
| EAO 70 |  | RC 11 | D145 | OE |
| EA075 |  | RC 11 | D155 | CE |
| EAO9O |  | RC 11 | 1565 | OE |
| EAOS 5 |  | RC 11 | D194 | OE |
| EA100 |  | RC 11 | 0204 | OE |
| EAILO |  | RC 11 | 1535 | OE |
| EA115 |  | RC 11 | D264 | OE |
| EA120 |  | RC 11 | D274 | OE |
| EAL 25 |  | RC 11 | D274 | OE |
| EA130 |  | RC 11 | D294 | OE |
| EA135 |  | RC 11 | D294 | OE |
| EA140 |  | RG 11 | 0314 | OE |
| EA145 |  | RC 11 | 0324 | OE |
| EA150 |  | RC 11 | 0324 | OE |
| EA155 |  | RC 11 | 1545 | OE |
| EA1 60 |  | RC 11 | D354 | OE |
| EA165 |  | RC 11 | D364 | OE |
| EA170 |  | RC 11 | 0364 | OE |
| EA175 |  | RC 11 | 0574 | OE |
| EA180 |  | RC 11 | D574 | OE |
| EA185 |  | RC 11 | 0584 | OE |
| EA190 |  | RC 11 | D584 | OE |
| EA195 |  | RC 11 | 0594 | OE |
| EA200 |  | RC 11 | D594 | OE |
| EA 205 |  | RC 11 | 0644 | OE |
| EA210 |  | RC 11 | D644 | OE |
| EA215 |  | RC ID | D013 | OE |
| EA220 |  | RC 10 | D023 | OE |
| EA225 |  | RC 10 | D043 | OE |
| EA230 |  | RC 1D | D043 | OE |
| EA235 |  | RC 10 | 0185 | OE |
| EA240 |  | RC 10 | 0185 | OE |
| EA245 |  | RC 10 | 0383 | CE |
| EA 250 |  | RC 10 | 0233 | OE |
| EA255 |  | RC 10 | 0433 | OE |
| EA260 |  | RC 10 | 0453 | OE |
| EA265 |  | RC 10 | D603 | OE |
| EA2 70 |  | RC 14 | A154 | OE |
| EA275 |  | RC 14 | A154 | OE |
| EA280 |  | RC 14 | A164 | OE |
| EA 285 |  | RC 14 | A174 | OE |
| EA290 |  | RC 14 | A484 | OE |
| EA295 |  | RC 14 | A484 | CE |
| EA300 |  | RC 14 | A484 | OE |
| EB005 |  | RC 11 | A144 | OE |
| EB015 |  | RC 11 | A184 | OE |
| EBO 25 |  | RC 11 | A 644 | OE |
| EB035 |  | RC 11 | 5214 | OE |
| E8045 |  | RC 11 | 5214 | OE |
| EBU55 |  | RC 11 | 5384 | OE |
| E8065 |  | RC 11 | 1164 | OE |
| EBU 75 |  | RC 11 | 5394 | OE |
| EBO 85 |  | RC 11 | 5394 | OE |
| ED005 |  | PWR RE | EPAIR | VER |


| PART NUM | EC Num |
| :---: | :---: |
| 0000445998 | A02220 |
| $0000445 ¢ 99$ | A02214 |
| 0000446000 | A02214 |
| 0000446001 | A02215 |
| 0000446002 | A02215 |
| 0000446003 | A02214 |
| 0000446004 | A02217 |
| 0000446005 | A02217 |
| 0000446006 | A02217 |
| 0000446007 | A02217 |
| 0000446008 | A02220 |
| 0000446009 | A02220 |
| 0000446010 | A02214 |
| 0000446011 | A02214 |
| 0000446014 | A02215 |
| 0000446015 | A02214 |
| 0000446016 | A02214 |
| 0000446018 | A02220 |
| 0000446019 | A02214 |
| 0000446020 | A02219 |
| 0000446021 | A02214 |
| 0000446022 | A02215 |
| 0000446023 | A02215 |
| 0000446024 | A02214 |
| 0000446025 | A02214 |
| 0000446026 | A02214 |
| 0000446027 | A02220 |
| 0000446028 | A02214 |
| 0000446029 | A02219 |
| 0000446030 | A02214 |
| 0000446031 | A02215 |
| 0000446032 | A02217 |
| 0000446033 | A02219 |
| 0000446034 | A02214 |
| 0000446035 | A02219 |
| 0000446036 | A02214 |
| 0000446037 | A02219 |
| 0000446038 | A02215 |
| 0000446039 | A02214 |
| 0000446040 | A02214 |
| 0000446041 | A02217 |
| 0000446042 | A02214 |
| 0000446043 | A02217 |
| 0000446044 | A02217 |
| 0000446045 | A02214 |
| 0000446046 | A02214 |
| 0000446047 | A02214 |
| 0000446048 | A02214 |
| 0000446049 | A02214 |
| 0000446050 | A02220 |
| 0000446051 | A02219 |
| 0000446052 | A02220 |
| 0000446053 | A02220 |
| 0000446054 | A02214 |
| 0000446055 | A02214 |
| 0000446056 | A02214 |
| 0000447378 | A02220 |
| 0000447379 | A02220 |
| 0000447380 | A02220 |
| 0000447381 | A02216 |
| 0000447382 | A02216 |
| 0000447383 | A02217 |
| 0000447384 | A02216 |
| 0000447385 | A02217 |
| 0000447386 | A02217 |
| 0000447363 | A02216 |


FEATURE B/M OR B/N
-W. 0002676390
-W. 0002676390
-W. 0004473536
-W. 0004473536
-W. 0002676390
-H. 0002676390
-h. 0002676390
-W. 0002676390
-H. 0002676390
-W. 0002676390
-W. 0002676390
-W. 0002676390
-W. 0004473536
-W. 0002676390
-h. 0002676390
-W. 0004473536
-W. 0002676390
-W. 0002676390
-W. 0002676390
-W. 0004473536
.W. 0004473536
.W. 0004473536
-W. 0004473536
.W. 0002676390
-W. 0002676390
-W. 0002676390
-W. 0004473536
-W. 0004473536
-H. 0004473536
-W. 0004473536
-W. 0004473536
-W . 0004473536
-W. 0004473536
-h. 0004473536
.W. 0004473536
-W. 0004473536
.W. 0002676390
-W. 0002676390
-W. 0004473536
-H. 0002676390
-W. 0002676390
-W. 0004473536
-W. 0004473536
.W. 0004473536
-W. 0004473536
W. W. 0004473536
.W. 0004473536
-W. 0004473538
-W. 0004473538
-W. 0004473538
-W. 0004473538
-W. 0004473538
-W. 0004473538
-w. 0004473538
-W. 0004473538
-W. 0004473536

## 



| Seq EA005 | PN 0445998 <br> Pg 1 of 2 |
| :--- | :--- | :--- | :--- | :--- | :--- |

[^0]The drawings and specifications contained herein shall not be reproduced in whole or in part without written permission.
IBM has prepared this maintenance manual for you in the use for installation maintenance, or repair of the specific machine indicated. IBM makes no representation that it is suitable for any other purpose.
Information contained in this manual is subject to change from time to time. Any such change will be reported in subsequent revisions or Technical Newsletters.
It is possible that this material may contain reference to, or information about IBM products (machines and programs), programming, or services that are not announced in your country. Such references or information must not be construed to mean that IBM intends to announce such IBM products, programming, or services in your country
Publications are not stocked at the address below; requests for IBM publication should be made to your IBM representative or to the IBM branch office serving your locality.
A form for reader's comments is provided in Volume A01 of this publication. If the form has been removed, comments may be addressed to IBM Corporation, Processor Maintenance Information Development, Department X65, P.O. Box 6, Endicott, NY,
U.S.A. 13760. IBM may use or distribute whatever information you supply in any way it U.S.A. 13760 . IBM may use or distribute whatever informa
believes appropriate without incurring any obligation to you.
$\square$

## Ref Codes 11D0640E, 11D0650E



PR 1901

These Ref Codes indicate the PS109 UV sense line was below +2.4 Vdc after the start line to PS109 was set on.
Possible causes:

- 01A-A2C2 optoisolator card
- 01A-A2E2 sense card

01A-A2 board

- PS109
- PS109 UV sense line open or grounded.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select option $F$ (stop after +5 V start). <br> 6. Measure for +5 Vdc at the following points: <br> - lead to 01A-A2E2P08 <br> + lead to 01A-A2E2J02. A |
| 2 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Exchange 01A-A2E2 card. <br> 3. Go to step 12. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2C2D08 B <br> + lead to 01A-A2C2J06 |
| 4 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 12. |


$\square$

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2C2D08 <br> + lead to 01A-A2C2G06. |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 12. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> 1. - lead at 01A-A2A4D08 $\square$ <br> 2. + lead at 01A-A2A4B05. |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 12. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS109 J/P01-4 $\square$ |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable between PS109 J/P01 and 01A-A2A4. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 12. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS109. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 12. |
| 12 | Go to Instructions column. | 1. If still failing, the sense line may be shorted isolate to one of the following: <br> 01A-A2E2 card <br> 01A-A2C2 card <br> PS109 <br> 01A-A2 board <br> Cable from 01A-A2A4 to PS109 J/P01. <br> 2. Set PCC CB1 and CB2 on. <br> 3. Go to page PR 5001. |


$\left.\begin{array}{|l|l|l|l|l|l|}\hline \text { Seq EA020 } & \begin{array}{l}\text { PN 0446000 } \\ \text { Pg 2 of 2 }\end{array} \\ \hline\end{array} \begin{array}{|l|l|l|l|l|}\hline \text { EC A02214 } \\ 15 \text { SEP } 83\end{array}\right)$

## Ref Codes 11D0940E, 11D0950E

These Ref Codes indicate the door to the 01A-B2 board is open or the sense line is failing.

## Possible causes

- Open 01A-B2 plenum door
- 01A-A2E2 sense card
- 01A-A1U2 sense card
- 01A-B2 interlock switch.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Ensure door to 01A-B2 board is closed and the twist lock is tightened. <br> Note: If door was open, try powering up before continuing. <br> 3. If power is complete, return to original repair procedure or page PR 5001. <br> 4. Set CE Mode switch to CE Mode. <br> 5. Press service panel Power On. <br> 6. Measure for +4 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2G02. A |
| 2 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Go to step 25. |
| 3 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> B <br> + lead at 01A-A1U2G02. $\square$ |
| 4 | Is voltage greater than +22 Vdc ? | Go to step 12. |



If power is complete, return to original repair procedure or page PR 500 ress service panel Power On. Measure for +4 Vdc at the following

- lead at 01A-A2E2D08

Set service panel Power Off switch to Power Off and then back to Norm Exchange 01A-A2E2 card
Go to step 25
Go to Instructions Measure for +24 Vdc at the following
lead at 01A-A2E2D08 Go to step 12.


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2A2D06. |
| 6 | Is voltage greater than +22 Vdc ? | Go to step 20. |
| 7 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at frame ground. <br> + lead at both sides of 01A-A1B2 <br> board interlock switch. |
| 8 | Is voltage greater than +22 Vdc on only one side of interlock switch? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange interlock switch. <br> 4. Go to step 25. |
| 9 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2A2D12. |
| 10 | Is voltage greater than +22 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 2 \mathrm{~A} 2$ to 01A-A1B2 interlock switch. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Go to step 25. |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Go to step 25. |
| 12 | Go to Instructions column. | Measure for +4 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A1U2J04 |


| Step | Conditions | Instructions |
| :--- | :--- | :--- |
| 13 | Is voltage greater than <br> t2.5 Vdc? <br> column. | Go to step 15. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 21 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Go to step 25. |
| 22 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A2E1E08. |
| 23 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{YN}$ to 01A-A2YB. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Go to step 25 . |
| 24 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Go to step 25. |
| 25 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Check all cables and cards for proper seating in the following areas: <br> 01A-A1 board <br> 01A-A2 board <br> 01A-B2 board interlock. <br> 4. Reset any tripped CPs. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Go to page PR 5001. |



This Ref Code indicates that the PS104 UV sense line was above +0.8 Vdc after a power off sequence was started.
Possible cause:

- PS104.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> DANGER <br> 300 Vdc. <br> 3. Exchange PS104. <br> 4. Go to page PR 5001. |



These Ref Codes indicate the line voltage or 24 V bias is missing to PS104 or the 300 Vdc bulk sense line is failing
Possible causes:

- 01A-A2C2 optoisolator card
- 01A-A2E2 sense card
- PS104 F9
- PS104
- PS103
- TR104 CP2.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Check PS104 F9. |
| 2 | Is F9 good? | 1. If TR104A, B, C are installed, go to step 32. <br> 2. Go to step 7. |
| 3 | Is F9 open? | 1. Exchange F9. <br> 2. Press service panel Power On. |
| 4 | Is power complete or is there a different Ref Code? | Go to page PR 5001. |
| 5 | Is the same Ref Code displayed? | Check for open PS104 F9. |
| 6 | Is F9 open? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS104. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Go to step 48. |




Note: UV sense is ground with PU power off; 1.5 V with PU power on.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 7 | Go to Instructions column. | 1. Did you answer step 2 correctly about TR104? <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect cable at PCC J/P14. <br> 4. Press service panel Power On. <br> 5. Select the Diagnostic Power Up (QWD) screen. <br> 6. Select option B (stop after K4 picked). <br> 7. Measure for line voltage at the following points: $\text { PCC J14-1 to } 2$ <br> PCC $114-2$ to 3 A <br> PCC J14-1 to 3 <br> (on PCC box). <br> Note: For line voltage value, see label on PCC box. |
| 8 | Is line voltage missing at any point? | Go to step 27. |
| 9 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect cable at PS104 J14. <br> 3. Press service panel Power On. <br> 4. Select the Diagnostic Power Up (QWD) screen. <br> 5. Select option B (stop after K4 picked). <br> 6. Measure for +24 Vdc at the following points: <br> - lead at PS104 J/P02-2 <br> + lead at PS104 J/P02-1. B |
| 10 | Is voltage greater than +22 Vdc ? | Go to step 14. |
| 11 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at PS103 $\mathrm{J} /$ P05-10 <br> + lead at PS103 J/P05-12. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 12 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS $104 \mathrm{~J} / \mathrm{PO} 2$ to PS103 J/P05. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Go to step 48. |
| 13 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Go to step 48. |
| 14 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS104 J/P03-1. |
| 15 | Is voltage +0.8 to +1.5 Vdc? | Go to step 18. |
| 16 | Is voltage greater than +1.5 Vdc ? | Go to step 22. |
| 17 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS104. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Go to step 48. |
| 18 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2J05. |




| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 19 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Exchange 01A-A2E2 card. <br> 3. Go to step 48. |
| 20 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2D13. $\square$ |
| 21 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Go to step 48. |
| 22 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2X2D08 <br> + lead at 01A-A2C2B13. $\square$ |
| 23 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Exchange 01A-A2C2 card. <br> 3. Go to step 48. |
| 24 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2X2D08 <br> + lead at 01A-A2A2D02. |
| 25 | Is voltage greater than +0.8 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Go to step 48. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 26 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS104 J/PO3 to 01A-A2A2. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Go to step 48. |
| 27 | Go to Instructions column. | Measure for line voltage at the following points: <br> PCC K04-L1 to L2 <br> PCC KO4-L2 to L3 <br> PCC K04-L1 to L3. <br> Note: For line voltage value, see label on PCC box. |
| 28 | Is line voltage missing at any point? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC KO4 to PCC TB2. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Go to step 48. |
| 29 | Go to Instructions column. | 1. Measure for line voltage at the following points: $\begin{aligned} & \text { PCC KO4-T1 to T2 } \\ & \text { PCC K04-T2 to T3 } \\ & \text { PCC K04-T1 to T3. } \end{aligned}$ <br> Note: For line voitage value, see label on PCC box. <br> 2. Select the Partial Power Up/Down (QWW) screen. <br> 3. Select UP (power-up the processor only). <br> Note: Voltage is present for about four seconds. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 30 | Is line voltage missing at any point? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PCC KO4. <br> 4. Go to step 48. |
| 31 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC K04 to PCC J/P14. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Go to step 48. |
| 32 | Go to Instructions column. | 1. Check for tripped TR104 CP2. <br> 2. If tripped, reset CP2. <br> 3. Press service panel Power On. |
| 33 | Is power complete or is a different Ref Code displayed? | Go to page PR 5001. |
| 34 | Is TR104 CP2 tripped? | 1. Isolate to one of the following: <br> PS104 <br> TR104A <br> TR104B <br> TR104C <br> TR104 CP2. <br> 2. Exchange defective FRU. <br> 3. Go to step 48. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 35 | Go to Instructions column. | 1. Set CE Mode switch to CE Mode. <br> 2. Disconnect cable at PS104 J/P14. <br> 3. Press service panel Power On. <br> 4. Select the Diagnostic Power Up <br> (OWD) screen. <br> 5. Select option B <br> (stop after K4 picked). <br> 6. Measure for 127 Vac at the following points (see note): <br> PS104 J14-1 to frame ground PS104 J14-2 to frame ground $\square$ PS104 J14-3 to frame ground (cable end). <br> Note: Voltage range is plus or minus 15 percent. |
| 36 | Is ac voltage present at all points? | Go to step 9. |
| 37 | Go to Instructions column. | 1. Press ENTER to end Diagnostic Stop. <br> 2. Disconnect cable at PCC J/P14. <br> 3. Select the Diagnostic Power Up (OWD) screen. <br> 4. Select option B (stop after K4 picked). <br> 5. Measure for line voltage at the following points: <br> PCC J14-1 to 2 <br> PCC J14-2 to 3 <br> PCC J14-3 to 1 <br> (on PCC box). <br> Note: For line voltage value, see label on PCC box. |
| 38 | Is line voltage missing at any point? | Go to step 27. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 39 | Go to Instructions column. | 1. Press ENTER to end Diagnostic Stop. <br> 2. Reconnect cable at PCC J14. <br> 3. Select the Diagnostic Power Up (QWD) screen. <br> 4. Select option B (stop after K4 picked). <br> 5. Measure for line voltage at the following points (see note): <br> TR104 TB3-1 to 2 <br> TR104 TB3-2 to 3 <br> TR104 TB3-3 to 1. <br> Note: For line voltage value, see lable on PCC box. |
| 40 | Is line voltage missing at any point? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from TR104 TB3 to PCC J/P14. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Go to step 48. |
| 41 | Go to Instructions column. | Measure for 220 Vac at the following points (see note): <br> TR104A TB1-1 to 3 <br> TR104B TB1-1 to 3 <br> TR104C TB1-1 to 3. <br> Note: Voltage range is plus or minus 15 percent. |
| 42 | Is ac voltage missing at any point? | 1. Isolate to one of the following: <br> Cable from TR104 TB3 to CP2 <br> Cable from TR104 TB3 to TR104A, TR104B, and TR104C TR104 CP2. <br> 2. Exchange defective FRU. <br> 3. Go to step 48. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 43 | Go to Instructions column. | Measure for 127 Vac at the following points (see note): <br> TR104 TB4-1 to frame ground TR104 TB4-2 to frame ground TR104 TB4-3 to frame ground. <br> Note: Voltage range is plus or minus 15 percent. |
| 44 | Is ac voltage missing at TB4-1? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange TR104A. <br> Note: Check cable connectors for pushed in pins and seating before exchanging TR104A. <br> 4. Go to step 48. |
| 45 | Is ac voltage missing at TB4-2? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange TR104B. <br> Note: Check cable connectors for pushed in pins and seating before exchanging TR104B. <br> 4. Go to step 48. |
| 46 | Is ac voltage missing at TB4-3? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange TR104C. <br> Note: Check cable connectors for pushed in pins and seating before exchanging TR104C. <br> 4. Go to step 48. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 47 | Is ac voltage missing at all points? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from TR104 TB4 to PS104. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Go to step 48. |
| 48 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Check all cables and cards for proper seating in the following areas: <br> PS103 <br> PS104 <br> PCC box <br> 01A-A2 board <br> TR104A (if present) <br> TR104B (if present) <br> TR104C (if present) <br> TR104 CP2 (if present). <br> 3. Reset any tripped CPs. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



These Ref Codes indicate a short in the PS107 +6 Vdc distribution.

## Possible causes:

- PS107

Short in PS107 voltage distributio

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect PS107 J/P04, J/P05, and J/P06 (if present). <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (OWW) screen. <br> 6. Select UP (power-up processor only). |
| 2 | Is the displayed Ref Code 11D1350E? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS107. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 25. |
| 3 | Is there a cable in PS107 P06? | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reconnect PS107 PO6. <br> 4. Select the Partial Power Up/Down (QWW) screen. <br> 5. Select UP <br> (power-up processor only). <br> 6. If Ref Code 11D1350E is displayed, go to step 14. <br> 7. Go to step 4. |




| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 8 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall one card in the 01A-A3 board. <br> 4. Select Partial Power Up/Down ( OWW ) screen. <br> 5. Select UP (power-up processor only). |
| 9 | Is the displayed Ref Code 11D1350E? | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Exchange card just reinstalled. <br> 4. Repeat steps 8,9 , and 10 until all cards have been reinstalled; then go to step 25. |
| 10 | Go to Instructions column. | 1. Repeat steps 8,9 and 10 until all cards have been reinstalled; then go to step 25. |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect the cables at 01A-A3ZB, 01A-A3ZF, 01A-A3YC, and 01A-A3YG. <br> 3. Disconnect cable at 01A-A3YH (card side). <br> 4. Measure the resistance at the following points: <br> - lead at frame ground <br> + lead at 01A-A3V1D08. |
| 12 | Is a short indicated? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange 01A-A3 board. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to step 25. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange cable from 01A-A2A5 to 01A-A3YH. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to step 25. |
| 14 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Disconnect cable at 01A-A1YB. <br> 4. Select the Partial Power Up/Down (OWW) screen. <br> 5. Select UP (power-up processor only). |
| 15 | Is the displayed Ref Code 11D1350E? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS107 J/PO6 to 01A-A1YB. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 25 . |
| 16 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect cable at 01A-A1YB. <br> 3. Remove the 01A-A1B2 and 01A-A1C2 cards. <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 17 | Is the displayed Ref Code 11D1350E? | Go to step 22. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 18 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reinstall 01A-A1B2 card. <br> 3. Press service panel Power On. <br> 4. Select the Partial Power Up/Down (OWW) screen. <br> 5. Select UP (power-up processor only). |
| 19 | Is the displayed Ref Code 11D1350E? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Exchange 01A-A1B2 card. <br> 3. Go to step 25. |
| 20 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reinstall $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{C} 2$ card. <br> 3. Press service panel Power On. <br> 4. Select the Partial Power Up/Down ( OWW ) screen. <br> 5. Select UP (power-up processor only). |
| 21 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Exchange 01A-A1C2 card. <br> 3. Go to step 25. |
| 22 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Disconnect cable at 01A-A1YB (pin side). <br> 4. Disconnect the cable at 01A-A1ZC (card side). <br> 5. Measure the resistance at the following points: <br> - lead at frame ground <br> + lead at 01A-A1H6C04. |


| Step | Conditions | Instructions |
| :--- | :--- | :--- |
| 23 | Is a short indicated? | 1. <br> 2. |
| 24 | Exchange 01A-A1 board. <br> Go to step 25. |  |
| column. Instructions | 1. |  |
| Exchange cable from 01A-A2B5 to |  |  |
| 01A-A1ZC. |  |  |
| Note: Check board for bent pins and <br> cable connector for pushed in pins <br> and seating before exchanging cable. |  |  |
| column. | 2.Go to step 25. |  |



These Ref Codes indicate that the PS107 OV sense line was below $\mathbf{+ 2 . 4}$ Vdc after the start line was turned on. Possible cause:

- PS107.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS107. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$ PR 1961

## Ref Codes 11D1540E, 11D1550E

These Ref Codes indicate the PS107 UV sense line was below $\mathbf{+ 2 . 4}$ Vdc after the start line to PS107 was set on.

## Possible causes:

- 01A-A2C2 optoisolator card
- 01A-A2E2 sense card
- PS107
- PS107 UV sense line open or grounded

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select Option H (stop after +6 V start). <br> 6. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2J09. |
| 2 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2J11. |
| 4 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2G11. $\square$ |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D08 <br> + lead at 01A-A2B11. $\square$ |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS107 J/P01-4 |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable between PS107 J/PO1 and 01A-A2A4. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS107. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 14 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Check all cables and cards for proper seating in the following areas: $\begin{aligned} & \text { PS108 } \\ & \text { 01A-A4 board } \end{aligned}$ 01A-A2 board. <br> 3. Reset any tripped CPs. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

## Ref Codes 11D1940E, 11D1950E

These Ref Codes indicate that the PS108 OV sense line was below +0.8 Vdc after the start line was turned on.

## Possible cause:

- PS108.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

## Ref Codes 11D2040E, 11D2050E

These Ref Codes indicate the PS108 UV sense line was below $\mathbf{+ 2 . 4} \mathrm{Vdc}$ after the start line to PS108 was set on
Possible causes:

- 01A-A2C4 optoisolator card
- 01A-A2E2 sense card
- 01A-A2 board

- PS108
- PS108 UV sense line open or grounded

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select option G (stop after +5 V start). <br> 6. Measure for +5 Vdc at the following points: <br> - lead to 01A-A2E2P08 <br> + lead to 01A-A2E2M03. $A$ |
| 2 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Exchange 01A-A2E2 card. <br> 3. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2C4D08 <br> + lead to 01A-A2C4D06. $\square$ |
| 4 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange $01 \mathrm{~A}-\mathrm{A} 2$ board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2C4D08 <br> + lead to 01A-A2C4B06. $\square$ |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> 1. - lead at 01A-A2C4D08 <br> 2. + lead at 01A-A2A4D07. |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS108 J/P01-4 $\square$ |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable between PS108 J/P01 and 01A-A2A4. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

## Ref Codes 1115350E, 11D2540E, 11D2550E

These Ref Codes indicate a short in the PS105-1.5 Vdc distribution.

## Possible causes:

- 01A-A1 board or card
- 01A-A2 board or card
- 01A-A3 board or card
- 01A-A4 board or card
- 01A-B2 board or module
- PS105.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Warning: A wrong installation of PS105 (part 4494199) can cause intermittent shorts or overcurrents. For proper current setting and removal instructions for the PS105 load resistor, see page PR 1024.5. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect the cables at 01A-A4YB, ZG (pin side). <br> 4. Press service panel Power On. <br> 5. Select Partial Power Up/Down (QWW) screen. <br> 6. Select UP <br> (power-up processor only). |
| 2 | Is the Ref Code 1XA30XOE displayed? | Go to step 13. |
| 3 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reconnect the cables at 01A-A4YB, ZG (pin side). <br> 4. Disconnect the cable at 01A-A3YE (pin side). <br> 5. Select Partial Power Up/Down ( QWW ) screen. <br> 6. Select UP (power-up processor only). |



Seq EA110  \left\lvert\, \(\begin{aligned} \& PN 0446018 <br>

\& Pg 1 of 5\end{aligned}\right.\)

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is the Ref Code 1XA31XOE displayed? | Go to step 18. |
| 5 | Is there a cable plugged at 01A-A1ZB (CTCA pin side)? | Go to step 23. |
| 6 | Go to Instructions column. | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reconnect the cable at 01A-A3YE (pin side). <br> 4. Disconnect the cable at 01A-A2ZF (pin side). <br> 5. Select Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 7 | Is the Ref Code 1XA29XOE displayed? | Go to step 28. |
| 8 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Disconnect 01A-B2 TB1-A bus from the 01A-B2 board. <br> Note: A torque wrench is required to reconnect the 01A-B2 board. <br> 3. Measure the resistance at the following points: <br> - lead at 01A-B2 TB1-B bus <br> + lead at 01A-B2 TB1-A bus. |
| 9 | Is an open indicated? | The short appears to be in the 01A-B2 board. <br> 1. Isolate to one of the following: <br> 01A-B2 module <br> 01A-B2 board <br> Cable from 01A-B2 VS6 to 01A-A2YF (card side). <br> 2. Go to step 36. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 10 | Go to Instructions column. | 1. Disconnect all the cables at 01A-B2 TB1-A bus except the cables connected to the sense capacitors. <br> 2. Measure the resistance at the following points: <br> - lead at 01A-B2 TB1-B bus <br> + lead at 01A-B2 TB1-A bus. |
| 11 | Is an open indicated? | The short appears to be in a cable connected to the 01A-B2 TB1-A bus. <br> 1. Isolate to one of the following: <br> Cable from 01A-B2 TB1-A09 to 01A-A2ZF <br> Cable from 01A-B2 TB1-A15 to 01A-A1ZB <br> Cable from 01A-B2 TB1-A09, 10 to 01A-A3YE <br> Cable from 01A-B2 TB1-A15, 16 to 01A-A4ZG <br> Cable from 01A-B2 TB1-A19, 20 to 01A-A4YB <br> Cable from 01A-B2 TB1-A bus to the PS105 load resistor (if installed). <br> 2. Go to step 36 . |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 12 | Go to Instructions column. | The short appears to be in the 01A-B2 TB1-A bus. <br> 1. Isolate to one of the following: <br> PS105 <br> 01A-B2 TB1-A bus <br> 01A-B2 TB1-A bus sense capacitors <br> Cable from 01A-B2 TB1-A sense capacitors to PS105 J/PO2. <br> 2. Go to step 36 . |
| 13 | Go to Instructions column. | 1. Select Partial Power Up/Down ( OWW ) screen. <br> 2. Select DP (power-down processor only). <br> 3. Remove the cards from the 01A-A4 board. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A4N3D08 <br> + lead at 01A-A4N3D04. |
| 14 | Is a short indicated? | The short appears to be in the 01A-A4 board. <br> 1. Isolate to one of the following: <br> 01A-A4 board <br> Cable from 01A-A4ZA to <br> 01A-A2A5. <br> 2. Go to step 36 . |
| 15 | Go to Instructions column. | 1. Reconnect the cables at 01A-A4YB, ZG (pin side). <br> 2. Select Partial Power Up/Down ( OWW ) screen. <br> 3. Select UC. |
| 16 | Is power complete? | Go to step 33. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 17 | Go to Instructions column. | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 3. |
| 18 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Remove the cards from the 01A-A3 board. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A3N3D08 <br> + lead at 01A-A3N3B13. |
| 19 | Is a short indicated? | The short appears to be in the 01A-A3 board. <br> 1. Isolate to one of the following: <br> 01A-A3 board <br> Cable from 01A-A3YH to 01A-A2A5. <br> 2. Go to step 36. |
| 20 | Go to Instructions column. | 1. Reconnect the cable at 01A-A3YE (pin side). <br> 2. Select Partial Power Up/Down (QWW) screen. <br> 3. Select UC. |
| 21 | Is power complete? | Go to step 33. |
| 22 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 5 . |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 23 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Remove the 01A-A1B2, C2, and W2 cards. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A1B4D08 <br> - lead at 01A-A1B4B13. |
| 24 | Is a short indicated? | The short appears to be in the 01A-A1 board. <br> 1. Isolate to one of the following: <br> 01A-A2 board <br> Cable from 01A-A1ZC to <br> 01A-A2B5. <br> 2. Go to step 36 . |
| 25 | Go to Instructions column. | 1. Reconnect the cable at 01A-A1ZB (pin side). <br> 2. Select Partial Power Up/Down ( $Q W W$ ) screen. <br> 3. Select UC. |
| 26 | Is power complete? | The short appears to be a card. <br> 1. Isolate to one of the following: <br> 01A-A1B2 card <br> 01A-A1C2 card <br> 01A-A1W2 card. <br> 2. Go to step 36 . |
| 27 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 6 . |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 28 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Remove the cards from the 01A-A2 board. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A2U2D08 <br> + lead at 01A-A2U2B06. |
| 29 | Is a short indicated? | The short appears to be in the 01A-A2 board. <br> 1. Isolate to one of the following: <br> 01A-A2 board <br> Cable from 01A-A2YC to 01A-A2B2. <br> 2. Go to step 36. |
| 30 | Go to Instructions column. | 1. Reconnect the cable at 01A-A3YE (pin side). <br> 2. Select Partial Power Up/Down (QWW) screen. <br> 3. Select UC. |
| 31 | Is power complete? | Go to step 33. |
| 32 | Go to Instructions column. | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 8. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 33 | Go to Instructions column. | The short appears to be a card. <br> 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall one card removed from the failing board. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP (power-up processor only). |
| 34 | Is the Ref Code 12D25XOE displayed? | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Exchange the card just reinstalled. <br> 4. Repeat steps 33,34 , and 35 until all cards have been reinstalled; then go to step 36. |
| 35 | Go to Instructions column. | Repeat steps 33, 34, and 35 until all cards have been reinstalled; then go to step 36. |
| 36 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Check all cables and cards for proper seating in the following areas: <br> Note: A torque wrench is required to reconnect the 01A-B2 board. <br> 01A-B2 TB1-A bus <br> 01A-B2 board <br> 01A-A2 board <br> 01A-A3 board <br> 01A-A4 board <br> PS105. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

## Ref Codes 11D2640E, 11D2650E

These Ref Codes indicate that the PS105 OV sense line was below +0.8 Vdc after the start line was turned on.

Possible cause:

- PS105.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS105. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

## Ref Codes 11D2740E, 11D2750E

These Ref Codes indicate the PS105 UV sense line was below $\mathbf{+ 2 . 4} \mathrm{Vdc}$ after the start line to PS105 was set on.
Possible causes:

- 01A-A2C2 optoisolator card
- 01A-A2D2 sense card
- PS105

- PS105 UV sense line open or grounded.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option D (stop after -1.5/-4.3V start). <br> 6. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 A <br> + lead at 01A-A2E2P09. <br> Note: Voltage is present for about four seconds. |
| 2 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D <br> (stop after -1.5/-4.3V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2D06. $\square$ <br> Note: Voltage is present for about four seconds. |



| Seq EA120 | PN O446020 <br> Pg 1 of 2 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D (stop after -1.5/-4.3V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2B06. <br> Note: Voltage is present for about four seconds. |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D (stop after $-1.5 /-4.3 \mathrm{~V}$ start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D08 <br> + lead at 01A-A2B05. <br> Note: Voltage is present for about four seconds. |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D <br> (stop after -1.5/-4.3V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS105 J/P02-4. <br> Note: Voltage is present for about four seconds. |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable between PS105 J/P02 and 01A-A2A2. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS105. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

## Ref Codes 11D2940E, 11D2950E

These Ref Codes indicate the PS103-2.2 Vdc OC sense line was below +2.4 Vdc after the start line to PS103 was set on or CP1 is tripped.

Possible causes:

- PS103 CP1
- 01A-A4 board
- Shorted card on 01A-A4 board
- Distribution from PS103 to 01A-A4 board.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Check for a tripped PS103 CP1. <br> 3. If tripped, reset. <br> 4. Set CE Mode switch to CE Mode. <br> 5. Press service panel Power On. <br> 6. Select the Partial Power Up/Down (QWW) screen. <br> 7. Select UC (power-up processor and $\mathrm{I} / \mathrm{O}$ ). |
| 2 | Is power complete? | 1. Set CE Mode switch to Normal. <br> 2. Go to page END 001. |
| 3 | Is PS103 CP1 tripped? | Go to step 11. |
| 4 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Press service panel Power On. <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2M10. <br> 4. Select the Partial Power Up/Down ( QWW ) screen. <br> 5. Select UP (power-up processor only). <br> Note: Voltage is present for about four seconds. |



PS 103

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |
| 6 | Go to Instructions column. | 1. Measure for +5 Vdc at the following points: $\begin{aligned} & \text { - lead at 01A-A2E2D08 } \\ & \text { + lead at 01A-A2A3B03. } \end{aligned}$ <br> 2. Select the Partial Power Up/Down (QWW) screen. <br> 3. Select UP (power-up processor only). <br> Note: Voltage is present for about four seconds. |
| 7 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |
| 8 | Go to Instructions column. | 1. Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS103 J/P01-2. $\square$ <br> 2. Select the Partial Power Up/Down (QWW) screen. <br> 3. Select UP (power-up processor only). <br> Note: Voltage is present for about four seconds. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS103 P01 to 01A-A2A3. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |
| 10 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Disconnect PS103 P03. <br> 3. Press service panel Power On. <br> 4. Select the Partial Power Up/Down ( SWW ) screen. <br> 5. Select UP (power-up processor only). |
| 12 | Is PS103 CP1 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect PS103 P03. <br> 3. Disconnect cable at $01 \mathrm{~A}-\mathrm{A} 4 \mathrm{YH}$ (pin side). <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 14 | Is PS103 CP1 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cables from 01A-A4YA to PS103 P03. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |
| 15 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Remove all cards from the 01A-A4 board. <br> 3. Reconnect cable at 01A-A4YA (pin side). <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down ( QWW ) screen. <br> 6. Select UP (power-up processor only). |
| 16 | Is PS103 CP1 tripped? | Go to step 20. |
| 17 | Go to Instructions column. | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall one card in the 01A-A4 board. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP (power-up processor only). |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 18 | Is PS103 CP1 tripped? | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Exchange card just reinstalled. <br> 4. Reset CP1. <br> 5. Repeat steps 17,18 , and 19 until all cards have been reinstalled, then go to step 23. |
| 19 | Go to Instructions column. | 1. Repeat steps 17,18 , and 19 until all cards have been reinstalled, then go to step 23. |
| 20 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Disconnect cable at 01A-A4ZA (card side). <br> 3. Press service panel Power On. <br> 4. Select the Partial Power Up/Down ( $Q W W$ ) screen. <br> 5. Select UP <br> (power-up processor only). |
| 21 | Is PS103 CP1 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A4 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23. |
| 22 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 2 \mathrm{~A} 5$ to 01A-A4ZA. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 23 . |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 23 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Check all cables and cards for proper seating in the following areas: <br> PS103 01A-A2 board <br> 01A-A4 board. <br> 4. Reset any tripped CPs. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Go to page PR 5001 . |


$\square$

## Ref Codes 11D3140E, 11D3150E

These Ref Codes indicate that the PS103-2.2V OV sense line was below +0.8 Vdc after the start line was turned on.

## Possible cause:

- PS103.

| Step | Condition | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |




These Ref Codes indicate the PS103-2.2 Vdc UV sense line was below +2.4 V after the start line was set on.
Possible causes:

- Open start line
- 01A-A2E2 sense card
- PS103-2.2V UV sense line open or grounded
- Failing PS103
- Failing 01A-A2 board.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option C <br> (stop after -2.2 V start). <br> 6. Measure for +5 Vdc at the following points: <br> - lead at PS103 P03-6 <br> + lead at PS103 P03-1. |
| 2 | Is voltage between -1.7 and -2.6 Vdc? | Go to step 15. |
| 3 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Measure for +5 Vdc at the following points: <br> - lead to frame ground <br> + lead to PS103 P01-6. $\square$ |
| 4 | Is voltage greater than +2.4 Vdc ? | Go to step 8. |

TR103


PS103
$\square$

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Disconnect PS103 P10. <br> 3. Select Diagnostic Power Up (QWD) screen. <br> 4. Select option C (stop after -2.2 V start). <br> 5. Measure for +6 Vac at the following points: <br> PS103 P10-12 to 9 PS103 P10-15 to 9. |
| 6 | Is voltage less than 6 Vac at any point? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange TR103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging TR103. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 8 | Go to Instructions column. | 1. Select Diagnostic Power Up (OWD) screen. <br> 2. Select option C <br> (stop after -2.2 V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead to 01A-A2E2D08 <br> + lead to 01A-A2E2J11. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2E2D08 <br> + lead to 01A-A2A3B02. |
| 11 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to frame ground <br> + lead to PS103 P01-6. |
| 13 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS103 P01 to 01A-A2A3. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 14 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 15 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2E2D08 <br> + lead to 01A-A2E2M11. |
| 16 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 17 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2E2D08 <br> + lead to 01A-A2A3B05. |
| 18 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange $01 \mathrm{~A}-\mathrm{A} 2$ board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 19 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to frame ground <br> + lead to PS103 P01-1. |
| 20 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS103 P01 to 01A-A2A3. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 21 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |




Possible causes

- 01A-A2 board or card
- 01A-A3 board or card
- 01A-A4 board or card
- 01A-B2 board or module
- PS106.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Warning: A wrong installation of PS106 (part 4494190) can cause intermittent shorts or overcurrents. For proper current setting, see page PR 1024.5. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect the cables at 01A-A4YH, ZH (pin side). <br> 4. Press service panel Power On. <br> 5. Select Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 2 | Is the Ref Code 1XA64XOE displayed? | Go to step 12. |
| 3 | Go to Instructions column. | 1. Select Partial Power Up/Down ( QWW ) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reconnect the cables at 01A-A4YH, ZH (pin side). <br> 4. Disconnect the cable at 01A-A3YD (pin side). <br> 5. Select Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 4 | Is the Ref Code 1XA62XOE displayed? | Go to step 17. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | 1. Select Partial Power Up/Down ( OWW ) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reconnect the cable at 01A-A3YD (pin side). <br> 4. Disconnect the cable at 01A-A2ZF (pin side). <br> 5. Select Partial Power Up/Down (OWW) screen. <br> 6. Select UP (power-up processor only). |
| 6 | Is the Ref Code 1XAXXXOE displayed? | Go to step 22. |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Disconnect 01A-B2 TB1-C bus from the 01A-B2 board. <br> Note: A torque wrench is required to reconnect the 01A-B2 board. <br> 3. Measure the resistance at the following points: <br> - lead at 01A-B2 TB1-B bus <br> + lead at 01A-B2 TB1-C bus. |
| 8 | Is an open indicated? | The short appears to be in the 01A-B2 board. <br> 1. Isolate to one of the following: <br> 01A-B2 module <br> 01A-B2 board <br> Cable from 01A-B2 VS6 to 01A-A2YF (card side). <br> 2. Go to step 30. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Go to Instructions column. | 1. Disconnect all the cables at 01A-B2 TB1-C bus except the cables connected to the sense capacitors. <br> 2. Measure the resistance at the following points: <br> - lead at 01A-B2 TB1-B bus <br> + lead at 01A-B2 TB1-C bus. |
| 10 | Is an open indicated? | The short appears to be in a cable connected to the 01A-B2 TB1-C bus. <br> 1. Isolate to one of the following: <br> Cable from 01A-B2 TB1-C04 to 01A-A2ZF <br> Cable from 01A-B2 TB1-C03, 04 to 01A-A3YD <br> Cable from 01A-B2 TB1-C01, 02, 03 to 01A-A4YH, ZH <br> Cable from 01A-B2 TB1-C01, 02 to 01A-A4ZA (if installed). <br> 2. Go to step 30. |
| 11 | Go to Instructions column. | The short-appears to be in the 01A-B2 TB1-C bus. <br> 1. Isolate to one of the following: <br> PS106 <br> 01A-B2 TB1-C bus <br> 01A-B2 TB1-C bus sense capacitors <br> Cable from 01A-B2 TB1-C sense capacitors to PS106 J/PO2. <br> 2. Go to step 30 . |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 12 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Remove the cards from the 01A-A4 board. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A4N3D08 <br> + lead at 01A-A4N3D07. |
| 13 | Is a short indicated? | The short appears to be in the 01A-A4 board. <br> 1. Isolate to one of the following: <br> 01A-A4 board <br> Cable from 01A-A4ZA to 01A-A2A5. <br> 2. Go to step 30 . |
| 14 | Go to Instructions column. | 1. Reconnect the cables at $01 \mathrm{~A}-\mathrm{A} 4 \mathrm{YB}$, ZG (pin side). <br> 2. Select Partial Power Up/Down (QWW) screen. <br> 3. Select UC. |
| 15 | Is power complete? | Go to step 27. |
| 16 | Go to Instructions column. | 1. Select Partial Power Up/Down ( QWW ) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 3. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 17 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Remove the cards from the 01A-A3 board. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A3N2D08 <br> + lead at 01A-A3N2B06. |
| 18 | Is a short indicated? | The short appears to be in the 01A-A3 board. <br> 1. Isolate to one of the following: 01A-A3 board <br> Cable from 01A-A3YH to 01A-A2A5. <br> 2. Go to step 30 . |
| 19 | Go to Instructions column. | 1. Reconnect the cable at 01A-A3YE (pin side). <br> 2. Select Partial Power Up/Down (QWW) screen. <br> 3. Select UC. |
| 20 | Is power complete? | Go to step 27. |
| 21 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 5 . |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 22 | Go to Instructions column. | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Remove the cards from the 01A-A2 board. <br> 4. Measure the resistance at the following points: <br> - lead at 01A-A2U2D08 <br> + lead at 01A-A2U2B11. |
| 23 | Is a short indicated? | The short appears to be in the 01A-A2 board. <br> 1. Isolate to one of the following: <br> 01A-A4 board <br> Cable from 01A-A2YC to 01A-A2B2. <br> 2. Go to step 30 . |
| 24 | Go to Instructions column. | 1. Reconnect the cable at 01A-A3YE (pin side). <br> 2. Select Partial Power Up/Down (QWW) screen. <br> 3. Select UC. |
| 25 | Is power complete? | Go to step 27. |
| 26 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall cards. <br> 4. Go to step 7. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 27 | Go to Instructions column. | The short appears to be a card. <br> 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall one card removed from the failing board. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP (power-up processor only). |
| 28 | Is the Ref Code 12D25XOE displayed? | 1. Select Partial Power Up/Down ( QWW ) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Exchange the card just reinstalled. <br> 4. Repeat steps 27,28 , and 29 until all cards have been reinstalled; then go to step 30. |
| 29 | Go to Instructions column. | Repeat steps 27, 28, and 29 until all cards have been reinstalled; then go to step 30 . |
| 30 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Check all cables and cards for proper seating in the following areas: <br> Note: A torque wrench is required to reconnect the 01A-B2 board. <br> 01A-B2 TB1-C bus <br> 01A-B2 board <br> 01A-A2 board <br> 01A-A3 board <br> 01A-A4 board <br> PS106. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



These Ref Codes indicate that the PS106 OV sense line was below +0.8 Vdc after the start line was turned on.

## Possible cause:

- PS106.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS106. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



## Ref Codes 11D3640E, 11D3650E

These Ref Codes indicate the PS106 UV sense line was below +2.4 Vdc after the start line to PS106 was set on.

## Possible causes:

- 01A-A2C2 optoisolator card
- 01A-A2D2 sense card
- PS106
- PS106 UV sense line open or grounded.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option D (stop after -1.5/-4.3V start). <br> 6. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D2G06. <br> Note: Voltage is present for about four seconds. |
| 2 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D <br> (stop after -1.5/-4.3V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2D11. <br> B <br> Note: Voltage is present for about four seconds. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D (stop after -1.5/-4.3V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 <br> + lead at 01A-A2C2B11. <br> Note: Voltage is present for about four seconds. |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |
| 7 | Go to Instructions column. | 1. Select Diagnostic Power Up (OWD) screen. <br> 2. Select option D (stop after $-1.5 /-4.3 \mathrm{~V}$ start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D08 <br> + lead at 01A-A2B11. <br> Note: Voltage is present for about four seconds. |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange $01 \mathrm{~A}-\mathrm{A} 2$ board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Go to Instructions column. | 1. Select Diagnostic Power Up (QWD) screen. <br> 2. Select option D <br> (stop after -1.5/-4.3V start). <br> 3. Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS106 J/P02-4. E <br> Note: Voltage is present for about four seconds. |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable between PS106 J/P02 and 01A-A2A2. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS106. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

## Ref Codes 11D5740E, 11D5750E

These Ref Codes indicate AMD101 is failing.
Possible causes:

- AFS101
- Missing ac to AMD101
- 01A-A2D2 sense card
- 01A-A2 board
- 01A-A2F4 serial read card.
- AMD101.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option A (stop after K 03 picked). <br> 6. Verify AMD101 is turning. |
| 2 | Is AMD101 turning? | Go to step 8. |
| 3 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Disconnect AMD101 J/P01. <br> 3. Select Diagnostic Power Up (OWD) screen. <br> 4. Select option A (stop after KO3 picked). <br> 5. Measure for line voltage at the following points: <br> - lead at AMD101 P01-1 (cable end) <br> + lead at AMD101 P01-4 (cable end). <br> Note: For line voltage value, see label on PCC box. |



AMD 101

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is line voltage present? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange AMD101. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Reconnect AMD101 connector J/PO1. <br> 3. Disconnect PCC connector J/P10. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select option A (stop after KO3 picked). <br> 6. Measure for line voltage at the following points: <br> - lead at PCC J10-1 <br> (PCC box) $\square$ <br> + lead at PCC J10-4 <br> (PCC box). <br> Note: For line voltage value, see label on PCC box. |
| 6 | Is line voltage present? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC J/P10 to AMD101 J/P01. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC K 3 to PCC J/P10. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 8 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2D2D08 <br> + lead to 01A-A2D2P07. $\square$ |
| 9 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2F4D08 <br> + lead to 01A-A2F4J07. |
| 11 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2F4D08 <br> + lead to 01A-A2F4B10. $\square$ E |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2F4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 14 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange AFS101. <br> Note: Check AFS alignment to air flow (AFS should be perpendicular to AMD housing) before exchanging AFS. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |




Primary Control Compartment (PCC)


## Possible causes:

- AMD102
- AFS102
- Missing ac to AMD102
- 01A-A2D2 sense card
- 01A-A2F4 serial read card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select option A (stop after K03 picked). <br> 6. Verify AMD102 is turning. |
| 2 | Is AMD102 turning. | Go to step 8. |
| 3 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Disconnect AMD102 J/P01. <br> 3. Select Diagnostic Power Up (QWD) screen. <br> 4. Select option A (stop after KO3 picked). <br> 5. Measure for line voltage at the following points: <br> - lead at AMD102 PO1-1 (cable end) + lead at AMD102 P01-3 (cable end). <br> Note: For line voltage value, see label on PCC box. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is line voltage present? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange AMD102. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Reconnect AMD102 connector J/P01. <br> 3. Disconnect PCC connector J/PO8. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option A (stop after KO3 picked). <br> 6. Measure for line voltage at the following points: <br> - lead at PCC J08-3 <br> (PCC box) <br> + lead at PCC J08-4 <br> (PCC box). <br> Note: For line voltage value, see label on PCC box. |
| 6 | Is line voltage present? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC $\mathrm{J} / \mathrm{PO8}$ to AMD102 J/P01. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC K3 to PCC J/P08. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 8 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2D2D08 <br> + lead to 01A-A2D2M08. |
| 9 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2F4D08 <br> + lead to 01A-A2F4J06. |
| 11 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2F4D08 E <br> + lead to 01A-A2F4D02. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2F4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 14 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange AFS102. <br> Note: Check AFS alignment to air flow (AFS should be perpendicular to AMD housing) before exchanging AFS. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$
$\square$

## Ref Codes 11D5940E, 11D5950E

These Ref Codes indicate AMD105 is failing.

## Possible causes:

- AMD105
- AFS105
- Missing ac to AMD105
- 01A-A2D2 sense card
- 01A-A2F4 serial read card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option A (stop after K03 picked). <br> 6. Verify AMD105 is turning. |
| 2 | Is AMD105 turning? | Go to step 8. |
| 3 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Disconnect AMD105 J/P01. <br> 3. Select Diagnostic Power Up (QWD) screen. <br> 4. Select option $A$ (stop after KO3 picked). <br> 5. Measure for line voltage at the following points: <br> - lead at AMD105 P01-1 (cable end) <br> + lead at AMD105 P01-3 (cable end). <br> Note: For line voltage value, see label on PCC box. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is line voltage present? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange AMD105. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | 1. Press ENTER to end the Diagnostic Stop. <br> 2. Reconnect AMD105 connector J/P01. <br> 3. Disconnect PCC connector J/P08. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option A (stop after KO 3 picked). <br> 6. Measure for line voltage at the following points: <br> - lead at PCC J08-3 <br> (PCC box) <br> + lead at PCC J08-4 <br> (PCC box). <br> Note: For line voltage value, see label on PCC box. |
| 6 | Is line voltage present? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC J/PO8 to AMD105 J/P01. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |




| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PCC K3 to PCC J/P08. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 8 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2D2D08 <br> + lead to 01A-A2D2P09. |
| 9 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2F4D08 <br> + lead to 01A-A2F4J05. |
| 11 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2F4D08 <br> + lead to 01A-A2F4D04. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2F4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 14 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange AFS 105 (see note). <br> Note: Check AFS alignment to air flow (AFS should be perpendicular to AMD housing) before exchanging AFS. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

These Ref Codes indicate the door to the PCC box is open or the sense line is failing

Possible causes

- Open PCC door
-01A-A2D2 sense card
01A-A1U2 reset card

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Ensure door to PCC box is closed and both twist locks are tightened. <br> Note: If door was open, try to power up before continuing. <br> 3. If power is complete, return to original repair procedure or page PR 5001. <br> 4. Set CE Mode switch to CE Mode. <br> 5. Press service panel Power On. <br> 6. Measure for +4 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D2M11. |
| 2 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Go to step 25. |
| 3 | Go to Instructions column. | Measure for + 24 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A1U2D07. |
| 4 | Is voltage greater than +22 Vdc? | Go to step 18. |




| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at PCC P03-5. |
| 6 | Is voltage less than +22 Vdc? | Go to step 12. |
| 7 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at PCC P03-6. |
| 8 | Is voltage greater than +22 Vdc? | Go to step 15. |
| 9 | Go to Instructions column. | 1. Open PCC cover. <br> 2. Press PCC interlock switch plunger. <br> 3. Measure for +24 Vdc at the following points: <br> - lead at frame ground <br> + lead at both sides of switch. |
| 10 | Is voltage greater than +22 Vdc on only one side of switch? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange PCC interlock switch. <br> 3. Go to step 25. |
| 11 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange cable from PCC PO3 to PCC interlock switch. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 3. Go to step 25. |
| 12 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A1X2B05. |


| Step | Conditions | Instructions |
| :--- | :--- | :--- |
| 13 | Is voltage greater than <br> +22 Vdc? | 1. <br> 2. <br> Set PCC CB1 and CB2 off. <br> Exchange cable from 01A-A1X2 to <br> PCC PO3. <br> Note: Check board for bent pins and <br> cable connector for pushed in pins <br> and seating before exchanging cable. |
| 14 | Go to Instructions <br> column. | Go to step 25. |
| 15 | Go to Instructions <br> column. | 1.Set PCC CB1 and CB2 off. <br> 2. <br> 3. <br> Exchange 01A-A1 board. <br> Go to step 25. |
| points: |  |  |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 20 | Go to Instructions column. | Measure for +4 Vdc at the following points: <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A1J1D13. |
| 21 | Is voltage less than +2.5 Vdc? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange 01A-A1 board. <br> 3. Go to step 25. |
| 22 | Go to Instructions column. | Measure for +4 Vdc at the following points: <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A2A1B08. |
| 23 | Is voltage less than +2.5 Vdc? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{YM}$ to 01A-A2YA. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 3. Go to step 25. |
| 24 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange 01A-A2 board. <br> 3. Go to step 25. |
| 25 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Check all cables and cards for proper seating in the following areas: <br> PCC box <br> 01A-A1 board <br> 01A-A2 board. <br> 3. Reset any tripped CPs. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



## Ref Codes 1DD0130E, 1DD1030E, 1DD1730E, 1DD2130E, 1DD3030E, 1DD3330E, 1DD4230E, 1DD4930E, 1DD5330E, 1DD6230E

These Ref Codes indicate that a spare digital sensor is failing.
Possible causes:

- 01A-A2D2 sense card
- 01A-A2E2 sense card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Is the Ref Code one of the following? <br> 1D D333 OE <br> 1D D423 0E <br> 1D D493 0E <br> 1D D533 0E <br> 1D D623 OE | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 2 | Is the Ref Code one of the following? <br> 1D D013 OE <br> 1D D103 OE <br> 1D D173 OE <br> 1D D213 OE <br> 1D D303 0E | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange $01 \mathrm{~A}-\mathrm{A} 2 \mathrm{E} 2$ card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

Seq EA215

## Ref Codes 1DD0230E, 1DD0330E

Ref Code 1DD0230E indicates the enable IPU interrupt line or IPU interrupt sensor is failing. Ref Code 1DDO330E indicates a spare digital sensor is failing.

Possible causes:

- 01A-A2E2 sense card
- 01A-A2U2 card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Use table A and the RRRR field of your Ref Code to determine the pin locations of the failing sense line. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2XX <br> ( $X X=E 2$ input pin). |
| 2 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2U2D08 <br> + lead at 01A-A2U2XX <br> ( $X X=$ U2 output pin). |
| 4 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



产

| RRRR | E2 Output | U2 Input | U2 Output | E2 Input |
| :--- | :--- | :--- | :--- | :--- |
| DO23 | E2D10 | U2U11 | U2J07 | E2JO6 |
| D033 | E2J10 | U2S12 | U2P09 | E2G08 |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2U2D08 <br> + lead at 01A-A2U2XX <br> ( $\mathrm{XX}=\mathrm{U} 2$ input pin ). |
| 6 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2U2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2XX <br> ( $\mathrm{XX}=\mathrm{E} 2$ output pin). |
| 8 | Is voltage greater than than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

These Ref Codes indicate that a spare digital sensor is failing.

## Possible causes

- 01A-A1U2 reset card
- 01A-A2D2 sense card
- 01A-A2E2 sense card
- 01A-A2F4 card

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. |
| 2 | Is the displayed Ref Code 1DD0430E? | Go to step 26. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D2M04. |
| 4 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2F4D08 <br> + lead at 01A-A2F4D12. |
| 6 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |





| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2F4D08 <br> + lead at 01A-A2F4B07. |
| 8 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2F4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2F1A06. |
| 10 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 11 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1U2D08 <br> + lead at 01A-A1P1C11. $\square$ |
| 12 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 2 \mathrm{YB}$ to 01A-A1YN. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 13 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1U2D08 <br> + lead at 01A-A1U2G04. $\square$ |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 14 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 15 | Go to Instructions column. | Measure for +24 Vdc at the foilowing points: <br> - lead at 01A-A1U2D08 <br> + lead at 01A-A1U2G03. |
| 16 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1U2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 17 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A1U2D08 <br> + lead at 01A-A1P1B11. |
| 18 | Is voltage greater than +22 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 19 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2B3D08 <br> + lead at 01A-A2E1E06. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 20 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A2YB to 01A-A1YN. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 21 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2B3D08 <br> + lead at 01A-A2B3D02. |
| 22 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 23 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A2B3D08 <br> + lead at 01A-A2B3D12. |
| 24 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable 01A-A2B3. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 25 | Is voltage greater than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 26 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2G06. |
| 27 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 28 | Is voltage greater than +22 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



These Ref Codes indicate that a spare digital sensor is failing.
Possible causes:

- 01A-A2C4 optoisolator card
- 01A-A2D2 sense card
- PS103
- PS108.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Use table $\mathbf{A}$ and the RRRR field of your Ref Code to determine the pin locations of the failing sense line. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up ( OWW ) screen. <br> 5. Select option A (stop after K 03 picked). |
| 2 | Is the displayed Ref Code 1D17330E? | Go to step 14. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2XX <br> ( $\mathrm{XX}=\mathrm{E} 2$ input pin). |
| 4 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4XX <br> ( $X X=$ C4 output pin). |



四

| RRRR | PS108 | Cable | C4 Input | C4 Output | E2 Input |
| :---: | :---: | :---: | :---: | :---: | :---: |
| D183 | J/P01-5 | A4D05 | C4B04 | C4D04 | E2P04 |
| D193 | J/P01-3 | A4D06 | С4805 | C4D05 | E2P05 |
| D203 | J/P01-4 | A4D07 | С4806 | C4D06 | E2M03 |
| D223 | J/P01-7 | A4009 | C4807 | C4D07 | E2M04 |
| D633 | J/P01-6 | A4807 | С4808 | None | None |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 6 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4XX <br> ( $X X=C 4$ input pin). |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2A4D08 <br> + lead at 01A-A2A4XX <br> ( $\mathrm{XX}=$ cable pin ). |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 11 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS108 J/P01-XX <br> ( $\mathrm{XX}=\mathrm{PS} 108 \mathrm{pin}$ ). |




| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 12 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS108 J/P01 to 01A-A2A4. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 13 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 14 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at PS108 J/P02-4 <br> + lead at PS108 J/P02-3. B |
| 15 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |
| 16 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at PS103 J/P06-10 <br> + lead at PS103 J/P06-6. $\qquad$ |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 17 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS108 $\mathrm{J} / \mathrm{PO} 2$ to PS103 J/P06. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |
| 18 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

These Ref Codes indicate that a spare digital sensor is failing
Possible causes:

- 01A-A2D2 sense card
- 01A-A2F4 serial read card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Use table A and the RRRR field of your Ref Code to determine the pin locations of the failing sense line. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Measure for +5 Vdc at the following points: $\begin{aligned} & \text { - lead at 01A-A2D2D08 } \\ & \text { + lead at 01A-A2D2XX } \\ & \text { (XX = D2 input pin). } \end{aligned}$ |
| 2 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2F4D08 <br> + lead at 01A-A2F4XX <br> ( $X X=$ F4 output pin). |
| 4 | Is voltage greater than +2.4 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| RRRR | F4 Input | F4 Output | D2 Input |
| :--- | :--- | :--- | :--- |
| D383 | F4BO2 | F4D07 | D2G03 |
| D393 | F4B03 | F4D09 | D2020 |
| D403 | F4B04 | F4D10 | D2G05 |
| D413 | F4B05 | F4D11 | D2GG2 |
| D553 | F4BO8 | F4D13 | D2M05 |
| D563 | F4B09 | F4N09 | D2M07 |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2F4D08 <br> + lead at 01A-A2F4XX <br> ( $X X=F 4$ input pin). |
| 6 | Is voltage greater than +4.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2F4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



These Ref Codes indicate that a spare digital sensor is failing.

## Possible causes:

- 01A-A1W2 tie up card
- 01A-A2C2 optoisolator card
- 01A-A2E2 sense card.

| Step | Conditions | Instructions |
| :--- | :--- | :--- |
| $\mathbf{1}$ | Go to Instructions <br> column. | Use table A and the RRRR field of your <br> Ref Code to determine the pin locations of <br> the failing sense line. |



## ©

| RRRR | W2 Output | Cable | C2 Input | C2 Output | E2 Input |
| :--- | :--- | :--- | :--- | :--- | :--- |
| D223 | W2B09 | M1A11-D1D06 | C2G02 | C2JO2 | E2M05 |
| D243 | W2B10 | M1E11-D1C06 | C2G13 | C2J13 | E2M07 |

$\square$

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C2D08 + lead at 01A-A2C2XX <br> ( $X X=C 2$ input pin). |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to <br> . Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D1XX <br> (XX = cable pin) |
| 8 | Is voltage greater than $+0.8 \mathrm{Vdc} ?$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1M5D08 <br> + lead at 01A-A1M1XX <br> ( $\mathrm{XX}=$ cable pin ). |
| 10 | Is voltage greater than $+2.5 \mathrm{Vdc} ?$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{YN}$ to 01A-A2YB. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1W2D08 <br> + lead at 01A-A1W2XX <br> ( $\mathrm{XX}=\mathrm{W} 2$ output pin). |
| 12 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 13 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2W2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


$\square$

## Ref Codes 1DD4330E, 1DD4430E

These Ref Codes indicate that a spare digital sensor is failing

## Possible causes:

- 01A-A2D2 sense card
- 01A-A2C4 optoisolator card
- 01A-A1W2 tie up card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Use table A and the RRRR field of your Ref Code to determine the pin locations of the failing sense line. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On switch. <br> 4. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D2XX <br> ( $\mathrm{XX}=\mathrm{D} 2$ input pin). |
| 2 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4XX <br> ( $\mathrm{XX}=\mathrm{C} 4$ output pin). |
| 4 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


©


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4XX <br> ( $X X=$ C4 output pin). |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D1XX <br> ( $\mathrm{XX}=$ cable pin). |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1M5D08 <br> + lead at 01A-A1XXXX <br> ( $\mathrm{XX}=$ cable pin). |
| 10 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{YN}$ to 01A-A2YB. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1W2D08 <br> + lead at 01A-A1W2XX <br> ( $\mathrm{XX}=\mathrm{W} 2$ output pin). |
| 12 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 13 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2W2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

These Ref Codes indicate that a spare digital sensor is failing.
Possible causes:

- 01A-A2C4 optoisolator card
- 01A-A2D4 sense card

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Use table A and the RRRR field of your Ref Code to determine the pin locations of the failing sense line. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D2XX <br> ( $\mathrm{XX}=\mathrm{D} 2$ input pin). |
| 2 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4XX <br> ( $\mathrm{XX}=\mathrm{C} 4$ output pin). |
| 4 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4XX <br> ( $\mathrm{XX}=\mathrm{C} 4$ input pin). |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2B3D08 <br> + lead at 01A-A2B3XX <br> ( $\mathrm{XX}=\mathrm{B} 3$ output pin). |
| 8 | Is voltage greater then +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2B2 cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



## Ref Codes 1DD6030E, 1DD6130E

These Ref Codes indicate that a spare digital sensor is failing.
Possible causes

- 01A-A2D2 sense card

01A-A2F4 serial read card.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | Use table A and the RRRR field of your Ref Code to determine the pin locations of the failing sense line. <br> 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 <br> + lead at 01A-A2D2XX <br> ( $\mathrm{XX}=\mathrm{D} 2$ input pin). |
| 2 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2F4D08 <br> + lead at 01A-A2F4XX <br> ( $\mathrm{XX}=\mathrm{F} 4$ output pin). |
| 4 | Is voltage greater than +2.5 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

RRRR
D613




| D603 | B2D09 | F4D05 | F4 O404 | D2 2 M09 |
| :--- | :--- | :--- | :--- | :--- |

$\square$

| Step | Conditions | uctions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +5 Vdc as the following points: <br> - lead at 01A-A2F4D08 <br> + lead at 01A-A2F4XX <br> ( $X X=F 4$ input pin). |
| 6 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2F4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2B2D08 <br> + lead at 01A-A2B2XX <br> ( $\mathrm{XX}=$ cable pin). |
| 8 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Is voltage less than +0.8 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable at 01A-A2B2. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



Seq EA265 | PN 0446049 |
| :--- | :--- |
| Pg 2 of 2 |

EC A02214
15 SEP 83

## Ref Codes 14A1540E, 14A1550E

These Ref Codes indicate the +5 V from PS102 is out of tolerance to the 01A-A1 board for the Channel-To-Channel Adapter (CTCA).

Possible causes:

- PS102
- 01A-A2E2 sense card
- CTCA configured without CTCA hardware present.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Check if there is a cable installed in PS102 J04. |
| 2 | Is cable installed in PS102 J04? | Go to step 4. |
| 3 | Go to Instructions column. | The CTCA may be configured in the system, but the hardware is not installed. The CTCA should not be configured in the system; use the following procedure: <br> 1. Select System Configuration-Service (QFS) screen. <br> 2. Ensure the CTCA is not enabled. <br> 3. If enabled, disable and re-IML. <br> 4. Go to page PR 5001. |
| 4 | Go to Instructions column. | Measure for +1.5 Vdc at the following points: <br> - lead to 01A-A2E2D08 <br> + lead to 01A-A2E2D06. |
| 5 | ```Is voltage +1.29 to +1.71 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 6 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A2C2D08 <br> + lead to 01A-A1F6E02. |



PS102

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 7 | Is voltage between +4.50 and +5.50 Vdc ? | Go to step 13. |
| 8 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to 01A-A1 G5D08 <br> + lead to 01A-A1G6A03. C |
| 9 | Is voltage +4.50 to +5.50 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead to PS102 J/P04 row B (any pin) <br> + lead to PS102 J/P04 row A (any pin). |
| 11 | Is voltage +4.50 to $\mathbf{+ 5 . 5 0}$ Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS102 $\mathrm{J} / \mathrm{PO} 4$ to 01A-A1ZC. <br> Note: Check board for bent pins and cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS102. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Go to Instructions column. | Measure for +1.5 Vdc at the following points: <br> - lead to 01A-A2B5D08 <br> + lead to 01A-A2B5B02. |
| 14 | Is voltage between +1.29 and +1.71 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 15 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{ZC}$ to 01A-A2B5. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



| Seq EA275 | PN OA46051 <br> P9 10 f 1 |
| :--- | :--- | :--- | :--- | :--- | :--- |

These Ref Codes indicate the +6 V from PS107 is out of tolerance at the 01A-A1 board for the Channel-To-Channel Adapter (CTCA).

Possible causes:

- PS107
- 01A-A2E2 card
- 01A-A2 board
- 01A-A1 board
- Power supply adjustmen.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option H <br> 6. (stop after +6 V start). <br> 7. Measure for +1.5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2D05. |
| 2 | ```Is voltage +1.36 to +1.64 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +6 Vdc at the following points: <br> - lead at 01A-A1H4D08 <br> + lead at 01A-A1 H6C04. |
| 4 | $\begin{array}{\|l} \text { Is voltage }+5.82 \text { to }+6.18 \\ \text { Vdc? } \\ \hline \end{array}$ | Go to step 10. |
| 5 | Go to Instructions column. | Measure for +6 Vdc at the following points: <br> - lead to 01A-A1B3D08 <br> + lead at 01A-A1B3B11. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 6 | ```Is voltage +5.82 to +6.18 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +6 Vdc at the following points: <br> - lead at PS107 J/P06-B <br> + lead at PS107 J/P06-A |
| 8 | ```Is voltage +5.82 to +6.18 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{YB}$ to PS107 J/P06. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS107. <br> Note: Check cable connectors for pushed in pins and seating or power supply adjustment before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | Measure for +1.5 Vdc at the following points: <br> - lead at 01A-A2B5D08 <br> + lead at 01A-A2B5B05 $\square$ |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | ```Is voltage +1.36 to +1.64 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A1ZC to 01A-A2B5. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



These Ref Codes indicate the -1.5 V from PS105 is out of tolerance at the 01A-A1 board for the Channel-To-Channel Adapter (CTCA).
Possible causes:

- 01A-A2E2 sense card
- 01A-A2 board
- 01A-A1 board
- Power supply adjustment

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP <br> (power-up processor only). <br> 6. Measure for -1.5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2U06. <br> Note: Voltage is present for about two seconds. |
| 2 | ```Is voltage -1.44 to -1.59 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | 1. Select Partial Power Up/Down ( QWW ) screen. <br> 2. Select UP <br> (power-up processor only). <br> 3. Measure for -1.5 Vdc at the following points: <br> - lead at 01A-A1B5D08 <br> + lead at 01A-A1H6E04. $\square$ <br> Note: Voltage is present for about two seconds. |



| Step | Conditions | Instructions |
| :--- | :--- | :--- |
| 4 | Is voltage -1.45 to -1.55 <br> Vdc? | Go to step 10. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS105. <br> Note: Check cable connectors for pushed in pins and seating or power supply adjustment before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 10 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select UP <br> (power-up processor only). <br> 3. Measure for -1.5 Vdc at the following points: <br> - lead at 01A-A2B5D08 <br> + lead at 01A-A2B5B04. <br> Note: Voltage is present for about two seconds. |
| 11 | $\begin{aligned} & \text { Is voltage }-1.44 \text { to }-1.59 \\ & \text { Vdc? } \end{aligned}$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 12 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A1ZC to 01A-A2B5. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001 . |

## Ref Codes 14A4840E, 14A4850E

These Ref Codes indicate that PS102 CP2 is tripped.
Possible causes:

- PS102
- 01A-A3 board
- +24 Vdc missing to PS102 CP2
- Short in PS102 voltage distribution.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Check for PS102 CP2 tripped. <br> 3. If CP2 is tripped, reset CP and press Power On. <br> 4. If CP2 trips or same Ref Code displays, go to step 2. <br> 5. If power is complete, go to page END 001. |
| 2 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Reset CP2. <br> 4. Go to step 19. |
| 3 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2D2D08 + lead at 01A-A2D2D05. A |
| 4 | Is voltage greater than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS102 J/P07-3. $\square$ |
| 6 | Is voltage greater than +22 Vdc ? | Go to step 10. |
| 7 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A1X1D08. |
| 8 | Is voltage greater than +22 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{YH}$ (card side) to PS102 P07. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 9 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 10 | Go to Instructions column. | Measure for +24 Vdc at the following points. <br> - lead at frame ground <br> + lead at PS102 J/P07-1. |
| 11 | ```Is voltage less than +22 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS102. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 12 | Go to Instructions column. | Measure for +24 Vdc at the following points. <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A1X1E08. |
| 13 | Is voltage less than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS102 P07 to 01A-A1YH (card side). <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 14 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A1F6D04. $\square$ |
| 15 | Is voltage less than +22 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 16 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A1V2D08 <br> + lead at 01A-A2B5D10. |
| 17 | Is voltage less than +2.5 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 1 \mathrm{ZC}$ (card side) to 01A-A2B5. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 18 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 19 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Disconnect PS102 P03 and P04. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Press service panel Power On. |
| 20 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS102. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 21 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Reconnect PS102 P03. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Press service panel Power On. |
| 22 | Is CP2 tripped? | Go to step 30. |
| 23 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect PS102 P04. <br> 3. Disconnect the 01A-A1ZC and 01A-A1ZD (pin side) connectors. <br> 4. Press service panel Power On. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 24 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A1ZD (pin side) to PS102 P04. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Reset CP2. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Go to step 42. |
| 25 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect the 01A-A1ZC and 01A-A1ZD (pin side) connectors. <br> 3. Remove 01A-A1B2 and 01A-A1C2 cards. <br> 4. Press service panel Power On. |
| 26 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1 board. <br> 4. Reset CP2. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Press service panel Power On. <br> 7. Go to step 42. |
| 27 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Reinstall 01A-A1B2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Press service panel Power On. |
| 28 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1B2 card. <br> 4. Reset CP2. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Go to step 42. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 29 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A1C2 card. <br> 4. Reset CP2. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Go to step 42. |
| 30 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Disconnect 01A-A3YA (pin side). <br> 4. Reset CP2. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Press service panel Power On. |
| 31 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS102 P03 to 01A-A3YA (pin side). <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 42. |
| 32 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect cable at 01A-A3YA. <br> 3. Remove all cards from 01A-A3 board. <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (OWW) screen. <br> 6. Select UP <br> (power-up processor only). |
| 33 | Is CP2 tripped? | Go to step 37. |

$\square$

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 34 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall one card only in 01A-A3 board. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP (power-up processor only). |
| 35 | Is CP2 tripped? | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Exchange card just reinstalled. <br> 4. Reset CP2. <br> 5. Repeat steps 34,35 , and 36 until all cards have been reinstalled, then go to step 42. |
| 36 | Go to Instructions column. | Repeat steps 34, 35, and 36 until all cards have been reinstalled, then go to step 42. |
| 37 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Remove all cables from 01A-A3 (card side only). <br> 4. Reset CP2. <br> 5. Select Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 38 | Is CP2 tripped? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A3 board. <br> 4. Reset CP2. <br> 5. Go to step 42. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 39 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Reinstall one cable in 01A-A3. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP (power-up processor only) |
| 40 | Is CP2 tripped? | 1. Select Partial Power Up/Down ( QWW ) screen. <br> 2. Select DP (power-down processor only). <br> 3. Exchange the cable just reinstalled. <br> 4. Reset CP2. <br> 5. Repeat steps 39,40 , and 41 until all cables have been reinstalled, then go to step 42. |
| 41 | Go to Instructions column. | Repeat steps 39, 40, and 41 until all cables have been reinstalled, then go to step 42. |
| 42 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Check all cables and cards for proper seating in the following areas: <br> PS102 <br> 01A-A1 board <br> 01A-A2 board <br> 01A-A3 board. <br> 4. Reset any tripped CPs. <br> 5. Set PCC CB1 and CB2 on. <br> 6. Go to page PR 5001. |

These Ref Codes indicate the +8.5 Vdc from PS108 is out of tolerance at the $01 \mathrm{~A}-\mathrm{A} 4$ board.

## Possible causes:

- 01A-A2A5 paddle card
- 01A-A2E2 card
- PS108
- Power supply adjustment.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select option G (stop after +8.5 V start). <br> 6. Measure for +1.5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2D07. |
| 2 | Is voltage +1.42 to 1.58 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for +1.5 Vdc at the following points: <br> - lead at 01A-A2A5D08 <br> + lead at 01A-A2A5B10. |
| 4 | ```Is voltage +1.42 to 1.58 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for +8.5 Vdc at the following points: <br> - lead at 01A-A4C5D08 <br> + lead at 01A-A4B6C04. |
| 6 | ```Is voltage +8.24 to +8.76 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A4ZA to 01A-A2A5. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for +8.5 Vdc at the following points: <br> - lead at 01A-A4K2J08 <br> + lead at 01A-A4K2J12. |
| 8 | Is voltage +8.24 to +8.76 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A4 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | Measure for +8.5 Vdc at the following points: <br> - lead at PS108 J/P05-A <br> + lead at PS108 J/P05-B. |
| 10 | Is voltage +8.24 to +8.76 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS108 J/P05, J/P06 to 01A-A4YC, YG, ZB, and ZF. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating or power supply adjustment before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

These Ref Codes indicate the -2.2 V from PS103 at the 01A-A4 board is out of tolerance.

## Possible causes

- 01A-A2E2 card
- 01A-A4 board

PS103

- Power supply adjustmen

If this is an installation or diskette update, the wrong power group was defined.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (OWD) screen. <br> 5. Select option C (stop after -2.2 V start). <br> 6. Measure for -1.5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2U09. |
| 2 | Is voltage -1.42 to -1.58 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | Measure for $\mathbf{- 1 . 5} \mathrm{Vdc}$ at the following points: <br> - lead at 01A-A2A5D08 <br> + lead at 01A-A2A5B11. |
| 4 | $\begin{aligned} & \text { Is voltage }-1.42 \text { to }-1.58 \\ & \text { Vdc? } \end{aligned}$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | Measure for -2.2 Vdc at the following points: <br> - lead at 01A-A4C5D08 <br> + lead at 01A-A4C6A04. |
| 6 | ```Is voltage -2.13 to -2.27 Vdc?``` | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from O1A-A4ZA to 01A-A2A5. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | Measure for -2.2 Vdc at the following points: <br> - lead at 01A-A4K2D08 <br> + lead at 01A-A4K2D03. |
| 8 | Is voltage -2.13 to -2.27 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A4 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 9 | Go to Instructions column. | Measure for $\mathbf{- 2 . 2}$ Vdc at the following points: <br> - lead at PS103 J/P03-6 <br> + lead at PS103 J/P03-1. |
| 10 | Is voltage - 2.13 to -2.27 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS103 $\mathrm{J} / \mathrm{PO} 3$ to 01A-A4YA. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 11 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating or power supply adjustment before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |



- Power supply adjustment.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP <br> (power-up processor only). <br> 6. Measure for -1.5 Vdc at the following points: <br> - lead to 01A-A2D2D08 <br> + lead to 01A-A2D2M13. <br> Note: Voltage is present for about two seconds. |
| 2 | $\begin{aligned} & \text { Is voltage }-1.42 \text { to }-1.58 \\ & \text { Vdc? } \end{aligned}$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2D2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 3 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select UP (power-up processor only). <br> 3. Measure for -1.5 Vdc at the following points: <br> - lead to 01A-A2A5D08 <br> + lead to 01A-A2A5B07. <br> Note: Voltage is present for about two seconds. |



PN 0447380
Pg 1 of 2

PR 2291

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is voltage -1.42 to -1.58 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 5 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select UP <br> (power-up processor only). <br> 3. Measure for -4.3 Vdc at the following points: <br> - lead to 01A-A4B5D08 <br> + lead to 01A-A4B6B04. <br> Note: Voltage is present for about two seconds. |
| 6 | Is voltage -4.16 to -4.51 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A2A5 to 01A-A4ZA (card side). <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |
| 7 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select UP <br> (power-up processor only). <br> 3. Measure for -4.3 Vdc at the following points: <br> - lead to 01A-A4K2D08 <br> + lead to 01A-A4K2J07. <br> Note: Voltage is present for about two seconds. |
| 8 | $\begin{aligned} & \text { Is voltage }-4.16 \text { to }-4.51 \\ & \text { Vdc? } \end{aligned}$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A4 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

\(\left.$$
\begin{array}{|l|l|l|}\hline \text { Step } & \text { Conditions } & \text { Instructions } \\
\hline 9 & \begin{array}{l}\text { Go to Instructions } \\
\text { column. }\end{array} & \begin{array}{l}\text { 1. } \\
\text { Select Partial Power Up/Down } \\
\text { (QWW) screen. } \\
\text { Select UP } \\
\text { (power-up processor only). } \\
\text { Measure for -4.3 Vdc at the following } \\
\text { points: }\end{array}
$$ <br>
- lead to 01A-B2 TB1-B bus <br>

+lead to O1A-B2 TB1-C bus. 国\end{array}\right\}\)| Note: Voltage is present for about two |
| :--- |
| seconds. |

## Ref Codes 1152140E, 1152150E

These Ref Codes indicate the PS108 BG sense line was below +2.4 Vdc after bias voltage was applied to PS108 but before the start line was set on.
Possible causes:

- 01A-A2C4 optoisolator card
- 01A-A2E2 sense card
- PS108
- PS108 BG sense line open or grounded
- Missing +24 Vdc bias to PS108
- PS108 start line grounded.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Press service panel Power On. <br> 4. Select Diagnostic Power Up (QWD) screen. <br> 5. Select option $A$ (stop after K 03 picked). <br> 6. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2J07. |
| 2 | Is voltage less than +2.4 Vdc? | Go to step 19. |
| 3 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at PS108 P02-2 <br> + lead at PS108 P02-1. |
| 4 | Is voltage less than +22 Vdc ? | Go to step 16. |
| 5 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2M04. |



PR 2301

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 6 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4D07. |
| 8 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2C4D08 <br> + lead at 01A-A2C4B07. |
| 10 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2C4 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 11 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2A4D08 <br> + lead at 01A-A2A4D09. |
| 12 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 13 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS108 J/P01-7. |
| 14 | Is voltage greater than +0.8 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 2 \mathrm{~A} 4$ to PS108 J/P01. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 15 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 16 | Go to Instructions column. | Measure for +24 Vdc at the following points: <br> - lead at PS103 J/P05-5 <br> + lead at PS103 J/P05-9. |
| 17 | Is voltage greater than +22 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS103 $\mathrm{J} / \mathrm{PO5}$ to PS108 J/P02. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 18 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS103. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 19 | Go to Instructions column. | 1. Press ENTER to end Diagnostic Stop. <br> 2. Disconnect PS108 J/P01. <br> 3. Select Diagnostic Power Up (OWD) screen. <br> 4. Select option $\mathbf{A}$ (stop after KO3 picked). <br> 5. Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2J07. |
| 20 | Is voltage greater than +2.4 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |
| 21 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange 01A-A2E2 card. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 22. |

$\square$


## Ref Codes 1153840E, 1153850E



These Ref Codes indicate the PS108 OC sense line was below +2.4 Vdc after the start line to was set on.
Possible causes:

- PS108
- Short in PS108 voltage distribution.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect PS108 J/P05 and J/P06. <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down ( OWW ) screen. <br> 6. Select UP <br> (power-up processor only). |
| 2 | Is the displayed Ref Code 1153840E? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 15. |
| 3 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect PS108 P05 and PO6. <br> 3. Disconnect the cables at 01A-A4ZB, $01 \mathrm{~A}-\mathrm{A} 4 \mathrm{ZF}, 01 \mathrm{~A}-\mathrm{A} 4 \mathrm{YC}$, and 01A-A4YG. <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (OWW) screen. <br> 6. Select UP (power-up processor only). |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | Is the displayed Ref Code 1153840E? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cables from 01A-A4ZB, ZF, YC, and YG to PS108 J/P05 and J/P06. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 15. |
| 5 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Remove all cards from the 01A-A4 board. <br> 3. Measure resistance at the following points: <br> - lead at frame ground <br> + lead at 01A-A4K2J12. A |
| 6 | Is a short indicated? | Go to step 11. |
| 7 | Go to Instructions column. | 1. Reconnect cables at 01A-A4ZB, 01A-A4ZF, 01A-A4YC, and 01A-A4YG. <br> 2. Press service panel Power On |
| 8 | Go to Instructions column. | 1. Select the Partial Power Up/Down ( QWW ) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall one card in the 01A-A4 board. <br> 4. Select the Partial Power Up/Down (OWW) screen. <br> 5. Select UP (power-up processor only). |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Is the displayed Ref Code 1153840E? | 1. Select the Partial Power Up/Down (OWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Exchange card just reinstalled. <br> 4. Repeat steps 8,9 , and 10 until all cards have been reinstalled; then go to step 15. |
| 10 | Go to Instructions column. | 1. Repeat steps 8,9 , and 10 until all cards have been reinstalled; then go to step 15 . |
| 11 | Go to Instructions column. | 1. Disconnect the cable at 01A-A4ZA (card side). <br> 2. Measure resistance at the following points: <br> - lead at frame ground <br> + lead at 01A-A4K2J12. |
| 12 | Is a short indicated? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange 01A-A4 board. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to step 15. |
| 13 | Go to Instructions column. | 1. Reconnect the cable at 01A-A4ZA (card side). <br> 2. Disconnect the cable at 01A-A2A5. <br> 3. Measure resistance at the following points: <br> - lead at frame ground <br> + lead at 01A-A4K2J12. |
| 14 | Is a short indicated? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange cable from $01 \mathrm{~A}-\mathrm{A} 2 \mathrm{~A} 5$ to 01A-A4ZA. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to step 15. |


| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 15 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Check all cables and cards for proper seating in the following areas: $\begin{aligned} & \text { PS108 } \\ & \text { 01A-A4 board } \end{aligned}$ 01A-A2 board. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to page PR 5001 . |

## Ref Codes 1111640E, 1111650E

These Ref Codes indicate +8.5 Vdc is missing from PS108 after the start line was set on.

## Possible causes:

- 01A-A2E2 card
- PS108 missing +5 Vdc from MSS
- PS108 missing +300 Vdc from PS104
- PS108 start line open or tied-up
- PS108.

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect PS108 J/P03. <br> 4. Press service panel Power On. <br> 5. Select Diagnostic Power Up (QWD) screen. <br> 6. Select option B (stop after K04 picked). <br> 7. Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS108 J/P01-2. A |
| 2 | Is voltage less than +4.5 Vdc? | Go to step 12. |
| 3 | Go to Instructions column. | DANGER <br> 300 Vdc. <br> Measure for +300 Vdc at the following points: $\begin{aligned} & \text { - lead at PS108 J03-3 } \\ & \text { + lead at PS108 J03-1 } \\ & \text { (cable end). } \end{aligned}$ |
| 4 | Is voltage less than 225 Vdc? | Go to step 15. |

$$
\begin{aligned}
& \text { PS104 J/P06-12— }(+150 \mathrm{Vdc})-\mathrm{B} / \mathrm{PO} \text { PS }-108 \\
& \text { J/PO6-10-(-150 Vdc)-J/P03-3 }
\end{aligned}
$$



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 5 | Go to Instructions column. | 1. Press ENTER to end Diagnostic Stop. <br> 2. Reconnect PS108 J/P03. <br> 3. Select Diagnostic Power Up (OWD) screen. <br> 4. Select option G (stop after +5 V start). <br> 5. Measure for +5 Vdc at the following points: <br> - lead at frame ground <br> + lead at PS108 J/PO1-9. C] |
| 6 | Is voltage less than +0.8 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS108. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 18. |
| 7 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2A4D08 <br> + lead at 01A-A2A4D04 |
| 8 | Is voltage less than +0.8 Vdc? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from 01A-A2A4 to PS108 J/P01. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 18. |
| 9 | Go to Instructions column. | Measure for +5 Vdc at the following points: <br> - lead at 01A-A2E2D08 <br> + lead at 01A-A2E2J07. |


$\square$
$\left.\begin{array}{|l|l|l|}\hline \text { Step } & \text { Conditions } & \text { Instructions } \\ \hline 10 & \begin{array}{l}\text { Is voltage less than }+0.8 \\ \text { Vdc? }\end{array} & \begin{array}{l}\text { 1. } \\ \text { Set service panel Power Off switch to } \\ \text { 2. } \\ \text { Power Off and then back to Normal. }\end{array} \\ \text { Set PCC CBB and CB2 off. } \\ \text { 3. } & \text { Exchange O1A-A2 board. } \\ \text { 4. } \\ \text { Set PCC CB1 and CB2 on. } \\ \text { Go to step 18. }\end{array}\right]$

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 15 | Go to Instructions column. | DANGER <br> 300 VDC. <br> 1. Press ENTER to end Diagnostic Stop. <br> 2. Disconnect PS104 J/P06. <br> 3. Select Diagnostic Power Up (QWD) screen. <br> 4. Select option B (stop after K04 picked). <br> 5. Measure for +300 Vdc at the following points: <br> - lead at PS104 J06-10 <br> + lead at PS104 J06-12 <br> (on power supply). |
| 16 | Is voltage greater than 225 Vdc ? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cable from PS104 J/P06 to PS108 J/P03. <br> Note: Check cable connectors for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 18. |
| 17 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS104. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 18. |
| 18 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Check all cables and cards for proper seating in the following areas: <br> PS108 <br> PS104 <br> 01A-A2 board. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to page PR 5001. |

## Ref Codes 1153940E, 1153950E

These Ref Codes indicate the PS109 OC sense line was below +2.4 Vdc after the start line to was set on.
Possible causes:

- PS109
- Short circuit in 01A-A4 board
- Short circuit in card on 01A-A4 board
- Short circuit in distribution from PS109 to 01A-A4 board
- Short circuit in distribution from PS108 to 01A-A

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 1 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set CE Mode switch to CE Mode. <br> 3. Disconnect PS109 J05 and J06. <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down ( QWW ) screen. <br> 6. Select UP <br> (power-up processor only). |
| 2. | Is the displayed Ref Code 1153940E? | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange PS109. <br> Note: Check cable connectors for pushed in pins and seating before exchanging power supply. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 16. |
| 3 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Reconnect PS109 P05 and P06. <br> 3. Disconnect the cables at 01A-A4ZC, 01A-A4ZE, 01A-A4YD, and 01A-A4YF (pin side). <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 4 | $\begin{aligned} & \text { Is the displayed Ref Code } \\ & 1153940 \mathrm{E} \text { ? } \end{aligned}$ | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Set PCC CB1 and CB2 off. <br> 3. Exchange cables from $01 \mathrm{~A}-\mathrm{A} 4 \mathrm{ZC}, \mathrm{ZE}$, YD, and YF to PS109 P05 and P06. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 4. Set PCC CB1 and CB2 on. <br> 5. Go to step 16. |
| 5 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Remove cards F2 through W2 from the 01A-A4 board. <br> 3. Reconnect the cables at 01A-A4ZC, 01A-A4ZE, 01A-A4YD, and 01A-A4YF. <br> 4. Press service panel Power On. <br> 5. Select the Partial Power Up/Down (QWW) screen. <br> 6. Select UP (power-up processor only). |
| 6 | Is the displayed Ref Code 1153840E? | A short in the PS108 voltage distribution can cause PS109 to overcurrent. <br> 1. Use the displayed Ref Code and the Ref Code list at the end of PR 1001 to determine your PR XXXX entry page. <br> 2. Leave the cards removed, and go to the new PR XXXX. |
| 7 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Remove all cards from the 01A-A4 board. <br> 3. Press service panel Power On. <br> 4. Select the Partial Power Up/Down (OWW) screen. <br> 5. Select UP (power-up processor only). |
| 8 | Is the displayed Ref Code 1153940E? | Go to step 12. |



| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 9 | Go to Instructions column. | 1. Select Partial Power Up/Down (QWW) screen. <br> 2. Select DP <br> (power-down processor only). <br> 3. Reinstall one card in the 01A-A4 board. <br> 4. Select Partial Power Up/Down (QWW) screen. <br> 5. Select UP (power-up processor only). |
| 10 | Is the displayed Ref Code 1153940E? | 1. Select Partial Power Up/Down (OWW) screen. <br> 2. Select DP (power-down processor only). <br> 3. Exchange card just reinstalled. <br> 4. Repeat steps 9,10 , and 11 until all cards have been reinstalled; then go to step 16. |
| 11 | Go to Instructions column. | 1. Repeat steps 9,10 , and 11 until all cards have been reinstalled; then go to step 16. |
| 12 | Go to Instructions column. | 1. Set service panel Power Off switch to Power Off and then back to Normal. <br> 2. Disconnect the cables at 01A-A4ZC, 01A-A4ZE, 01A-A4YD, and 01A-A4YF (pin side). <br> 3. Disconnect the cable at 01A-A4ZA (card side). <br> 4. Measure resistance at the following points: <br> - lead at frame ground. <br> + lead at 01A-A4K2J13. |
| 13 | Is a short indicated? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange 01A-A4 board. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to step 16. |

$\square$

| Step | Conditions | Instructions |
| :---: | :---: | :---: |
| 14 | Go to Instructions column. | 1. Reconnect the cable at 01A-A4ZA (card side). <br> 2. Disconnect the cable at 01A-A2A5. <br> 3. Measure resistance at the following points: <br> - lead at frame ground. <br> + lead at 01A-A4K2J13. |
| 15 | Is a short indicated? | 1. Set PCC CB1 and CB2 off. <br> 2. Exchange cable from 01A-A2A5 to 01A-A4ZA. <br> Note: Check board for bent pins and cable connector for pushed in pins and seating before exchanging cable. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to step 16. |
| 16 | Go to Instructions column. | 1. Set PCC CB1 and CB2 off. <br> 2. Check all cables and cards for proper seating in the following areas: $\begin{aligned} & \text { PS109 } \\ & \text { 01A-A4 board } \end{aligned}$ 01A-A2 board. <br> 3. Set PCC CB1 and CB2 on. <br> 4. Go to page PR 5001. |



## Power Repair Verification And Exit Procedure

- Ensure that all CPs and CBs are set on.
- Ensure that all parts and connectors in the area of any FRUs exchanged, reseated, or disconnected are correctly installed.

| Step | Conditions | Instructions |
| :--- | :--- | :--- |
| 1 | Go to Instructions <br> column. | 1.Set service panel Power Off switch to <br> Power Off and then back to Normal. <br> 2. Set the CE Mode switch to Normal. <br> 3. <br> Ensure I/O Power Hold switch is set <br> to Normal. <br> Ensure FUNC1 diskette is in diskette <br> drive 1. <br> Press OCP Power On. <br> Allow time for the I/O to sequence <br> on. |
| 2 | Were PS105, 106, 107, <br> 108, or 109 exchanged <br> and not adjusted? | Go to "Voltage Adjust" procedure page <br> PR 1021. |
| 3 | Is power complete? | Go to page END 001. <br> (s Ref Code (UU RRRR IS) <br> with UU equal to 1X? |
| 5 | 1. Invoke your support structure. <br> 2. Go to page PR 1001. |  |
| 5 | Is a two-digit power code <br> displayed? <br> Go to Instructions <br> column. | Go to page PR 001 |
|  | Go to page START 001. |  |


[^0]:    C Copyright International Business Machines Corporation 1984

